

Massachusetts Library Data

Automated Resource Sharing Networks Report

FY2014 (July 1, 2013- June 30, 2014)

Distributed: December, 2015

Massachusetts Board of Library Commissioners

Francis R. Murphy, Chairman Gregory J. Shesko, Secretary

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Prepared with LSTA funds

Preparation of this report was supported in part by the Institute of Museum and Library Services. However, the opinions expressed herein do not necessarily reflect the position or policy of that agency, and no official endorsement by that agency should be inferred.

Introduction

The Automated Resource Sharing Networks Report, FY2014 displays data submitted by nine automated resource sharing networks serving libraries in Massachusetts.

With this report we present data about the automated resource sharing networks in one consistent format. Please note that some of the data reflects activity during fiscal year 2014 (July 1, 2013-June 30, 2014) while other data is reported as a snapshot as of June 30, 2014.

We assess annually the usefulness of the data presented here, we will consider adding or deleting data elements based on feedback from the networks, the Board, and the library community.

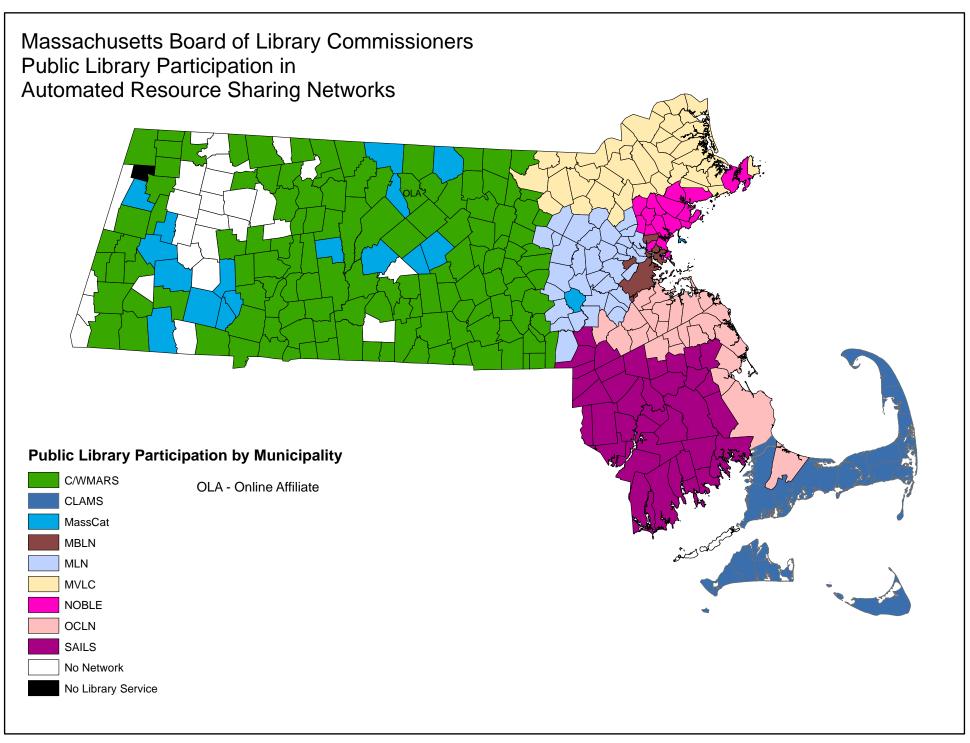
We welcome your comments.

Paul Kissman, Library Information Systems Specialist Rachel Masse, Administrative Coordinator

Dianne L. Carty, Director Massachusetts Board of Library Commissioners 98 North Washington Street, Suite 401, Boston, MA 02114 1-800-952-7403 or 617-725-1860 www.mass.gov/mblc

Massachusetts Library Data: Automated Resource Sharing Networks Report FY2014 (July 1, 2013 - June 30, 2014)

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Automated Resource Sharing Networks Report FY2014 (July 1, 2013 - June 30, 2014)

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NETWORK ADDRESS LIST AS OF JUNE 30, 2014

Cape Libraries Automated Materials Sharing, Inc. (CLAMS)

Gayle Simundza, Admininstrator

270 Communication Way, Unit 4E/4F, Hyannis, MA 02601

Phone: (508) 790-4399 Fax: (508) 771-4533

FY14 President: Amy Ryan, Vineyard Haven Public Library, Tisbury

Vendor Info: Innovative Interfaces, Sierra 1.2

C/W MARS, Inc.

Tim Spindler, Administrator

67 Millbrook Street, Suite 201, Worcester, MA 01606

Phone: (508) 755-3323 Fax: (508) 755-3721

FY14 President: Susan Edmonds, Milford Public Library

Vendor Info: Evergreen 2.5

Fenway Libraries Online (FLO)

Walter Stine, Administrator

c/o Wentworth Institute of Technology Library

550 Huntington Avenue, Boston, MA 02115

Phone: (617) 442-2384 Fax: (617) 989-4902

FY14 President:

Susan von Daum Tholl, Emmanuel College, Cardinal Cushing Library

Vendor Info: Ex Libris, Voyager 8.2.1

Metro-Boston Library Network (MBLN)

Anna Fahey-Flynn, Administrator

Boston Public Library

700 Boylston Street, Boston, MA 02116

Phone: (617) 859-2385 Fax: (617) 236-4306

FY14 President: Not Applicable

Vendor Info: Innovative, Polaris 4.1R2

Minuteman Library Network (MLN)

Susan McAlister, Administrator

10 Strathmore Road, Natick, MA 01760

Phone: (508) 655-8008 Fax: (508) 655-1507

FY14 President: Kerry Cronin, Concord Free Public Library

Vendor Info: Innovative Interfaces, Sierra Library Services Platform 1.2

Merrimack Valley Library Consortium (MVLC)

Rosemary Krol, Administrator

1600 Osgood Street, Suite 2094, North Andover, MA 01845

Phone: (978) 557-1050 Fax: (978) 557-8101

FY14 President: Cynthia Dadd, Newburyport Public Library

Vendor Info: Evergreen 2.5

North of Boston Library Exchange (NOBLE)

Ronald Gagnon, Executive Director

26 Cherry Hill Drive, Danvers, MA 01923

Phone: (978) 777-8844 Fax: (978) 750-8472

FY14 President:

Brian Courtemanche, Endicott College, Halle Library

Vendor Info: Evergreen 2.5.5

Old Colony Library Network (OCLN)

David Slater, Administrator

220 Forbes Road, Suite 401, Braintree, MA 02184

Phone: (781) 794-2513 Fax: (781) 794-2517

FY14 President: Ruth Hathaway, Holbrook Public Library

Vendor Info: SirsiDynix, Unicorn Symphony 3.4.1

SAILS, Inc.

Deborah Conrad, Administrator

10 Riverside Drive, Suite 102, Lakeville, MA 02347

Phone: (508) 946-8600 Fax: (508) 946-8605

FY14 President:

Francis Ward, Richards Memorial Library, No. Attleborough

Vendor Info: Sirsi-Dynix, Symphony, 3.4.1.4

NETWORK MEMBERSHIP AS OF JUNE 30, 2014

					Members	/ Sites					Mei	Membership Type			
NETWORK	Publi	ic	Schoo	1	Acader	nic	Special		Tota	1	Full	Mininet	OLA/ Associate*		
CLAMS	34 /	37	0 /	0	1 /	1	0 /	0	35 /	38	35	0	0		
C/W MARS*	134 /	152	0 /	0	10 /	10	1 /	1	145 /	163	62	82	1		
FLO	0 /	0	0 /	0	9 /	13	1 /	2	10 /	15	10	0	0		
MBLN	3 /	28	2 /	25	2 /	2	1 /	1	8 /	56	8	0	0		
MLN	36 /	54	0 /	0	7 /	8	0 /	0	43 /	62	43	0	0		
MVLC	36 /	39	0 /	0	0 /	0	0 /	0	36 /	39	36	0	0		
NOBLE*	17 /	22	1 /	1	9 /	12	1 /	1	28 /	36	26	0	2		
OCLN	26 /	35	0 /	0	3 /	5	0 /	0	29 /	40	29	0	0		
SAILS	38 /	48	24 /	24	2 /	4	0 /	0	64 /	76	64	0	0		
TOTAL	324 /	415	27 /	50	43 /	55	4 /	5	398 /	525	313	82	3		

^{*} C/W MARS "Online Affiliate Only" (OLA) membership and NOBLE "Associate" membership are similar.

TOTAL OPERATING INCOME FOR FY2014

	Membe	er Fees		MBLC	Funds			
				+	+	=		
NETWORK	Basic Fees	Elective Fees	Telecomm *	Resource Sharing	Small Libs/Nets§	Total MBLC Funds	Other Sources	Total Operating Income
CLAMS	\$783,798	\$0	\$40,621	\$62,731	\$7,500	\$110,852	\$59,183	\$953,833
C/W MARS	\$2,145,034	\$172,826	\$177,444	\$182,335	\$193,644	\$553,423	\$3,186	\$2,874,469
FLO	\$456,286	\$13,400	\$5,100	\$56,313	\$0	\$61,413	\$143,356	\$674,455
MBLN	\$662,263	\$0	\$50,477	\$139,640	\$0	\$190,117	\$704,413	\$1,556,793
MLN	\$2,083,183	\$2,750	\$75,115	\$166,080	\$0	\$241,195	\$17,867	\$2,344,995
MVLC	\$1,320,222	\$22,850	\$29,860	\$84,076	\$12,500	\$126,436	\$1,134	\$1,470,642
NOBLE	\$1,228,770	\$88,570	\$39,248	\$101,618	\$0	\$140,866	\$44,308	\$1,502,514
OCLN	\$900,344	\$325	\$35,966	\$78,575	\$0	\$114,541	\$68,286	\$1,083,496
SAILS	\$852,311	\$126,282	\$21,871	\$96,632	\$0	\$118,503	\$37,130	\$1,134,226
TOTAL	\$10,432,211	\$427,003	\$475,702	\$968,000	\$213,644	\$1,657,346	\$1,078,863	\$13,595,423

^{*}The Massachusetts Library System received \$24,298 to support telecomm for non-network libraries, for a program total of \$500,000

[§] C/W MARS includes both LSTA and State Small Libraries in Networks funds from Account 7000-9506. CLAMS includes only funds from 7000-9506. The Massachusetts Library System received \$12,500 from Account 7000-9506 for a total Small Libraries in Networks amount of \$226,144.

ERATE INCOME FOR FY2014

NETWORK	Erate Received	Erate Discount %
CLAMS	\$ 26,821	57%
C/W MARS	\$ -	#N/A
FLO	#N/A	#N/A
MBLN	\$ 463,652	90%
MLN	\$ -	#N/A
MVLC	\$ 14,369	43%
NOBLE	\$ -	#N/A
OCLN	\$ -	#N/A
SAILS	\$ 17,225	40-41%
TOTAL	\$ 495,246	

^{*}As reported on FY2014 Telecommunications Expenditure Summary Report. Total E-Rate funds actually received during the fiscal year may not agree with the E-Rate Funding Commitment for that year.

TOTAL OPERATING EXPENDITURES FOR FY2014

NETWORK	Staff	Admin. Support	Telecomm*	ILS Hardware/ Software Maint.	Telecomm. Hardware/ Software Maint.	Database Licensing	Shared eBook/ Audiobook	Bibliographic Services	Other Operating	Total Operating
CLAMS	\$410,319	\$81,775	\$36,898	\$73,675	\$42,294	\$40,495	\$95,219	\$34,144	\$74,367	\$889,186
C/W MARS	\$1,488,544	\$349,314	\$237,633	\$202,989	\$18,087	\$101,856	\$289,060	\$96,611	\$216,169	\$3,000,263
FLO	\$388,766	\$98,795	\$6,000	\$47,705	\$2,900	\$1,413	\$75,662	\$12,326	\$30,020	\$663,587
MBLN	\$305,712	\$27,383	\$95,786	\$242,488	\$638,537	\$0	\$0	\$19,656	\$32,900	\$1,362,462
MLN	\$1,058,482	\$176,886	\$79,915	\$194,841	\$53,910	\$72,605	\$200,000	\$120,297	\$126,374	\$2,083,310
MVLC	\$825,000	\$138,500	\$35,698	\$40,564	\$53,000	\$58,400	\$73,000	\$71,000	\$32,400	\$1,327,562
NOBLE	\$836,023	\$155,508	\$44,382	\$47,448	\$37,837	\$100,232	\$72,400	\$43,499	\$58,030	\$1,395,359
OCLN	\$506,838	\$105,443	\$43,902	\$87,524	\$14,080	\$89,495	\$167,120	\$53,239	\$52,926	\$1,120,567
SAILS	\$534,651	\$168,691	\$31,100	\$171,008	\$1,010	\$35,140	\$73,427	\$47,863	\$5,150	\$1,068,040
TOTAL	\$6,354,335	\$1,302,295	\$611,313	\$1,108,242	\$861,655	\$499,636	\$1,045,888	\$498,635	\$628,336	\$12,910,335

^{*}Expenditutes after E-rate discounts applied

NETWORK TELECOMMUNICATION EXPENDITURES FOR FY2014*

NETWORK	Shared Internet Access	Remote-to-Host	Total Telecommunication Expenditures
CLAMS	\$14,598	\$22,300	\$36,898
C/W MARS	\$10,800	\$226,833	\$237,633
FLO	\$6,000	\$0	\$6,000
MBLN	\$9,205	\$86,581	\$95,786
MLN	\$22,878	\$57,037	\$79,915
MVLC	\$13,098	\$22,600	\$35,698
NOBLE	\$15,673	\$28,709	\$44,382
OCLN	\$2,783	\$41,119	\$43,902
SAILS	\$2,872	\$28,227	\$31,100
TOTAL	\$97,907	\$513,406	\$611,313

^{*}Expenditures after E-Rate discounts applied.

CAPITAL REVENUE & EXPENDITURES FOR FY2014

NETWORK	Capital Revenue	Capital Expenditures	Capital Improvement Fund
CLAMS	\$21,880	\$206,772	\$379,998
C/W MARS	\$41,350	\$181,848	\$658,580
FLO	\$0	\$16,098	\$1,103,854
MBLN	\$0	\$100,000	\$194,152
MLN	\$166,455	\$282,237	\$464,317
MVLC	\$85,318	\$23,136	\$273,860
NOBLE	\$27,976	\$23,200	\$1,094,125
OCLN	\$50,826	\$90,907	\$758,567
SAILS	\$7,830	\$110,119	\$500,000
TOTAL	\$401,635	\$1,034,317	\$5,427,453

CIRCULATION INFORMATION FOR FY2014

NETWORK	Total Circulation	Total eBook Circulation	Total eBook section Circulation	Total Downloadable Audio Circulation	Total Downloadable Video Circulation	Overdrive Advantage Circulation
CLAMS	3,581,955	144,606	0	40,763	64	YES
C/W MARS	12,937,489	340,175	0	113,650	1,080	NO
FLO	206,726	1,664	9,277	0	0	NO
MBLN	3,484,009	500,282	0	171,846	460	NO
MLN	15,665,729	312,573	0	114,055	0	NO
MVLC	5,928,444	69,609	0	46,494	0	NO
NOBLE	3,585,762	97,281	0	31,628	0	NO
OCLN	5,381,833	162,555	0	42,455	35	YES
SAILS	4,151,859	120,877	0	37,508	211	YES
TOTAL	54,923,806	1,749,622	9,277	598,399	1,850	

RESOURCE SHARING INFORMATION AS OF JUNE 30, 2014

	Bibliograph	ic Database		Electronically I	Facilitated ILLs	d ILLs		
NETWORK	Number of Titles	Number of Items	Network Transfers*	From Virtual Catalog	Point-to-Point	Total ILLs		
CLAMS	548,754	1,706,317	522,624	1,925	544	525,093		
C/W MARS	2,256,093	9,083,123	1,525,857	10,137	0	1,535,994		
FLO	1,106,672	1,540,311	4,866	1,563	0	6,429		
MBLN	3,731,941	5,431,539	81,315	5,414	4	86,733		
MLN	1,510,209	6,400,976	1,921,192	11,737	1,926	1,934,855		
MVLC	895,308	3,256,539	652,712	2,832	4,099	659,643		
NOBLE	1,863,489	4,540,548	319,648	7,288	2,402	329,338		
OCLN	960,097	3,701,606	443,719	6,169	52	449,940		
SAILS	1,137,067	3,620,499	639,372	5,148	287	644,807		
TOTAL	14,009,630	39,281,458	6,111,305	52,213	9,314	6,172,832		

^{*} The Network Transfer count for FY2014 excludes renewals where possible. Some network system software cannot distinguish certain types of renewals from the original loan.

STAFFING AS OF JUNE 30, 2014

NETWORK	Number of Staff	Hours Worked Per Week by all Staff	FTE (35 hrs/wk)
CLAMS	7	227	6.5
C/W MARS	19	673.5	19.3
FLO	4	140	4.0
MBLN	6	114	3.3
MLN	14	512.5	14.6
MVLC	10	375	10.7
NOBLE	11	365	10.4
OCLN	6	225	6.4
SAILS	8	265	7.6
TOTAL	85	2,897	82.8

MEMBER SERVICES PROVIDED AS OF JUNE 30, 2014 NUMBER OF PARTICIPATING LIBRARIES

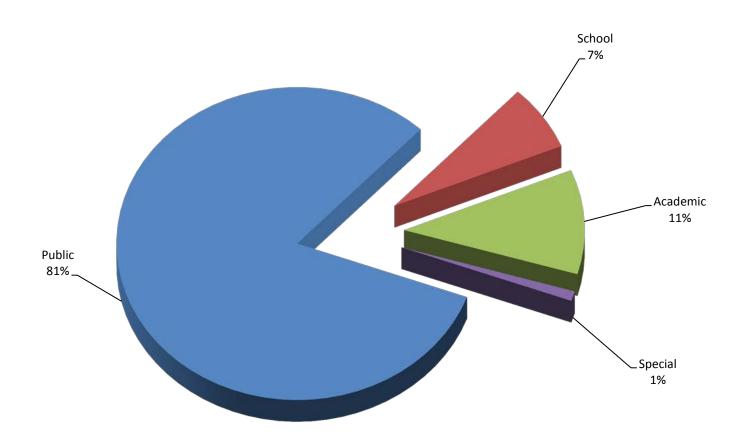
										inuing cation	
		s Access port	Information & Referral	Digital Archiving	Library Home Page	Centralized PC Mgmt.	On-site PC	On-site Advising/	# of Sessions	# of Attendees	Time & Print
NETWORK	Library PC's	Patron PC's	Databases	Services	Hosting	i C Wight.	support	Consulting	Sessions	Attenuees	Mgmt.
CLAMS							YES	YES	17	181	
C/W MARS	89	48		36			YES	YES	93	801	YES
FLO				5					11	21	
MBLN	3	3						56	0	0	
MLN			23				43	43	22	421	
MVLC					2	36	22	36	36	216	YES
NOBLE				11	18		14	YES	26	470	YES
OCLN									50	114	
SAILS				14	5		35	YES	72	229	27
									327	2,453	

	I	Data	abase	Licer	nses					eBooks §				Link	ing	
	Total of Da			O	libra nly" abase	•	Shared	d eBook co	llections	Added in	r FY2014		exclusive hases			
NETWORK	Networkwide		Individual	Networkwide		Individual	Y/N	Total Titles	Total Copies	Titles Added	Copies Added	Y/N	Number of Libraries	OPAC to Online Journals	Online to OPAC	Cataloging
CLAMS	3	/	0	0	/	0	YES	25,032	27,420	3,749	4,819	YES	28	YES	NO	YES
C/W MARS	4	/	0	0	/	0	YES	20,082	22,965	9,870	11,446	YES	8	YES	NO	YES
FLO	1	/	110	0	/	0	YES	210,196	210,196	123,450	123,450	NO	0	YES	YES	NO
MBLN*	0	/	0	0	/	0	NO	0	0	0	0	NO	0	YES	YES	YES
MLN	4	/	6	0	/	1	YES	39,669	46,680	3,085	4,862	YES	32	YES	YES	YES
MVLC	7	/	0	1	/	0	YES	7,365	8,481	431	652	NO	0	YES	YES	YES
NOBLE	13	/	43	0	/	0	YES	8,421	10,248	1,789	2,286	NO	0	NO	NO	YES
OCLN	3	/	0	0	/	0	YES	6,445	16,745	2,489	3,578	YES	18	YES	YES	YES
SAILS	2	/	0	0	/	0	YES	52,055	54,173	2,066	2,638	YES	21	YES	NO	YES
TOTAL	37	/	159	1	/	1		369,265	396,908	146,929	153,731		107			

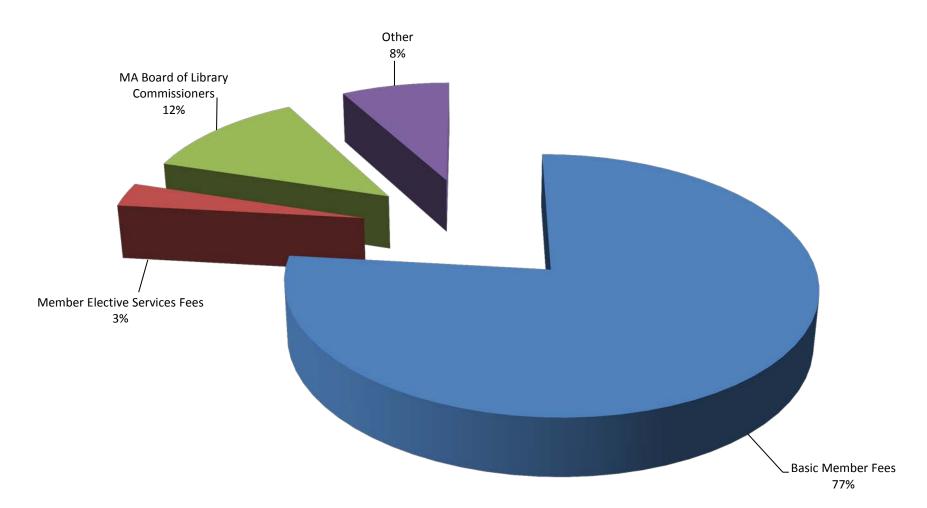
^{*}BPL licensed databases and econtent were reported here in previous years. MBLN is not involved in licensing content.

[§] Does not include eAudiobooks

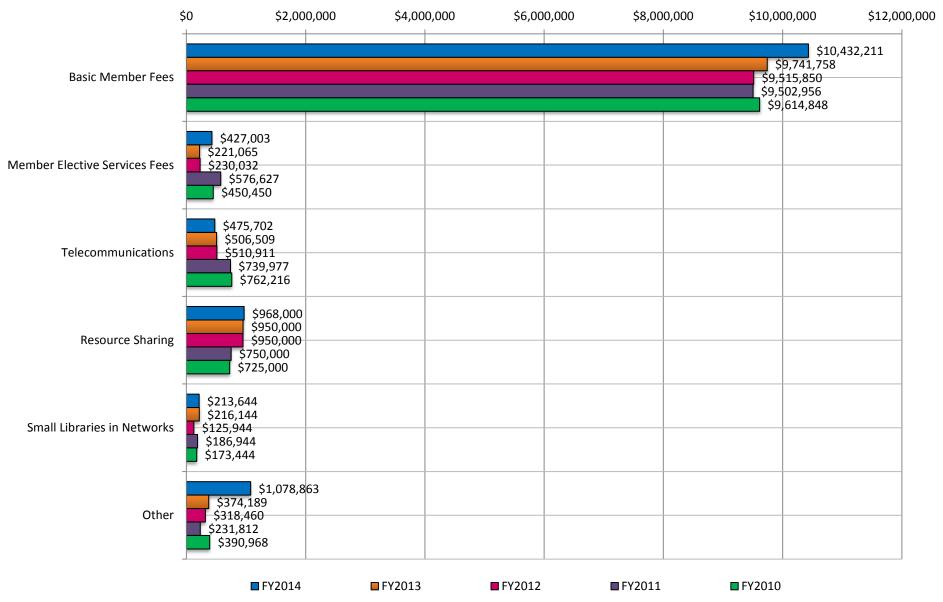
Appendix A-1
Network Membership by Type
as of June 30, 2014



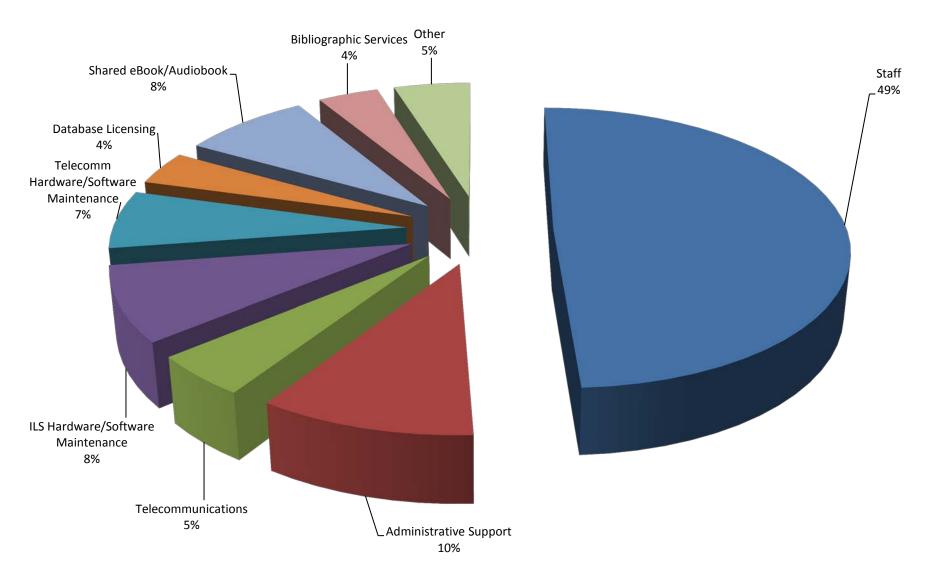
Appendix A-2 FY2014 Network Operating Income by Source



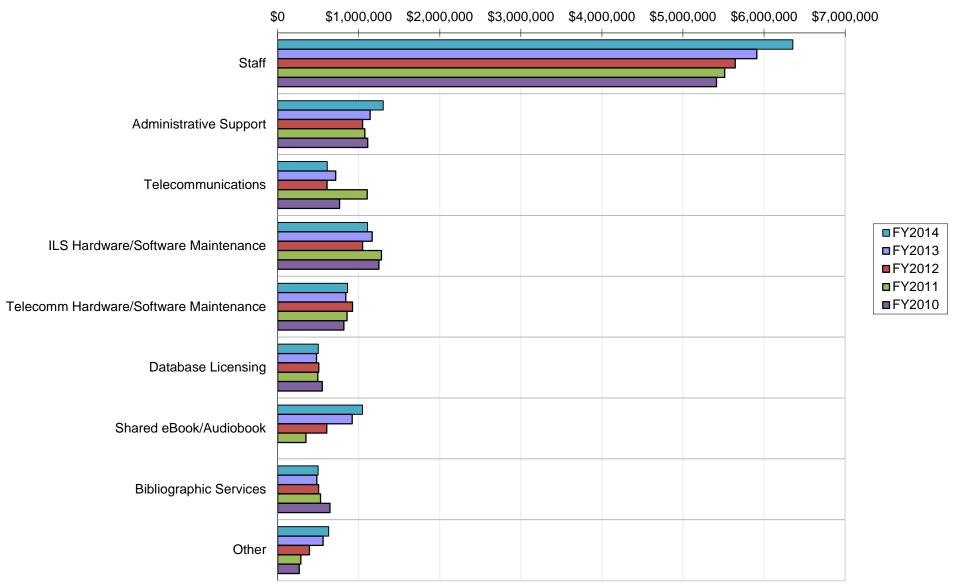
Appendix A-3 Network Operating Income by Source, FY2010 - FY2014



Appendix A-4
FY14 Network Operating Expenditures by Type as Percentage of Whole



Appendix A-5 Network Operating Expenditures by Type, FY2010 - FY2014

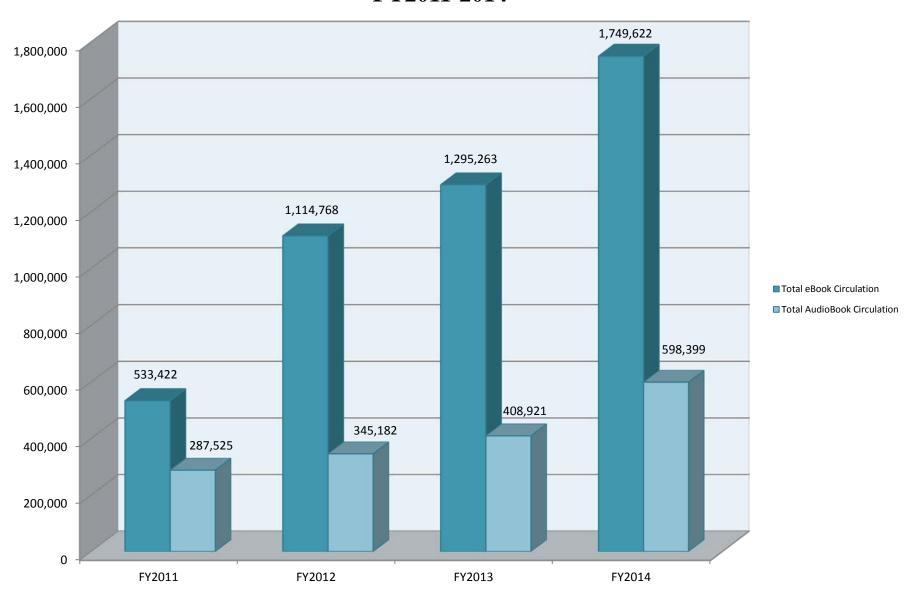


APPENDIX A-6 CIRCULATION FY2011- FY2014

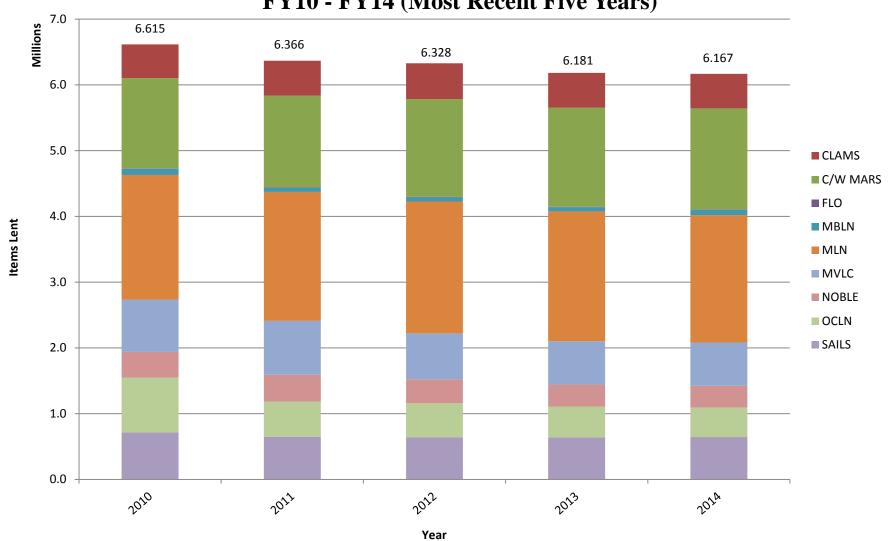
	Total Circulation			T	otal eBook	Total	Total	Total Downloadable Video Circulation								
NETWORK	FY11	FY12	FY13	FY14	FY11	FY12	FY13	FY14	FY11	FY12	FY13	FY14	FY11	FY12	FY13	FY14
CLAMS	3,534,448	3,570,367	3,567,960	3,581,955	19,492	77,236	111,770	144,606	25,950	28,380	29,637	40,763	0	127	151	64
C/W MARS	12,975,356	13,031,889	13,395,595	12,937,489	28,046	119,284	228,017	340,175	34,954	54,121	71,157	113,650	959	1,177	1,944	1080
FLO	251,711	565,344	241,585	206,726	185,747	285,437	11,030	1,664	703	48	0	0	4,949	37,626	0	0
MBLN	3,534,413	3,796,679	3,694,546	3,484,009	78,228	234,344	385,994	500,282	101,932	114,103	132,543	171,846	1,651	1,823	1,074	460
MLN	16,791,084	16,782,102	16,142,149	15,665,729	17,714	107,969	203,785	312,573	29,907	46,936	62,428	114,055	0	0	0	0
MVLC	6,472,964	6,325,024	6,099,865	5,928,444	11,776	48,695	81,665	69,609	32,650	34,432	37,963	46,494	0	0	0	0
NOBLE	3,901,674	3,865,781	3,294,571	3,585,762	9,554	51,076	76,492	97,281	15,488	19,261	22,027	31,628	0	0	0	0
OCLN	5,800,000	5,801,668	5,572,612	5,381,833	12,245	45,555	103,327	162,555	21,766	22,984	24,218	42,455	0	0	0	35
SAILS	4,532,938	4,506,773	4,295,063	4,151,859	170,620	145,172	93,183	120,877	24,175	24,917	28,948	37,508	0	0	0	211
TOTAL	57,794,588	58,245,627	56,303,946	54,923,806	533,422	1,114,768	1,295,263	1,749,622	287,525	345,182	408,921	598,399	7,559	40,753	3,169	1,850

Shared eBook/Audiobook data not collected before FY2011.

Appendix A-7 Total eBook & Audio Book Circulation FY2011-2014



Appendix 8 Total Items Lent via Networks FY10 - FY14 (Most Recent Five Years)



APPENDIX A-9
CAPITAL EXPENDITURES FY2010-FY2014

	Capital Expenditures							
NETWORK	FY2010	FY2011	FY2012	FY2013	FY2014			
CLAMS	\$19,496	\$4,029	\$25,966	\$37,808	\$206,772			
C/W MARS	\$97,472	\$46,246	\$74,961	\$75,921	\$181,848			
FLO	\$28,483	\$8,926	\$0	\$4,867	\$16,098			
MBLN	\$0	\$0	\$99,697	\$0	\$100,000			
MLN	\$10,241	\$34,445	\$72,448	\$4,483	\$282,237			
MVLC	\$16,733	\$68,870	\$83,374	\$18,508	\$23,136			
NOBLE	\$0	\$71,346	\$75,642	\$0	\$23,200			
OCLN	\$0	\$29,533	\$3,700	\$0	\$90,907			
SAILS	\$35,973	\$32,804	\$0	\$7,500	\$110,119			
TOTAL	\$208,398	\$296,199	\$435,788	\$149,087	\$1,034,317			

APPENDIX A-10 STAFFING FY2010-FY2014

	Number of Staff (head count)					Hours	Worked	l Per Wo	eek by a	ll Staff	FTE (35 hrs/week)				
NETWORK	FY10	FY11	FY12	FY13	FY14	FY10	FY11	FY12	FY13	FY14	FY10	FY11	FY12	FY13	FY14
CLAMS	8	8	6	7	7	244	245	208	226	227	6.9	7.0	5.9	6.5	6.5
C/W MARS	20	21	19	21	19	694.5	732.0	656	749	673.5	19.8	20.9	18.7	21.4	19.3
FLO	5	4	4	4	4	145	125	150	132	140	4.1	3.5	4.3	3.8	4
MBLN	5	5	5	6	6	87.5	87.5	88.0	114	114	2.5	2.5	2.5	3.3	3.3
MLN	15	15	15	15	14	517.5	517.5	517.5	517.5	512.5	14.78	14.7	14.8	14.8	14.6
MVLC	9	9	10	10	10	330	337.5	367.5	367.5	375	9.4	9.6	10.5	10.5	10.7
NOBLE	11	14	12	13	11	320.1	356.5	343.5	376.0	365	9	10.1	9.8	10.7	10.4
OCLN	6	6	6	6	6	225	225	225	225	225	6.4	6.4	6.4	6.4	6.4
SAILS	7	7	7	8	8	245	230	230	365	265	7	7	6.6	7.6	7.6
TOTAL	86	89	84	90	85	2808.6	2856	2785.5	3072	2897	79.98	81.2	79.5	85	82.8

Appendix B—Definitions for Data in the Networks Report, FY2014

Membership- Page 2	
Members	Total number of network members.
Sites	Number of discrete physical buildings served by the network. Includes branch libraries, multiple campuses, and bookmobiles.
Public	One of the 370 Massachusetts public libraries.
Schools	Public or private, K-12 school library or school library media center.
Academic	Library in a public or private college or university, technical school, and medical or law schools.
Special	Library in a business firm (law, sci-tech, consulting group, etc.), professional association, government agency, museum or other organized group; includes profit, not-for-profit, and non-profits.
Full Members	Full participant in the network according to existing rules and procedures of the network.
Mininets	In the C/W MARS network only, a public library serving a population under 10,000 or a school or academic library with a student FTE fewer than 1,000 that receives basic network services at a discounted cost with limited participation in network decision-making.
OLA/Associate	A library with a dedicated online connection to the network central site, that offers Internet access to the public and enters current acquisitions into the network database, but which does not circulate on the network and does not have its own vote.

Operating Income- Page	3			
Basic Fees	Fees paid by all members to belong to a network and for services common to all.			
Elective Fees	Fees paid by members over and above basic membership fees to cover services only individual libraries choose to receive, such as databases or PC support.			
MBLC Funds	State funds provided by the Massachusetts Board of Library Commissioners (MBLC) to offset telecommunications			
Telecommunications	costs.			
MBLC Funds	State funds provided by the MBLC to offset network resource sharing costs.			
Net Resource Sharing	trate funds provided by the MBLC to offset network resource sharing costs.			
MBLC Funds Small Libraries in	State (or Federal) funds provided by the MBLC to offset the cost of network membership for certain public			
Networks	libraries serving populations of under 10,000.			
Other Sources	Any additional sources of income including, but not limited to non-MBLC grants, endowments, gifts, investments, etc.			
Total Operating Income	Sum of the network's operating revenues from all its sources.			

E-Rate- Page 4	
E-Rate Received	Actual dollar figure of E-Rate discounts received during the fiscal year. This figure might not correspond to the total funding commitments that will have been awarded by the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) for the corresponding program year. E-Rate program years are one year earlier than state fiscal years (<i>e.g.</i> , E-Rate program year 2013 is equivalent to state FY2014).
E-Rate Discount %	The discount percentage, or range of percentages, for network telecommunications and/or Internet services for which the network has received E-Rate funding.

Operating Expenditures-	Page 5
Staff	Includes salaries and wages before deductions, and benefits for all employees including social security, retirement, medical insurance, life insurance, unemployment insurance and compensation, guaranteed disability income protection, workmen's compensation, tuition, and housing benefits.
Administrative Support	Rent and phone, etc.
Telecommunication	Total amount expended for telecommunications services for central site and connected library outlets.
ILS Hardware/Software Maintenance	Integrated Library Systems hardware/software maintenance. The cost of ongoing annual maintenance contracts for system server(s) (<i>e.g.</i> , database, applications, mail, OPAC) and integrated library system vendor support contracts). Does not include original purchase/lease price.
Telecommunication Hardware/Software Maintenance	Includes the cost of maintenance contracts (e.g., routers, switches, DSU's, network monitoring services) but not the original purchase/lease price.
Database Licensing	Money paid to vendors for purchase/lease/access for online database licenses for members. For example, Syndetics, OPAC content enhancement services.
Shared eBook/ Audiobook	Money paid to vendors to lease/purchase electronic books for all network members (<i>e.g.</i> , Overdrive/Recorded Books).
Bibliographic Services	Annual fees paid to LYRASIS/OCLC/SkyRiver for bibliographic utility/cataloging and authority work.
Other Operating	MassLNC networks: Include MassLNC "operating expenses" contributions here
Total Operating	Sum of the operating expenditures from the network's budget for personnel, telecommunications, maintenance, licensing, annual fees and other operating expenditures.

Network Telecommunication Expenditures- Page 6					
Shared Internet Access	The annual network expenditures for shared Internet bandwidth required by to/from the network's central site.				
Shared Internet Access	Costs are after any E-Rate discounts have been applied. Reported on "Telecommunications Expenditures Report".				
	The total annual cost of network circuits to member library locations, including branches. These circuits may also				
Remote-to-Host	support library Internet access, but must be managed and paid for by the network. Costs are after any E-Rate				
	discounts have been applied. Reported on "Telecommunications Report".				

Network Telecommunication Expenditures The total reported on the 'Telecommunications Report' for each of the telecommunications so Access for the Central Site, Remote-to-Host.	ervice types: Internet
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Capital Expenditures & Revenues- Page 7						
Capital Revenue	Capital revenues include funding received for the purposes of capital projects. Includes LSTA equipment grants and other grant funds actually received (not necessarily the same as the amount awarded) during FY2014.					
Capital Expenditures	Capital expenditures include nonrecurring expenditures for the acquisition of and/or addition to fixed assets. Local accounting practices determine whether a specific item is a capital expense or an operating expense.					
Capital Improvement Fund	From either a dedicated capital improvement line or funds from a "reserve" account that may be used for capital improvements.					

Circulation- Page 8							
Total Circulation	The total annual circulation of all library materials of all types, including renewals. All materials in all formats that are charged out for use outside the library are counted. Interlibrary loan transactions included are only items borrowed for users. Items checked out to another library are not included.						
Total Circulation of eBook	The total circulation of eBook content for the network as a whole.						
Total eBook <i>section</i> Circulation	Report the total successful requesting of ebook <i>sections</i> (chapters, encyclopaedia entries, from ebrary, Credo Reference et al.)						
Total Circulation of Downloadable Audio	The total circulation of downloadable audio for the network as a whole.						
Total Circulation of Downloadable Video	The total circulation of downloadable video for the network as a whole.						
Overdrive Advantage Circulation	Report whether the eBook or other downloadable circulation totals include copies of Overdrive Advantage titles (or similar). (Yes/No)						

Resource Sharing- Page 9						
Number of Titles	Individual bibliographic records in the network's database regardless of the format of the item. Includes MARC records describing electronic content (<i>e.g.</i> , eBooks, licensed periodical titles, downloadable audio and video). Excludes authority control records and community I&R records.					
Number of Items	The number of item or holdings records, regardless of format. Records that reflect periodical holdings are included.					

Electronically Facilitated ILL's Network Transfers	Loan of materials on request between member libraries in a single network. Includes materials loaned to dial access or online affiliate libraries if the request is made through a hold, E-mail, or equivalent method on the network's system, as well as material loaned by member libraries of the network to libraries in other Massachusetts networks if the request is made through a hold, E-mail or equivalent method on the network's system. Transfers within a municipal public library system (<i>i.e.</i> , from branch to branch, branch to main or main to branch) are not included.		
Electronically Facilitated ILL's From Virtual Catalog	Loan of materials requested through the statewide virtual catalog.		
Electronically Facilitated ILL's Point-to-Point	Loan of materials with the transaction taking place directly between the borrowing and lending libraries with no intermediary and not facilitated by the virtual catalog.		
Total ILL's	Total of Network Transfers, From Virtual Catalog, and Point to Point.		

Staffing- Page 10				
Number of Staff	Number of paid staff in all positions (head count).			
Staff hours worked per week by all staff	Γotal number of hours worked in a typical week by all paid staff.			
FTE (35 hrs. /wk.)	Full-Time equivalency. This is computed by totaling the hours worked in a typical week by all paid staff a dividing by 35.			

Member Services- Page 11				
Wireless Access Support Library PC's	Indicates whether the network supported wireless access in member libraries for PC's provided by the library.			
Wireless Access Support Patron's PC's	Indicates whether the network supported wireless access in member libraries for PC's provided by library patrons.			
Information & Referral Databases	Indicates whether the network hosted a community information and referral database for its members.			
Digital Archiving	Indicates whether the network provided and supported a software application dedicated to digital materials, (image			
Services	collections, audio files, binary files) such as SIRSI Hyperion or dynix "Digital Library."			
Library Home Page Hosting	Indicates whether the network provided hosted web sites for member libraries. Does not include template pages with information on each library (such as hours, phone number). Includes home pages the network allowed the library to maintain content and/or customize the information on a regular basis.			
Centralized PC Mgmt.	Indicates whether the network used systems management server software or similar applications to monitor or inventory connected workstations in member libraries and/or distribute new versions of client software applications to member libraries.			

On-site PC support	Indicates whether the network sent out staff or contractual personnel to support connected PC's in member libraries.		
On-site	Indicates whether the network sent out staff or contractual personnel to provide advisory or consulting services in		
Advising/Consulting	the member library.		
Continuing Education	Number of sessions held.		
# Sessions			
Continuing Education	Number of people attending the continuing education sessions.		
# Attendees			
Time & Print	Indicates whether the network provides time or print management for member libraries. (Y/N)		
Management			

Member Services- Page 12				
Database Licenses: Total # of Databases Network-wide	Indicates the number of databases licensed as part of the basic membership fee. Databases were available both remotely and in-library			
Database Licenses: Total # Databases - Individual Libraries	Indicates the number of databases that the network licensed only for a subgroup of members or individual libraries for an added fee. Databases were available both remotely and in-library			
Database Licenses: In-library Only	The number of databases licensed with in-library only access as part of the basic membership.			
Database Licenses: In-Library Only – Individual Libraries	The number of databases licensed with in library-only access for groups of members or individual libraries for added fee			
eBooks: Shared eBook Collections	Indicates whether the network supported shared eBook collections for members (Y/N)			
eBooks: Shared eBook - Total Titles	The number of shared eBook titles in the network as of June 30.			
eBooks: Shared eBook - Total Copies	The number of shared eBook copies in the network as of June 30.			
eBooks: Added in FY14 Title Added	The number of new shared titles added during the fiscal year.			
eBooks: Added in FY14 - Copies Added	The number of new shared eBook copies added during the fiscal year.			

eBooks: Member Exclusive Purchases	Indicates whether individual member libraries added eBooks not shared network-wide (e.g., Overdrive Advantage collections) (Y/N)		
eBooks: Member Exclusive Purchases – Number of Libraries	The number of libraries that added exclusive purchase titles during the fiscal year.		
Linking: OPAC to Online Journals	Links from OPAC to online journals and databases with full text. Indicates whether the network had links from serials OPAC records to online periodical content.		
Linking: Online databases to OPAC	Indicates whether the network had links from online periodical content in separately subscribed online journal full text database to its OPAC.		
Cataloging	Indicates whether the network provided cataloging for member libraries. (Y/N)		

APPENDIX C: FY2014 LIST OF NETWORK MEMBERS

NETWORK	Түре	MEMBER NAME	
CAPE LIBRARIES AUTOMATED MATERIALS SHARING			
CLAMS	Full	Aquinnah Public Library	
CLAMS	Full	Barnstable, Hyannis Public Library	
CLAMS	Full	Association	
CLAMS	Full	Barnstable, Sturgis Library	
CLAMS	Full	Barnstable, Cotuit Library	
CLAMS	Full	Barnstable, Marstons Mills Public Library	
CLAMS	Full	Barnstable, Centerville Public Library	
CLAMS	Full	Barnstable, Whelden Memorial Library	
CLAMS	Full	Barnstable, Osterville Village Library	
CLAMS	Full	Bourne, Jonathan Bourne Public Library	
CLAMS	Full	Brewster Ladies Library	
CLAMS	Full	Cape Cod Community College, Wilkens	
CLAMS		Library	
CLAMS	Full	Chatham, Eldredge Public Library	
CLAMS	Full	Chilmark Free Public Library	
CLAMS	Full	Dennis, West Dennis Free Public Library	
CLAMS	Full	Dennis, South Dennis Public Library	
CLAMS	Full	Dennis, Dennis Public Library	
CLAMS	Full	Dennis, Jacob Sears Memorial Library	
CLAMS	Full	Dennis, Dennis Memorial Library	
		Association	
CLAMS	Full	Eastham Public Library	
CLAMS	Full	Edgartown Free Public Library	
CLAMS	Full	Falmouth Public Library	
CLAMS	Full	Falmouth, West Falmouth Library, Inc.	
CLAMS	Full	Falmouth, Woods Hole Public Library	
CLAMS	Full	Harwich, Brooks Free Library	
CLAMS	Full	Mashpee Public Library	
CLAMS	Full	Nantucket Atheneum	
CLAMS	Full	Oak Bluffs Public Library	
CLAMS	Full	Orleans, Snow Library	
CLAMS	Full	Provincetown Public Library	
CLAMS	Full	Tisbury, Vineyard Haven Public Library	
CLAMS	Full	Truro Public Library	
CLAMS	Full	Wellfleet Public Library	
CLAMS	Full	West Tisbury Free Public Library	

NETWORK	Түре	MEMBER NAME
CLAMS	Full	Yarmouth Port Library
CLAMS	Full	Yarmouth Town Libraries
		C/W MARS
C/W MARS	Mini-net	Adams Free Library
C/W MARS	Full	Agawam Public Library
C/W MARS	Full	American International College, Shea Memorial Library
C/W MARS	Full	Amherst, Jones Library Inc.
C/W MARS	Full	Anna Maria College, Mondor-Eagen Library
C/W MARS	Mini-net	Ashby Free Public Library
C/W MARS	Mini-net	Athol Public Library
C/W MARS	Full	Atlantic Union College, G. Eric Jones Library
C/W MARS	Full	Auburn Public Library
C/W MARS	Full	Ayer Library
C/W MARS	Mini-net	Barre, Woods Memorial Library
C/W MARS	Full	Belchertown, Clapp Memorial Library
C/W MARS	Full	Bellingham Public Library
C/W MARS	Full	Berkshire Community College, Library
C/W MARS	Mini-net	Berlin Public Library
C/W MARS	Mini-net	Bernardston, Cushman Library
C/W MARS	Full	Blackstone Public Library
C/W MARS	Mini-net	Bolton Public Library
C/W MARS	Mini-net	Boxborough, Sargent Memorial Library
C/W MARS	Mini-net	Boylston Public Library
C/W MARS	Mini-net	Brookfield, Merrick Public Library
C/W MARS	Mini-net	Buckland Public Library
C/W MARS	Full	Charlton Public Library
C/W MARS	Mini-net	Cheshire Public Library
C/W MARS	Mini-net	Chesterfield Public Library
C/W MARS	Full	Chicopee Public Library
C/W MARS	Mini-net	Clarksburg Town Library
C/W MARS	Full	Clinton, Bigelow Free Public Library
C/W MARS	Mini-net	Colrain, Griswold Memorial Library
C/W MARS	Mini-net	Cooley Dickinson Hospital, Medical Library
C/W MARS	Mini-net	Dalton Free Public Library

NETWORK	Түре	MEMBER NAME
C/W MARS	Mini-net	Deerfield, Tilton Library
C/W MARS	Mini-net	Douglas, Simon Fairfield Public Library
C/W MARS	Mini-net	Dudley, Pearle L. Crawford Memorial Library
C/W MARS	Mini-net	East Brookfield Public Library
C/W MARS	Full	East Longmeadow Public Library
C/W MARS	Full	Easthampton, Emily Williston Memorial Library
C/W MARS	Full	Elms College, Alumnae Library
C/W MARS	Mini-net	Erving Public Library
C/W MARS	Full	Fitchburg Public Library
C/W MARS	Mini-net	Florida Free Library
C/W MARS	Full	Gardner, Levi Heywood Memorial Library
C/W MARS	Full	Grafton Public Library
C/W MARS	Mini-net	Granby Free Public Library
C/W MARS	Mini-net	Granville Public Library
C/W MARS	Full	Great Barrington, Mason Library
C/W MARS	Full	Greenfield Community College, Library
C/W MARS	Full	Greenfield Public Library
C/W MARS	Mini-net	Hadley, Goodwin Memorial Library
C/W MARS	Mini-net	Hampden Free Public Library
C/W MARS	Full	Harvard Public Library
C/W MARS	Mini-net	Hatfield Public Library
C/W MARS	Mini-net	Heath Free Public Library
C/W MARS	Full	Holden, Gale Free Library
C/W MARS	Mini-net	Holland Public Library
C/W MARS	Full	Holyoke Community College Library
C/W MARS	Full	Holyoke Public Library
C/W MARS	Mini-net	Hopedale, Bancroft Memorial Library
C/W MARS	Full	Hopkinton Public Library
C/W MARS	Mini-net	Hubbardston Public Library
C/W MARS	Full	Hudson Public Library
C/W MARS	Mini-net	Lancaster, Thayer Memorial Library
C/W MARS	Mini-net	Lee Library Association
C/W MARS	Mini-net	Leicester Public Library
C/W MARS	Full	Lenox Library Association
C/W MARS	Full	Leominster Public Library
C/W MARS	Mini-net	Leverett Library
C/W MARS	Full	Longmeadow, Richard Salter Storrs Library

NETWORK	Түре	MEMBER NAME
C/W MARS	Full	Ludlow, Hubbard Memorial Library
C/W MARS	Mini-net	Lunenburg Public Library
C/W MARS	Full	Marlborough Public Library
C/W MARS	Full	MA College of Liberal Arts, Eugene L.
C/W MAKS	Full	Freel Library
C/W MARS	Mini-net	Mendon, Taft Public Library
C/W MARS	Full	Milford Town Library
C/W MARS	Full	Millbury Public Library
C/W MARS	Mini-net	Millville Free Public Library
CANADO	Mini-net	Monson Free Library and Reading Room
C/W MARS	Mini-net	Association
CANADO	Mini not	Montague Public Libraries, Carnegie Public
C/W MARS	Mini-net	Library
C/W MARS	Mini-net	Monterey Library
C/W MARS	Full	Mount Wachusett Community College
C/W MARS	Mini-net	New Marlborough Town Library
C/W MARS	Mini-net	New Salem Public Library
C/W MARS	Full	North Adams Public Library
C/W MARS	Mini-net	North Brookfield, Haston Free Public
C/W MARS	Mini-net	Library
C/W MARS	Full	Northampton, Forbes Library
C/W MARS	Full	Northampton, Lilly Library
C/W MARS	Full	Northborough Free Library
C/W MARS	Full	Northbridge, Whitinsville Social Library
C/W MARS	Mini-net	Northfield, Dickinson Memorial Library
C/W MARS	Mini-net	Orange, Wheeler Memorial Library
C/W MARS	Mini-net	Otis Library and Museum
C/W MARS	Full	Oxford Free Public Library
C/W MARS	Full	Palmer Public Library
C/W MARS	Mini-net	Paxton, Richards Memorial Library
C/W MARS	Full	Pepperell, Lawrence Library
C/W MARS	Mini-net	Petersham Memorial Library
C/W MARS	Full	Pittsfield, Berkshire Athenaeum
C/W MARS	Mini-net	Princeton Public Library
C/W MARS	Full	Quinsigamond Community College
C/W MARS	Mini-net	Richmond Free Public Library
C/W MARS	Mini-net	Rowe Town Library
C/W MARS	Mini-net	Sheffield, Bushnell-Sage Library
C/W MARS	Mini-net	Shelburne Free Public Library

Network	Түре	MEMBER NAME
C/W MARS	Mini-net	Shirley, Hazen Memorial Library
C/W MARS	Full	Shrewsbury Free Public Library
C/W MARS	Mini-net	Shutesbury, M.N. Spear Memorial Library
C/W MARS	Full	South Hadley Public Library
C/W MARS	Mini-net	Southampton, Edwards Public Library
C/W MARS	Mini-net	Southborough Public Library
C/W MARS	Full	Southbridge, Jacob Edwards Library
C/W MARS	Mini-net	Southwick Public Library
C/W MARS	Full	Spencer, Richard Sugden Public Library
C/W MARS	Full	Springfield City Library
C/W MARS	Full	Springfield Technical Community College Library
C/W MARS	Full	State Library of Massachusetts Library
C/W MARS	Mini-net	Sterling, Conant Public Library
C/W MARS	Mini-net	Stockbridge Library Association
C/W MARS	Mini-net	Sturbridge, Joshua Hyde Public Library
C/W MARS	Mini-net	Sunderland Public Library
C/W MARS	Mini-net	Sutton Free Public Library
C/W MARS	OLA	Templeton, Boynton Public Library
C/W MARS	Mini-net	Townsend Public Library
C/W MARS	Mini-net	Upton Town Library
C/W MARS	Full	Uxbridge Free Public Library
C/W MARS	Mini-net	Wales Public Library
C/W MARS	Mini-net	Ware, Young Men's Library Association
C/W MARS	Mini-net	Warren Public Library
C/W MARS	Mini-net	Warwick Free Public Library
C/W MARS	Full	Webster, Chester C. Corbin Public Library
C/W MARS	Mini-net	Wendell Free Library
C/W MARS	Mini-net	West Boylston, Beaman Memorial Public
C/W MARS	Mini-net	West Brookfield, Merriam-Gilbert Public
C/W MARS	Full	West Springfield Public Library
C/W MARS	Mini-net	West Stockbridge Public Library
C/W MARS	Mini-net	West Warren Library Association
C/W MARS	Full	Westborough Public Library
C/W MARS	Full	Westfield Athenaeum
C/W MARS	Mini-net	Westhampton Public Library
C/W MARS	Mini-net	Westminster, Forbush Memorial Library
C/W MARS	Mini-net	Whately, S. White Dickenson Memorial Library

NETWORK	Түре	MEMBER NAME
C/W MARS	Full	Wilbraham Public Library
C/W MARS	Mini-net	Williamsburg, Meekins Library
C/W MARS	Mini-net	Williamstown, David & Joyce Milne Public
C/W MARS	Mini-net	Winchendon, Beals Memorial Library
C/W MARS	Full	Worcester Public Library
	FENW	AY LIBRARIES ONLINE
FLO	Full	Emerson College
FLO	Full	Emmanuel College, Cardinal Cushing Library
FLO	Full	Lesley University, Ludcke Library
FLO	Full	Massachusetts College of Art, Morton R. Godine Library
FLO	Full	Massachusetts College of Pharmacy and Health Sciences, Sheppard Library
FLO	Full	Museum of Fine Arts, William Morris Hunt Memorial Library
FLO	Full	New England Conservatory of Music, Harriet M. Spaulding Library
FLO	OLA	School of the Museum of Fine Arts, W. Van Alan Clark, Jr. Library
FLO	Full	Wentworth Institute of Technology, Alumni Library
FLO	Full	Wheelock College
	METRO BO	OSTON LIBRARY NETWORK
MBLN	Full	Boston Public Library
MBLN	Full	Boston Public Schools
MBLN	Full	Chelsea Public Library
MBLN	Full	Fisher College
MBLN	Full	Malden Public Library
MBLN	Full	Newman School
MBLN	Full	Roxbury Community College Library
MBLN	Full	State Transportation Library
	MINUTE	MAN LIBRARY NETWORK
MLN	Full	Acton Memorial Library
MLN	Full	Arlington, Robbins Library
MLN	Full	Ashland Public Library
MLN	Full	Bedford Free Public Library
MLN	Full	Belmont Public Library
MLN	Full	Brookline Public Library

NETWORK	Түре	MEMBER NAME
MLN	Full	Cambridge Public Library
MLN	Full	Concord Free Public Library
MLN	Full	Dean College, E. Ross Anderson Library
MLN	Full	Dedham Public Library
MLN	Full	Dover Town Library
MLN	Full	Framingham Public Library
MLN	Full	Framingham State University, Henry
		Whittemore Library
MLN	Full	Franklin Public Library
MLN	Full	Holliston Public Library
MLN	Full	Lasell College, Brennan Library
MLN	Full	Lexington, Cary Memorial Library
MLN	Full	Lincoln Public Library
MLN	Full	Massachusetts Bay Community College,
TVILIT	1 un	Perkins Library
MLN	Full	Maynard Public Library
MLN	Full	Medfield Memorial Library
MLN	Full	Medford Public Library
MLN	Full	Medway Public Library System
MLN	Full	Millis Public Library
MLN	Full	Mount Ida College, Wadsworth Library
MLN	Branch	Natick, Bacon Free Library
MLN	Full	Natick, Morse Institute Library
MLN	Full	Needham Free Public Library
MLN	Full	Newton Free Library
MLN	Full	Norwood, Morrill Memorial Library
MLN	Full	Pine Minor College, Annenberg Library
MLN	Full	Regis College Library
MLN	Full	Sherborn Library
MLN	Full	Somerville Public Library
MLN	Full	Stow, Randall Library
MLN	Full	Sudbury, Goodnow Public Library
MLN	Full	Waltham Public Library
MLN	Full	Watertown Free Public Library
MLN	Full	Wayland Free Public Library
MLN	Full	Wellesley Free Library
MLN	Full	Weston Public Library
MLN	Full	Westwood Public Library
MLN	Full	Winchester Public Library

NETWORK	Түре	MEMBER NAME
MLN	Full	Woburn Public Library
MERRIMACK VALLEY LIBRARY CONSORTIUM		
MVLC	Full	Amesbury Public Library
MVLC	Full	Andover, Memorial Hall Library
MVLC	Full	Billerica Public Library
MVLC	Full	Boxford Town Library
MVLC	Full	Burlington Public Library
MVLC	Full	Carlisle, Gleason Public Library
MVLC	Full	Chelmsford Public Library
MVLC	Full	Dracut, Moses Greeley Parker Memorial Library
MVLC	Full	Dunstable Free Public Library
MVLC	Full	Essex, T.O.H.P. Burnham Free Library
MVLC	Full	Georgetown, Peabody Library
MVLC	Full	Groton Public Library
MVLC	Full	Groveland, Langley Adams Library
MVLC	Full	Hamilton-Wenham Public Library
MVLC	Full	Haverhill Public Library
MVLC	Full	Ipswich Public Library
MVLC	Full	Lawrence Public Library
MVLC	Full	Littleton, Reuben Hoar Library
MVLC	Full	Lowell, Samuel S. Pollard Memorial Library
MVLC	Full	Manchester-by-the-Sea Public Library
MVLC	Full	Merrimac Public Library
MVLC	Full	Methuen, Nevins Memorial Library
MVLC	Full	Middleton, Flint Public Library
MVLC	Full	Newbury Town Library
MVLC	Full	Newburyport Public Library
MVLC	Full	North Andover, Stevens Memorial Library
MVLC	Full	North Reading, Flint Memorial Library
MVLC	Full	Rockport Public Library
MVLC	Full	Rowley Public Library
MVLC	Full	Salisbury Public Library
MVLC	Full	Tewksbury Public Library
MVLC	Full	Topsfield Town Library
MVLC	Full	Tyngsborough Public Library
MVLC	Full	West Newbury, G. A. R. Memorial Library
MVLC	Full	Westford, J. V. Fletcher Library
MVLC	Full	Wilmington Memorial Library

Network	Түре	MEMBER NAME		
1	NORTH OF BOSTON LIBRARY EXCHANGE			
NOBLE	Full	Beverly Public Library		
NOBLE	Full	Bunker Hill Community College		
NOBLE	Full	Danvers, Peabody Institute Library		
NOBLE	Full	Endicott College, Diane M. Halle Library		
NOBLE	Full	Everett, Parlin Memorial Library		
NOBLE	Full	Gloucester Lyceum & Sawyer Free Library		
NOBLE	Full	Gordon College, Jenks Library		
NOBLE	Full	Lynn Public Library		
NOBLE	Full	Lynnfield Public Library		
NOBLE	Full	Marblehead, Abbot Public Library		
NOBLE	Associate	Massachusetts Board of Library		
NOBLE	Associate	Commissioners		
NOBLE	Full	Melrose Public Library		
NOBLE	Full	Merrimack College, McQuade Library		
NOBLE	Full	Middlesex Community College		
NOBLE	Associate	Montserrat College of Art, Paul M. Scott		
NOBLE	Associate	Library		
NOBLE	Full	North Shore Community College		
NOBLE	Full	Northern Essex Community College,		
		Bentley Library		
NOBLE	Full	Peabody, Peabody Institute Library		
NOBLE	Full	Phillips Academy, Oliver Wendell Holmes		
	ruii	Library		
NOBLE	Full	Reading Public Library		
NOBLE	Full	Revere Public Library		
NOBLE	Full	Salem Public Library		
NOBLE	Full	Salem State University, Frederick E. Berry		
		Library and Learning Commons		
NOBLE	Full	Saugus Public Library		
NOBLE	Full	Stoneham Public Library		
NOBLE	Full	Swampscott Public Library		
NOBLE	Full	Wakefield, Lucius Beebe Memorial Library		
NOBLE	Full	Winthrop Public Library		
OLD COLONY LIBRARY NETWORK				
OCLN	Full	Abington Public Library		
OCLN	Full	Avon Public Library		
OCLN	Full	Braintree, Thayer Public Library		
OCLN	Full	Brockton Public Library System		

Network	Түре	MEMBER NAME
OCLN	Full	Canton Public Library
OCLN	Full	Cohasset, Paul Pratt Memorial Library
OCLN	Full	Duxbury Free Library
OCLN	Full	Eastern Nazarene College, Nease Library
OCLN	Full	Hanover, John Curtis Free Library
OCLN	Full	Hingham Public Library
OCLN	Full	Holbrook Public Library
OCLN	Full	Hull Public Library
OCLN	Full	Kingston Public Library
OCLN	Full	Marshfield, Ventress Memorial Library
OCLN	Full	Massasoit Community College
OCLN	Full	Milton Public Library
OCLN	Full	Norwell Public Library
OCLN	Full	Plymouth Public Library
OCLN	Full	Quincy, Thomas Crane Public Library
OCLN	Full	Randolph, Turner Free Library
OCLN	Full	Rockland Memorial Library
OCLN	Full	Sandwich Free Public Library
OCLN	Full	Scituate Town Library
OCLN	Full	Sharon Public Library
OCLN	Full	Stoughton Public Library
OCLN	Full	Walpole Public Library
OCLN	Full	Weymouth Public Libraries
OCLN	Full	Whitman Public Library
		SAILS, INC.
SAILS	Full	Acushnet, Russell Memorial Library
SAILS	Full	Anna Ware Jackson Library Media Center, Plainville
SAILS	Full	Attleboro High School
SAILS	Full	Attleboro Public Library
SAILS	Full	B.M.C. Durfee High School, Ambrose Keeley Library
SAILS	Full	Beatrice H. Wood Elementary School Library, Plainville
SAILS	Full	Berkley Public Library
SAILS	Full	Bridgewater Public Library
SAILS	Full	Bristol Community College
SAILS	Full	Cardinal Spellman High School
SAILS	Full	Carver Public Library

NETWORK	ТүрЕ	MEMBER NAME
SAILS	Full	Dartmouth Public Libraries
SAILS	Full	Delaney Elementary School, Wrentham
SAILS	Full	Dighton Public Library
	E.,11	Dr. Kevin M. Hurley Middle School
SAILS	Full	Library, Seekonk
SAILS	Full	East Bridgewater Central School
SAILS	Full	East Bridgewater Jr/SR High School,
SAILS		Library
SAILS	Full	East Bridgewater Public Library
SAILS	Full	Easton, Ames Free Library of Easton, Inc.
SAILS	Full	Fairhaven, Millicent Library
SAILS	Full	Fall River Public Library
SAILS	Full	Foxborough High School
SAILS	Full	Foxborough, Boyden Library
SAILS	Full	Kennedy Freeman Elementary School,
SAILS	Full	Norfolk
SAILS	Full	Freetown, James White Memorial Library
SAILS	Full	George R. Martin Elementary School,
SAILS	1 uii	Seekonk
SAILS	Full	Gordon Mitchell Middle School, East
SAILS	1'011	Bridgewater
SAILS	Full	H. Olive Day Elementary School, Norfolk
SAILS	Full	Halifax, Holmes Public Library
SAILS	Full	Hanson Public Library
SAILS	Full	John J. Ahern Middle School, Foxborough
SAILS	Full	Keith Middle School, New Bedford
SAILS	Full	Lakeville Free Public Library
SAILS	Full	Mansfield Public Library
SAILS	Full	Marion, Elizabeth Taber Library
SAILS	Full	Massachusetts Maritime Academy, ABS
SAILS		Information Commons
SAILS	Full	Mattapoisett Free Public Library
SAILS	Full	Middleborough Public Library
CAILC	Full	Mildred H. Aitken Elementary School,
SAILS		Seekonk
SAILS	Full	New Bedford Free Public Library
SAILS	Full	New Bedford High School
SAILS	Full	Norfolk Public Library
SAILS	Full	Normandin Middle School, New Bedford

NETWORK	Түре	MEMBER NAME
SAILS	Full	North Attleborough, Richards Memorial
		Library
SAILS	Full	Norton Public Library
SAILS	Full	Pembroke Public Library
SAILS	Full	Plainville Public Library
SAILS	Full	Plympton Public Library
SAILS	Full	Raynham Public Library
SAILS	Full	Rehoboth, Blanding Free Public Library
SAILS	Full	Rochester, Joseph H. Plumb Memorial
SAILS	Full	Library
SAILS	Full	Roderick Elementary School, Raymond
SAILS	Tull	Library, Wrentham
SAILS	Full	Roosevelt Middle School, New Bedford
SAILS	Full	Seekonk High School
SAILS	Full	Seekonk Public Library
SAILS	Full	Somerset Public Library
SAILS	Full	Somerset Berkley Regional High School
SAILS	Full	Southeastern Regional Vocational-Technical
SAILS		School, Easton
SAILS	Full	Swansea Free Public Library
SAILS	Full	Taunton Public Library
SAILS	Full	Wareham Free Library
SAILS	Full	West Bridgewater Public Library
SAILS	Full	Westport Free Public Library
SAILS	Full	Wrentham, Fiske Public Library