

Commonwealth of Massachusetts Board of Library Commissioners

98 North Washington Street ● Boston, Massachusetts 02114 617 725-1860 ● 800 952-7403 (in-state only) ● Fax 617 725-1860

Massachusetts Library Data

Automated Resource Sharing Networks Report FY2012 (July 1, 2011- June 30, 2012)

Distributed: August, 2013

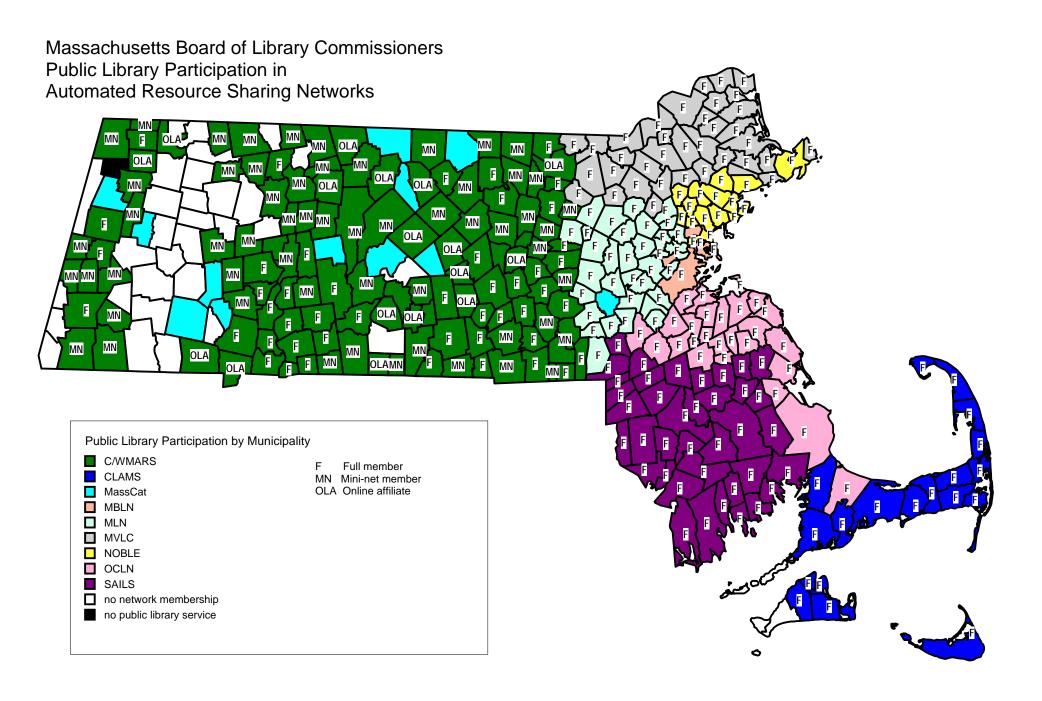
Massachusetts Board of Library Commissioners

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Prepared with LSTA funds

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Introduction

The Automated Resource Sharing Networks Report, FY2012 displays data submitted by nine automated resource sharing networks serving libraries in Massachusetts.

With this report we present data about the automated resource sharing networks in one consistent format. Please note that some of the data reflects activity during fiscal year 2012 (July 1, 2011-June 30, 2012) while other data is reported as a snapshot as of June 30, 2012.

We assess annually the usefulness of the data presented here, we will consider adding or deleting data elements based on feedback from the networks, the Board, and the library community.

We welcome your comments.

Paul Kissman, Library Information Systems Specialist Rachel Masse, Administrative Coordinator Dianne L. Carty, Acting Director Massachusetts Board of Library Commissioners 98 North Washington Street, Suite 401, Boston, MA 02114 1-800-952-7403 or 617-725-1860; FAX 617-725-0410 www.mass.gov/mblc

Massachusetts Library Data: Automated Resource Sharing Networks Report FY2012 (July 1, 2011 - June 30, 2012)

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Automated Resource Sharing Networks Report FY2012 (July 1, 2011 - June 30, 2012)

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NETWORK ADDRESS LIST FOR FY2012

Cape Libraries Automated Materials Sharing, Inc. (CLAMS)

Gayle Simundza, Admininstrator

270 Communication Way, Unit 4E/4F

Hyannis, MA 02601

Phone: (508) 790-4399 Fax: (508) 771-4533

FY12 President: Mary Reuland, Snow Library, Orleans Vendor Info: Innovative Interfaces, Millennium 2009B 1.4

C/W MARS, Inc.

Joan Kuklinski, Administrator 67 Millbrook Street, Suite 201

Worcester, MA 01606

Phone: (508) 755-3323 Fax: (508) 755-3721

FY12 President: Joseph Mule, Thayer Memorial Library, Lancaster

Vendor Info: Evergreen R2.2.0

Fenway Libraries Online (FLO)

Walter Stine, Administrator

c/o Wentworth Institute of Technology Library

550 Huntington Avenue

Boston, MA 02115

Phone: (617) 442-2384 Fax: (617) 442-1519

FY12 President: Robert Fleming, Iwasaki Library, Emerson College

Vendor Info: Ex Libris, Voyager 7.2.1

Merrimack Valley Library Consortium (MVLC)

Lawrence Rungren, Administrator

1600 Osgood Street, Suite 2094 North Andover, MA 01845

Phone: (978) 557-1050 Fax: (978) 557-8101

FY12 President: Ellen Rainville, J.V. Fletcher Library, Westford

Vendor Info: Evergreen 2.3

Metro-Boston Library Network (MBLN)

Clayton Cheever, Administrator

Boston Public Library

700 Boylston Street Boston, MA 02116

Phone: (617) 859-2380 Fax: (617) 236-4306

FY12 President: Not Applicable Vendor Info: SirsiDynix, Horizon 7.3.4

Minuteman Library Network (MLN)

Susan McAlister, Administrator

10 Strathmore Road Natick, MA 01760

Phone: (508) 655-8008 Fax: (508) 655-1507

FY12 President: Leone Cole, Watertown Free Public Library Vendor Info: Innovative Interfaces, Millennium, 2009B 1.4

North of Boston Library Exchange (NOBLE)

Ronald Gagnon, Executive Director

26 Cherry Hill Drive Danvers, MA 01923

Phone: (978) 777-8844 Fax: (978) 750-8472

FY12 President: Patricia Cirone, Beverly Public Library

Vendor Info: Evergreen 2.2 RC1

Old Colony Library Network (OCLN)

David Slater, Administrator 220 Forbes Road, Suite 401

Braintree, MA 02184

Phone: (781) 794-2513 Fax: (781) 794-2517

FY12 President: Elizabeth Marcus Wolfe, Brockton Public Library

Vendor Info: SirsiDynix, Unicorn Symphony 3.4.1

SAILS, Inc.

Deborah Conrad, Administrator

547 West Grove Street, #4 Middleboro, MA 02346

Phone: (508) 946-8600 Fax: (508) 946-8605

FY12 President: Beth Roll Smith, West Bridgewater Public Library

Vendor Info: Sirsi-Dynix, Symphony, 3.4.1.1

NETWORK MEMBERSHIP AS OF FY2012

				Mei	Membership Type								
NETWORK	Publi	ic	Schoo	1	Acader	nic	Special	l	Tota	1	Full	Mininet	OLA/ Associate*
CLAMS	32 /	35	0 /	0	1 /	1	0 /	0	33 /	36	33	0	0
C/W MARS*	135 /	161	2 /	2	10 /	10	1 /	1	148 /	174	61	65	22
FLO	0 /	0	0 /	0	9 /	12	1 /	2	10 /	14	10	0	0
MBLN	3 /	30	2 /	25	2 /	2	1 /	1	8 /	58	8	0	0
MLN	35 /	53	0 /	0	7 /	1	0 /	0	42 /	54	42	0	0
MVLC	35 /	38	0 /	0	0 /	0	0 /	0	35 /	38	35	0	0
NOBLE*	17 /	22	1 /	1	9 /	12	1 /	1	28 /	36	28	0	0
OCLN	26 /	34	0 /	0	2 /	3	0 /	0	28 /	37	28	0	0
SAILS	38 /	47	24 /	24	2 /	4	0 /	0	64 /	75	64	0	0
TOTAL	321 /	420	29 /	52	42 /	45	4 /	5	396 /	522	309	65	22

^{*} C/W MARS "Online Affiliate Only" (OLA) membership and NOBLE "Associate" membership are similar.

TOTAL OPERATING INCOME FOR FY2012

	Membe	er Fees		MBLC	Funds			
				+	+	=		
NETWORK	Basic Fees	Elective Fees	Telecomm *	Net Resource Sharing	Small Libs/Nets§	Total MBLC Funds	Other Sources	Total Operating Income
CLAMS	\$775,589	\$0	\$24,925	\$62,065	\$2,500	\$89,490	\$20,606	\$885,685
C/W MARS	\$1,944,025	\$49,630	\$165,100	\$173,978	\$195,444	\$534,522	\$34,678	\$2,562,855
FLO	\$456,287	\$19,250	\$5,100	\$55,654	\$0	\$60,754	\$63,959	\$600,250
MBLN	\$580,735	\$0	\$84,397	\$138,105	\$0	\$222,502	\$0	\$803,237
MLN	\$1,730,200	\$9,219	\$73,068	\$163,965	\$0	\$237,033	\$9,426	\$1,985,878
MVLC	\$1,107,713	\$20,973	\$54,042	\$85,072	\$12,500	\$151,614	\$1,587	\$1,281,887
NOBLE	\$1,232,763	\$74,415	\$33,862	\$99,119	\$0	\$132,981	\$160,560	\$1,600,719
OCLN	\$852,550	\$0	\$48,256	\$76,806	\$0	\$125,062	\$1,733	\$979,345
SAILS	\$835,988	\$56,545	\$22,161	\$95,236	\$0	\$117,397	\$25,911	\$1,035,841
TOTAL	\$9,515,850	\$230,032	\$510,911	\$950,000	\$210,444	\$1,671,355	\$318,460	\$11,735,697

^{*}The Massachusetts Library System received \$14,089 to support telecomm for non-network libraries, for a program total of \$525,000

[§] C/W MARS includes both LSTA and State Small Libraries in Networks funds from Account 7000-9506. CLAMS includes only funds from 7000-9506. The Massachusetts Library System received \$9,000 from Account 7000-9506 for a total Small Libraries in Networks amount of \$220,944.

ERATE INCOME FOR FY2012

NETWORK	Erate Received	Erate Discount %
CLAMS	\$ 18,249	50 - 55%
C/W MARS	\$ 11,383	40 - 53%
FLO	#N/A	#N/A
MBLN	\$ 731,259	89 - 90%
MLN	\$ -	40%
MVLC	\$ 13,913	43 - 45%
NOBLE	\$ -	40%
OCLN	\$ 14,065	51%
SAILS	\$ 14,514	41 -42%
TOTAL	\$ 773,751	

^{*}As reported on FY2012 Telecommunications Expenditure Report. Total E-Rate funds actually received during the fiscal year may not agree with the E-Rate Funding Commitment for that year.

TOTAL OPERATING EXPENDITURES FOR FY2012

NETWORK	Staff	Admin. Support	Telecomm*	ILS Hardware/ Software Maint.	Telecomm. Hardware/ Software Maint.	Database Licensing	Shared eBook/ Audiobook	Bibliographic Services	Other Operating	Total Operating
CLAMS	\$393,034	\$90,436	\$29,622	\$66,348	\$35,931	\$4,500	\$66,910	\$32,400	\$8,073	\$727,254
C/W MARS	\$1,164,336	\$181,467	\$222,326	\$153,392	\$14,193	\$177,401	\$183,521	\$107,496	\$81,506	\$2,285,638
FLO	\$329,075	\$94,339	\$6,000	\$46,706	\$6,000	\$12,127	\$23,205	\$7,901	\$23,221	\$548,574
MBLN	\$268,831	\$32,533	\$90,380	\$135,052	\$646,207	\$0	\$0	\$20,000	\$10,100	\$1,203,103
MLN	\$1,044,369	\$160,311	\$76,409	\$183,702	\$51,479	\$68,503	\$199,820	\$114,871	\$115,232	\$2,014,696
MVLC	\$762,722	\$119,210	\$76,208	\$40,216	\$61,955	\$53,663	\$40,423	\$66,736	\$6,907	\$1,228,040
NOBLE	\$727,535	\$141,441	\$37,667	\$209,682	\$32,190	\$104,478	\$114,147	\$55,467	\$22,198	\$1,444,805
OCLN	\$475,091	\$102,368	\$43,258	\$78,354	\$67,032	\$29,885	\$43,700	\$53,344	\$29,195	\$922,227
SAILS	\$480,129	\$124,912	\$27,956	\$133,053	\$8,388	\$55,021	\$77,524	\$45,592	\$95,448	\$1,048,023
TOTAL	\$5,645,122	\$1,047,017	\$609,826	\$1,046,505	\$923,375	\$505,578	\$749,250	\$503,807	\$391,880	\$11,422,360

^{*}Expenditutes after E-rate discounts applied

NETWORK TELECOMMUNICATION EXPENDITURES FOR FY2012*

NETWORK	MLIN I	Shared Internet Access	Remote-to-Host	Total Telecommunication Expenditures
CLAMS	\$0	\$13,321	\$16,301	\$29,622
C/W MARS	\$0	\$10,800	\$211,526	\$222,326
FLO	\$0	\$6,000	\$0	\$6,000
MBLN	\$0	\$7,920	\$82,460	\$90,380
MLN	\$0	\$16,242	\$60,167	\$76,409
MVLC	\$0	\$41,400	\$34,808	\$76,208
NOBLE	\$0	\$16,480	\$21,187	\$37,667
OCLN	\$0	\$2,784	\$40,474	\$43,258
SAILS	\$0	\$3,820	\$24,136	\$27,956
TOTAL	\$0	\$118,767	\$491,059	\$609,826

^{*}Expenditures after E-Rate discounts applied.

CAPITAL REVENUE & EXPENDITURES FOR FY2012

NETWORK	Capital Revenue	Capital Expenditures	Capital Improvement Fund
CLAMS	\$0	\$25,966	\$441,980
C/W MARS	\$0	\$74,961	\$654,655
FLO	\$483,938	\$0	\$974,561
MBLN	\$0	\$99,697	\$0
MLN	\$89,448	\$72,448	\$209,939
MVLC	\$42,270	\$83,374	\$215,186
NOBLE	\$0	\$75,642	\$1,071,303
OCLN	\$0	\$3,700	\$900,000
SAILS	\$0	\$0	\$600,000
TOTAL	\$615,656	\$435,788	\$5,067,624

CIRCULATION INFORMATION FOR FY2012

NETWORK	Total Circulation	Total eBook Circulation	Total Downloadable Audio Circulation	Total Downloadable Video Circulation
CLAMS	3,570,367	77,236	28,380	127
C/W MARS	13,031,889	119,284	54,121	1,177
FLO	565,344	285,437	48	37,626
MBLN	3,796,679	234,344	114,103	1,823
MLN	16,782,102	107,969	46,936	0
MVLC	6,325,024	48,695	34,432	0
NOBLE	3,865,781	51,076	19,261	0
OCLN	5,801,668	45,555	22,984	0
SAILS	4,506,773	145,172	24,917	0
TOTAL	58,245,627	1,114,768	345,182	40,753

RESOURCE SHARING INFORMATION AS OF JUNE 30, 2012

	Bibliograph	ic Database		Electronically I	Facilitated ILLs	Ls				
NETWORK	Number of Titles	Number of Items	Network Transfers*	From Virtual Catalog	Point-to-Point	Total ILLs				
CLAMS	516,655	1,636,695	539,998	4,650	751	545,399				
C/W MARS	2,093,764	8,531,378	1,477,555	8,849	0	1,486,404				
FLO	976,352	1,224,478	4,972	2,299	0	7,271				
MBLN	3,167,471	5,690,931	54,456	7,894	1	62,351				
MLN	1,497,433	6,632,189	1,980,017	23,452	2,891	2,006,360				
MVLC	891,358	3,239,350	690,638	2,801	4,158	697,597				
NOBLE	1,640,382	3,971,142	353,746	9,049	1,487	364,282				
OCLN	874,349	3,046,322	507,711	8,137	87	515,935				
SAILS	1,140,048	3,753,048	635,692	6,803	153	642,648				
TOTAL	12,797,812	37,725,533	6,244,785	73,934	9,528	6,328,247				

^{*} The Network Transfer count for FY2012 excludes renewals where possible. Some network system software cannot distinguish certain types of renewals from the original loan.

STAFFING AS OF JUNE 30, 2012

NETWORK	Number of Staff	Hours Worked Per Week by all Staff	FTE (35 hrs/wk)
CLAMS	6	208	5.9
C/W MARS	19	656	18.7
FLO	4	150	4.3
MBLN	5	88	2.5
MLN	15	517.5	14.8
MVLC	10	367.5	10.5
NOBLE	12	343.5	9.8
OCLN	6	225	6.4
SAILS	7	230	6.6
TOTAL	84	2,785	79.5

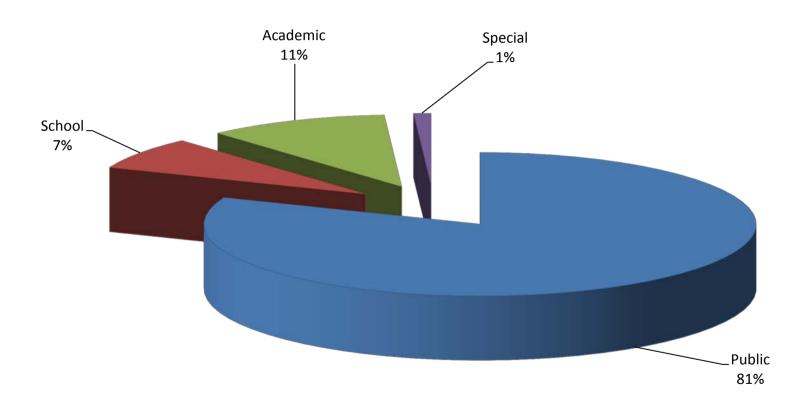
MEMBER SERVICES PROVIDED AS OF JUNE 30, 2012 NUMBER OF PARTICIPATING LIBRARIES

										inuing cation	
	Wireless Sup	s Access port	Information & Referral	Digital Archiving	Library Home Page	Centralized PC Mgmt.	On-site PC	On-site Advising/	# of Sessions	# of Attendees	Time & Print
NETWORK	Library PC's	Patron PC's	Databases	Services	Hosting	i C wight.	support	Consulting	Sessions	Attenuces	Mgmt.
CLAMS	NO	NO	NO	NO	NO	NO	NO	YES	33	162	NO
C/W MARS	20	20	NO	YES	NO	NO	YES	YES	189	2,904	YES
FLO	NO	NO	NO	6	NO	NO	NO	NO	6	45	NO
MBLN	3	3	NO	YES	NO	NO	NO	YES	0	0	NO
MLN	NO	NO	13	NO	NO	NO	YES	YES	16	247	NO
MVLC	NO	NO	NO	NO	10	35	19	YES	60	290	NO
NOBLE	NO	NO	NO	10	18	NO	15	14	82	1,305	YES
OCLN	NO	NO	NO	NO	NO	NO	NO	YES	6	21	NO
SAILS	NO	NO	NO	11	30	NO	34	YES	15	160	YES
									407	5,134	

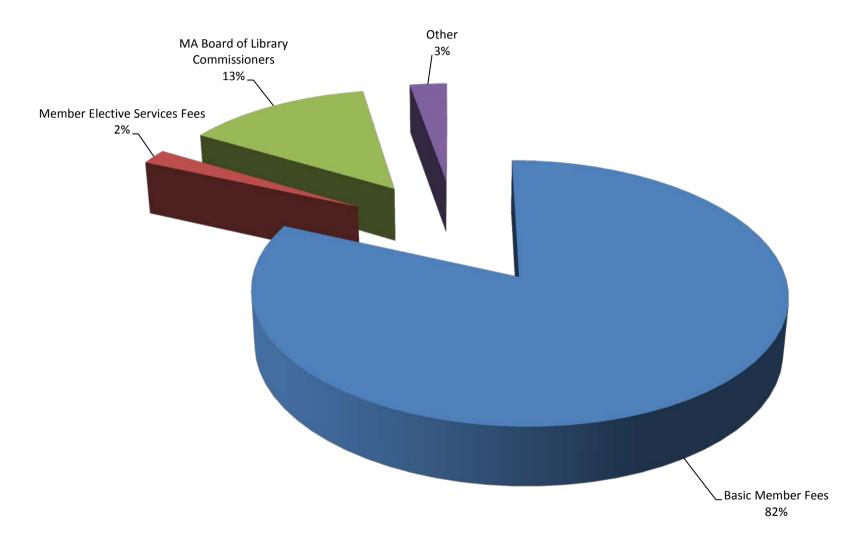
	Γ	Databa	ase	Licen	ises					eBooks				Link	ing	
		Numbe tabase		O	library nly" abases		Shared	d eBook co	llections	Added in	FY2012		exclusive hases			
NETWORK	Networkwide	Individual		Networkwide	Ladini	Individual	Y/N	Total Titles	Total Copies	Titles Added	Copies Added	Y/N	Number of Libraries	OPAC to Online Journals	Online to OPAC	Cataloging
CLAMS	1	/	0	0	/	0	YES	20,048	20,705	2,968	3,343	NO	0	YES	NO	YES
C/W MARS	8	/	0	0	/	0	YES	9,388	12,989	4,531	6,964	YES	2	YES	YES	YES
FLO	2	/ 12	27	0	/	0	YES	74,053	74,053	8,834	8,834	NO	0	YES	YES	NO
MBLN*	0	/	0	0	/	0	NO	0	0	0	0	NO	0	YES	YES	YES
MLN	4	/	6	0	/	1	YES	41,716	12,321	3,455	5,241	YES	25	YES	YES	YES
MVLC	6	/	1	0	/	0	YES	5,126	8,138	1,184	1,594	YES	20	NO	YES	YES
NOBLE	12	/ 5	52	0	/	0	YES	4,441	5,084	3,293	3,705	NO	0	NO	NO	YES
OCLN	1	/	0	0	/	0	YES	5,971	8,743	3,308	5,427	YES	13	YES	YES	YES
SAILS	1	/	0	0	/	0	YES	3,671	4,681	1,906	1,928	YES	12			YES
TOTAL	35	/ 18	36	0	/	1		164,414	146,714	29,479	37,036		72			

^{*}BPL licensed databases and econtent were reported here in previous years. MBLN is not involved in licensing content.

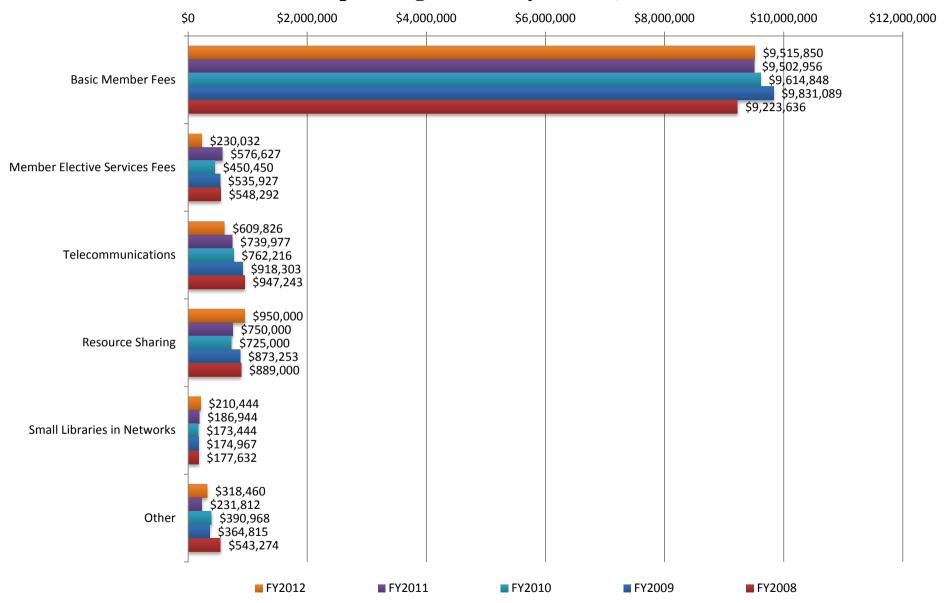
Appendix A-1 Network Membership by Type as of June 30, 2012



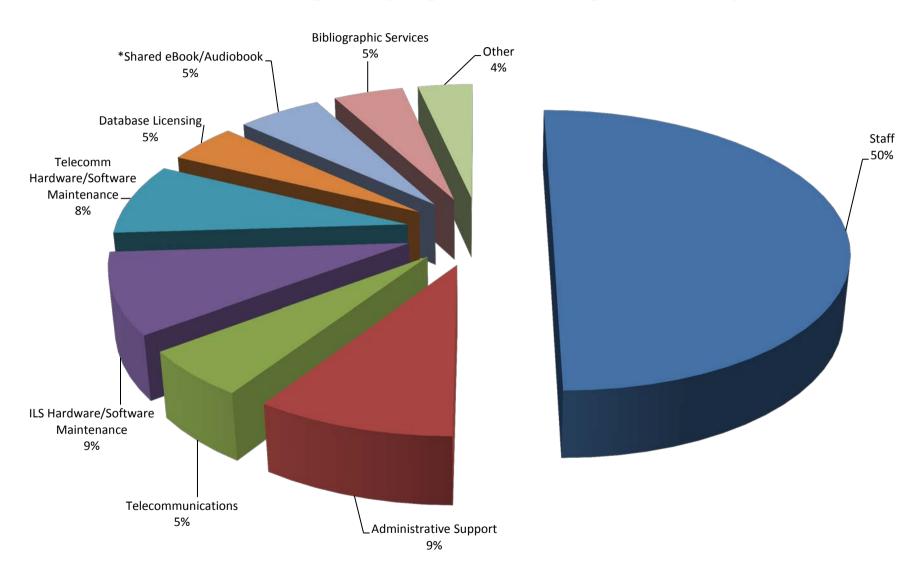
Appendix A-2 FY2012 Network Operating Income by Source



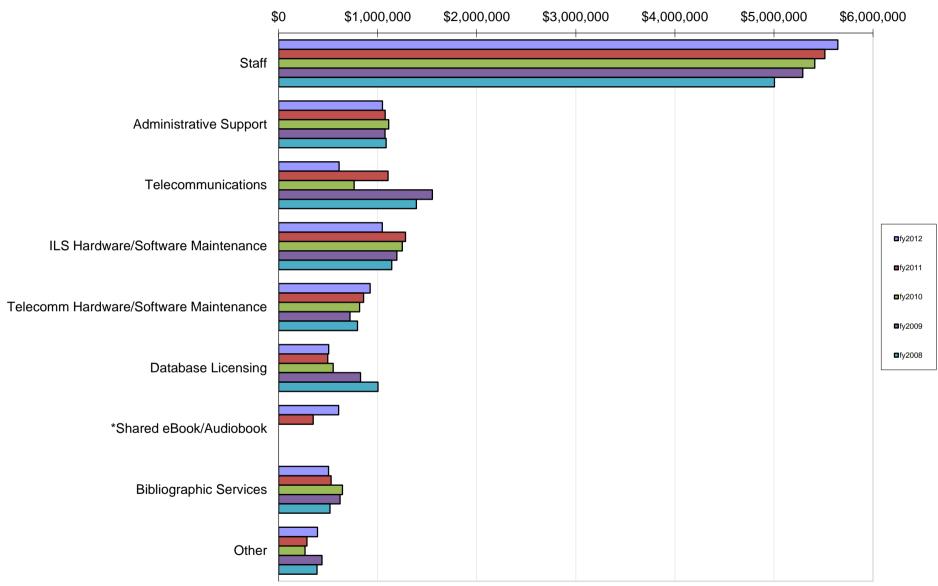
Appendix A-3 Network Operating Income by Source, FY2008 - FY2012



Appendix A-4
FY12 Network Operating Expenditures by Type as Percentage of Whole



Appendix A-5 Network Operating Expenditures by Type, FY2008 - FY2012

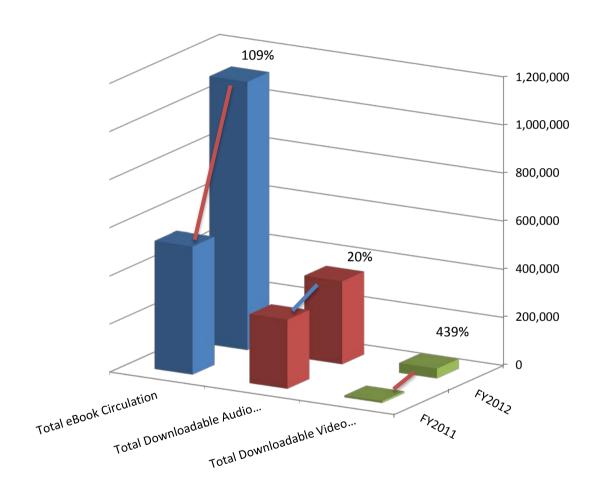


APPENDIX A-6 CIRCULATION FY2011 & FY2012

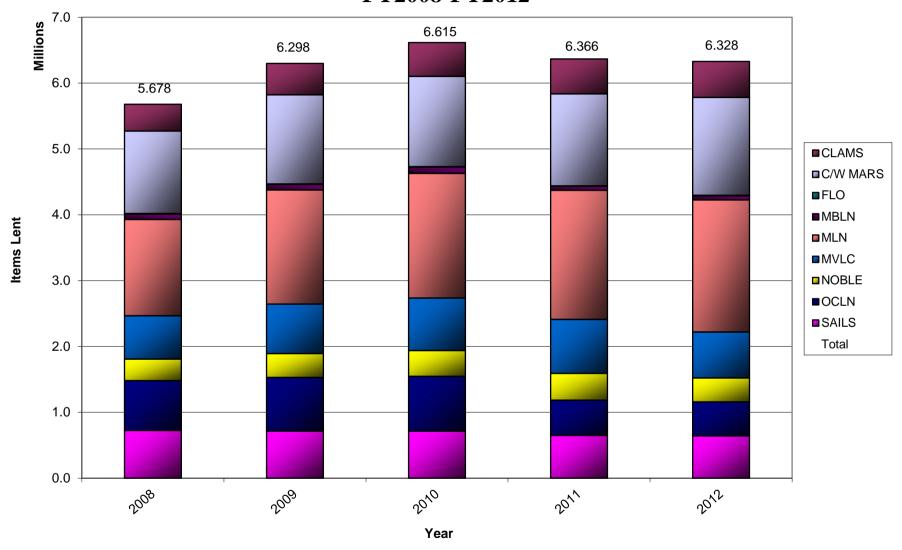
	Total Cir	culation	Total eBook	Circulation	Total Downlo	Total Downloadable Audio		adable Video
NETWORK	FY11	FY12	FY11	FY12	FY11	FY12	FY11	FY12
CLAMS	3,534,448	3,570,367	19,492	77,236	25,950	28,380	0	127
C/W MARS	12,975,356	13,031,889	28,046	119,284	34,954	54,121	959	1,177
FLO	251,711	565,344	185,747	285,437	703	48	4,949	37,626
MBLN	3,534,413	3,796,679	78,228	234,344	101,932	114,103	1,651	1,823
MLN	16,791,084	16,782,102	17,714	107,969	29,907	46,936	0	0
MVLC	6,472,964	6,325,024	11,776	48,695	32,650	34,432	0	0
NOBLE	3,901,674	3,865,781	9,554	51,076	15,488	19,261	0	0
OCLN	5,800,000	5,801,668	12,245	45,555	21,766	22,984	0	0
SAILS	4,532,938	4,506,773	170,620	145,172	24,175	24,917	0	0
TOTAL	57,794,588	58,245,627	533,422	1,114,768	287,525	345,182	7,559	40,753

Shared eBook/Audiobook data not collected before FY2011.

Appendix A-7 eContent Circulation, FY2011 & FY2012



Appendix A-8 Total Interlibrary Loans via Networks FY2008-FY2012



APPENDIX A-9
CAPITAL EXPENDITURES FY2008-FY2012

	Capital Expenditures						
NETWORK	FY2008	FY2009	FY2010	FY2011	FY2012		
CLAMS	\$54,050	\$0	\$19,496	\$4,029	\$25,966		
C/W MARS	\$5,000	\$29,559	\$97,472	\$46,246	\$74,961		
FLO	\$25,025	\$7,845	\$28,483	\$8,926	\$0		
MBLN	\$0	\$0	\$0	\$0	\$99,697		
MLN	\$207,887	\$72,861	\$10,241	\$34,445	\$72,448		
MVLC	\$7,876	\$4,856	\$16,733	\$68,870	\$83,374		
NOBLE	\$0	\$0	\$0	\$71,346	\$75,642		
OCLN	\$0	\$12,855	\$0	\$29,533	\$3,700		
SAILS	\$14,134	\$5,499	\$35,973	\$32,804	\$0		
TOTAL	\$313,972	\$133,475	\$208,398	\$296,199	\$435,788		

APPENDIX A-10 STAFFING FY2008-FY2012

	Number of Staff (head count)					Hours Worked Per Week by all Staff					FTE (35 hrs/week)				
NETWORK	FY08	FY09	FY10	FY11	FY12	FY08	FY09	FY10	FY11	FY12	FY08	FY09	FY10	FY11	FY12
CLAMS	8	8	8	8	6	230	244	244	245	208	6.5	6.9	6.9	7	5.9
C/W MARS	21	20	20	21	19	716	689.5	694.5	732	656	20.8	19.7	19.8	20.9	18.7
FLO	4	4	5	4	4	125	117	145	125	150	3.5	3.3	4.1	3.5	4.3
MBLN	5	5	5	5	5	140	87.5	87.5	87.5	88	4	2.5	2.5	2.5	2.5
MLN	15	15	15	15	15	517.5	517.5	517.5	517.5	517.5	14.78	14.78	14.78	14.7	14.8
MVLC	9	9	9	9	10	320	329	330	337.5	367.5	9.2	9.4	9.4	9.6	10.5
NOBLE	13	12	11	14	12	388	365	320.1	356.5	343.5	11	10	9.1	10.1	9.8
OCLN	6	6	6	6	6	225	225	225	225	225	6.4	6.4	6.4	6.4	6.4
SAILS	7	7	7	7	7	245	245	245	230	230	7	7	7	6.5	6.6
TOTAL	88	86	86	89	84	2906.5	2819.5	2808.6	2856.0	2785.5	83.18	79.98	79.98	81.20	79.50

Appendix B—Definitions for Data in the Networks Report, FY2012

Membership- Page 2	
Members	Total number of network members.
Sites	Number of discrete physical buildings served by the network. Includes branch libraries, multiple campuses, and bookmobiles.
Public	One of the 370 Massachusetts public libraries.
Schools	Public or private, K-12 school library or school library media center.
Academic	Library in a public or private college or university, technical school, and medical or law schools.
Special	Library in a business firm (law, sci-tech, consulting group, etc.), professional association, government agency, museum or other organized group; includes profit, not-for-profit, and non-profits.
Full Members	Full participant in the network according to existing rules and procedures of the network.
Mininets	In the C/W MARS network only, a public library serving a population under 10,000 or a school or academic library with a student FTE fewer than 1,000 that receives basic network services at a discounted cost with limited participation in network decision-making.
OLA/Associate	A library with a dedicated online connection to the network central site, that offers Internet access to the public and enters current acquisitions into the network database, but which does not circulate on the network and does not have its own vote.

Operating Income- Page 3	3
Basic Fees	Fees paid by all members to belong to a network and for services common to all.
Elective Fees	Fees paid by members over and above basic membership fees to cover services only individual libraries choose to receive, such as databases or PC support.
MBLC Funds	State funds provided by the Massachusetts Board of Library Commissioners (MBLC) to offset telecommunications
Telecommunications	costs.
MBLC Funds	State funds provided by the MBLC to offset network resource sharing costs.
Net Resource Sharing	State fullds provided by the MBLC to offset network resource sharing costs.
MBLC Funds	State (or Federal) funds provided by the MBLC to offset the cost of network membership for certain public
Small Libraries in	libraries serving populations of under 10,000.
Networks	notaties serving populations of under 10,000.
Other Sources	Any additional sources of income including, but not limited to non-MBLC grants, endowments, gifts, investments, etc.
Total Operating Income	Sum of the network's operating revenues from all its sources.

E-Rate- Page 4	
E-Rate Received	Actual dollar figure of E-Rate discounts received during the fiscal year. This figure might not correspond to the total funding commitments that will have been awarded by the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) for the corresponding program year. E-Rate program years are one year earlier than state fiscal years (<i>e.g.</i> , E-Rate program year 2011 is equivalent to state FY2012).
E-Rate Discount %	The discount percentage, or range of percentages, for network telecommunications and/or Internet services for which the network has received E-Rate funding.

Operating Expenditures-	Page 5
Staff	Includes salaries and wages before deductions, and benefits for all employees including social security, retirement, medical insurance, life insurance, unemployment insurance and compensation, guaranteed disability income protection, workmen's compensation, tuition, and housing benefits.
Administrative Support	Rent and phone, etc.
Telecommunication	Total amount expended for telecommunications services for central site and connected library outlets.
ILS Hardware/Software Maintenance	Integrated Library Systems hardware/software maintenance. The cost of ongoing annual maintenance contracts for system server(s) (<i>e.g.</i> , database, applications, mail, OPAC) and integrated library system vendor support contracts). Does not include original purchase/lease price.
Telecommunication Hardware/Software Maintenance	Includes the cost of maintenance contracts (<i>e.g.</i> , routers, switches, DSU's, network monitoring services) but not the original purchase/lease price.
Database Licensing	Money paid to vendors for purchase/lease/access for online database licenses for members. For example, Syndetics, OPAC content enhancement services.
Shared eBook/ Audiobook	Money paid to vendors to lease/purchase electronic books for all network members (<i>e.g.</i> , Overdrive/Recorded Books).
Bibliographic Services	Annual fees paid to LYRASIS/OCLC/SkyRiver for bibliographic utility/cataloging and authority work.
Other Operating	
Total Operating	Sum of the operating expenditures from the network's budget for personnel, telecommunications, maintenance, licensing, annual fees and other operating expenditures.

Network Telecommunication Expenditures- Page 6					
MLIN I	A library with dial-up access to the Internet supported with state funds. Reported on "Telecommunications				
WILIN I	Report".				
Shared Internet Access	The annual network expenditures for shared Internet bandwidth required by to/from the network's central site.				
	Costs are after any E-Rate discounts have been applied. Reported on "Telecommunications Expenditures Report".				

Remote-to-Host	The total annual cost of network circuits to member library locations, including branches. These circuits may also support library Internet access, but must be managed and paid for by the network. Costs are after any E-Rate discounts have been applied. Reported on "Telecommunications Report".
Network Telecommunication Expenditures	The total reported on the 'Telecommunications Report' for each of the telecommunications service types: MLIN I, Internet Access for the Central Site, Remote-to-Host.

Capital Expenditures & Revenues- Page 7					
Capital Revenue	Capital revenues include funding received for the purposes of capital projects. Includes LSTA equipment grants				
	and other grant funds actually received (not necessarily the same as the amount awarded) during FY2012.				
Capital Expenditures	Capital expenditures include nonrecurring expenditures for the acquisition of and/or addition to fixed assets. Local				
	accounting practices determine whether a specific item is a capital expense or an operating expense.				
Capital Improvement From either a dedicated capital improvement line or funds from a "reserve" account that may be used for or					
Fund	improvements.				

Circulation- Page 8	
Total Circulation	The total annual circulation of all library materials of all types, including renewals. All materials in all formats that are charged out for use outside the library are counted. Interlibrary loan transactions included are only items borrowed for users. Items checked out to another library are not included.
Total Circulation of eBook	The total circulation of eBook content for the network as a whole.
Total Circulation of Downloadable Audio	The total circulation of downloadable audio for the network as a whole.
Total Circulation of Downloadable Video	The total circulation of downloadable video for the network as a whole.

Resource Sharing- Page 9	
Number of Titles	Individual bibliographic records in the network's database regardless of the format of the item. Includes MARC records describing electronic content (<i>e.g.</i> , eBooks, licensed periodical titles, downloadable audio and video). Excludes authority control records and community I&R records.
Number of Items	The number of item or holdings records, regardless of format. Records that reflect periodical holdings are included.
Electronically Facilitated ILL's Network Transfers	Loan of materials on request between member libraries in a single network. Includes materials loaned to dial access or online affiliate libraries if the request is made through a hold, E-mail, or equivalent method on the network's system, as well as material loaned by member libraries of the network to libraries in other Massachusetts networks if the request is made through a hold, E-mail or equivalent method on the network's system. Transfers within a municipal public library system (<i>i.e.</i> , from branch to branch, branch to main or main to branch) are not

	included.		
Electronically Facilitated			
ILL's From Virtual	Loan of materials requested through the statewide virtual catalog.		
Catalog			
Electronically Facilitated	Loan of materials with the transaction taking place directly between the borrowing and lending libraries with no		
ILL's Point-to-Point	intermediary and not facilitated by the virtual catalog.		
Total ILL's	Total of Network Transfers, From Virtual Catalog, and Point to Point.		

Staffing- Page 10				
Number of Staff	Number of paid staff in all positions (headcount).			
Staff hours worked per week by all staff	otal number of hours worked in a typical week by all paid staff.			
FTE (35 hrs. /wk.)	Full-Time equivalency. This is computed by totaling the hours worked in a typical week by all paid staff and dividing by 35.			

Member Services- Page 1	1		
Wireless Access Support	Indicates whether the network supported wireless access in member libraries for PC's provided by the library.		
Library PC's	indicates whether the network supported whereas access in member noralies for the sprovided by the norally.		
Wireless Access Support	Indicates whether the network supported wireless access in member libraries for PC's provided by library patro		
Patron's PC's	indicates whether the network supported wheless access in member noranes for the supported by norary pations.		
Information & Referral	Indicates whether the network hosted a community information and referral database for its members.		
Databases	indicates whether the network hosted a community information and referral database for its members.		
Digital Archiving	Indicates whether the network provided and supported a software application dedicated to digital materials, (image		
Services	collections, audio files, binary files) such as SIRSI Hyperion or dynix "Digital Library."		
Library Home Page	Indicates whether the network provided hosted web sites for member libraries. Does not include template pages		
Hosting	with information on each library (such as hours, phone number). Includes home pages the network allowed the		
Hosting	library to maintain content and/or customize the information on a regular basis.		
	Indicates whether the network used systems management server software or similar applications to monitor or		
Centralized PC Mgmt.	inventory connected workstations in member libraries and/or distribute new versions of client software applications		
	to member libraries.		
On-site PC support	Indicates whether the network sent out staff or contractual personnel to support connected PC's in member		
	libraries.		
On-site	Indicates whether the network sent out staff or contractual personnel to provide advisory or consulting services in		
Advising/Consulting	the member library.		
Continuing Education	Number of sessions held.		

# Sessions	
Continuing Education	Number of people attending the continuing education sessions.
# Attendees	
Time & Print	Indicates whather the network movides time or mint management for member libraries (V/N)
Management	Indicates whether the network provides time or print management for member libraries. (Y/N)
_	

Member Services- Page 1	2				
Database Licenses: Total # of Databases Network-wide	Indicates the number of databases licensed as part of the basic membership fee. Databases were available both remotely and in-library				
Database Licenses: Total # Databases - Individual Libraries	Indicates the number of databases that the network licensed only for a subgroup of members or individual libraries for an added fee. Databases were available both remotely and in-library				
Database Licenses: In-library Only	The number of databases licensed with in-library only access as part of the basic membership.				
Database Licenses: In-Library Only – Individual Libraries	The number of databases licensed with in library-only access for groups of members or individual libraries for an added fee				
eBooks: Shared eBook Collections	Indicates whether the network supported shared eBook collections for members (Y/N)				
eBooks: Shared eBook - Total Titles	The number of shared eBook titles in the network as of June 30.				
eBooks: Shared eBook - Total Copies	The number of shared eBook copies in the network as of June 30.				
eBooks: Added in FY12 - - Title Added	The number of new shared titles added during the fiscal year.				
eBooks: Added in FY12 - Copies Added	The number of new shared eBook copies added during the fiscal year.				
eBooks: Member Exclusive Purchases	Indicates whether individual member libraries added eBooks not shared network-wide (e.g., Overdrive Advantage collections) (Y/N)				
eBooks: Member	The number of libraries that added exclusive purchase titles during the fiscal year.				

Exclusive Purchases – Number of Libraries	
Linking: OPAC to Online Journals	Links from OPAC to online journals and databases with full text. Indicates whether the network had links from serials OPAC records to online periodical content.
Linking: Online databases to OPAC	Indicates whether the network had links from online periodical content in separately subscribed online journals or full text database to its OPAC.
Cataloging	Indicates whether the network provided cataloging for member libraries. (Y/N)

APPENDIX C: FY2012 LIST OF NETWORK MEMBERS

C/W MARS C/W MARS C/W MARS C/W MARS Full Agawam Public Library American International College, Shea Mem. Library C/W MARS Full Amherst, Jones Library Inc C/W MARS Full Anna Maria College, Mondor-Eagen Library C/W MARS C/W MARS OLA Athol Public Library C/W MARS Full Auburn Public Library C/W MARS C/W MARS Full Ayer Library C/W MARS Full Ayer Library C/W MARS Full Belchertown, Clapp Memorial Library C/W MARS Full Bellingham Public Library C/W MARS Full Berkshire Community College, Library C/W MARS Full Bernardston, Cushman Library C/W MARS Full Blackstone Public Library C/W MARS Full Boxborough, Sargent Memorial Library C/W MARS OLA Boylston Public Library C/W MARS OLA Brookfield, Merrick Public Library C/W MARS Full Charlton Public Library C/W MARS Full Chicopee Public Library C/W MARS Full Chicopee Public Library C/W MARS Mini-net Clarksburg Town Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS Mini-net Deerfield, Tilton Library	NETWORK	Түре	MEMBER NAME
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C/W MARS Mini-net Cheshire Public Library C/W MARS Mini-net Chesterfield Public Library C/W MARS Full Chicopee Public Library C/W MARS Mini-net Clarksburg Town Library C/W MARS OLA Clinton, Bigelow Free Public Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS	Mini-net	Buckland Public Library
C/W MARS Mini-net Chesterfield Public Library C/W MARS Full Chicopee Public Library C/W MARS Mini-net Clarksburg Town Library C/W MARS OLA Clinton, Bigelow Free Public Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS	Full	Charlton Public Library
C/W MARS Full Chicopee Public Library C/W MARS Mini-net Clarksburg Town Library C/W MARS OLA Clinton, Bigelow Free Public Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS	Mini-net	Cheshire Public Library
C/W MARS Mini-net Clarksburg Town Library C/W MARS OLA Clinton, Bigelow Free Public Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS	Mini-net	Chesterfield Public Library
C/W MARS OLA Clinton, Bigelow Free Public Library C/W MARS Mini-net Colrain, Griswold Memorial Library C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS		
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C/W MARS OLA Cooley Dickinson Hospital, Medical Library C/W MARS Mini-net Dalton Free Public Library	C/W MARS	_	
C/W MARS Mini-net Dalton Free Public Library	C/W MARS	Mini-net	
	C/W MARS	OLA	Cooley Dickinson Hospital, Medical Library
C/W MARS Mini-net Deerfield, Tilton Library	C/W MARS	Mini-net	
	C/W MARS	Mini-net	Deerfield, Tilton Library

Network	Түре	MEMBER NAME
C/W MARS	Mini-net	Douglas, Simon Fairfield Public Library
C/W MARS	Mini-net	Dudley, Pearle L. Crawford Memorial
C/W WIAKS	wiiii-net	Library
C/W MARS	OLA	East Brookfield Public Library
C/W MARS	Full	East Longmeadow Public Library
C/W MARS	Full	Easthampton, Emily Williston Memorial
		Library
C/W MARS	Full	Elms College, Alumnae Library
C/W MARS	Mini-net	Erving Public Library
C/W MARS	Full	Fitchburg Public Library
C/W MARS	OLA	Florida Free Library
C/W MARS	Mini-net	Frontier Regional School Library
C/W MARS	Full	Gardner, Levi Heywood Memorial Library
C/W MARS	Full	Grafton Public Library
C/W MARS	Mini-net	Granby Free Public Library
C/W MARS	OLA	Granville Public Library
C/W MARS	Full	Great Barrington, Mason Library
C/W MARS	Full	Greenfield Community College, Library
C/W MARS	Full	Greenfield Public Library
C/W MARS	OLA	Groton Public Library
C/W MARS	Mini-net	Hadley, Goodwin Memorial Library
C/W MARS	Mini-net	Hampden Free Public Library
C/W MARS	Full	Harvard Public Library
C/W MARS	OLA	Hatfield Public Library
C/W MARS	Mini-net	Heath Free Public Library
C/W MARS	Full	Holden, Gale Free Library
C/W MARS	Mini-net	Holland Public Library
C/W MARS	Full	Holyoke Community College Library
C/W MARS	Full	Holyoke Public Library
C/W MARS	Mini-net	Hopedale, Bancroft Memorial Library
C/W MARS	Full	Hopkinton Public Library
C/W MARS	Mini-net	Hubbardston Public Library
C/W MARS	Full	Hudson Public Library
C/W MARS	Mini-net	Lancaster, Thayer Memorial Library
C/W MARS	Mini-net	Lee Library Association
C/W MARS	OLA	Leicester Public Library
C/W MARS	Full	Lenox Library Association

NETWORK	Түре	MEMBER NAME
C/W MARS	Full	Leominster Public Library
C/W MARS	Mini-net	Leverett Library
C/W MARS	Full	Longmeadow, Richard Salter Storrs Library
C/W MARS	Full	Ludlow, Hubbard Memorial Library
C/W MARS	Mini-net	Lunenburg Public Library
C/W MARS	Full	Marlborough Public Library
C/W MARS	Full	MA College of Liberal Arts, Eugene L. Freel Library
C/W MARS	Mini-net	Mendon, Taft Public Library
C/W MARS	Full	Milford Town Library
C/W MARS	Full	Millbury Public Library
C/W MARS	Mini-net	Millville Free Public Library
C/W MARS	Mini-net	Monson Free Library and Reading Room Association
C/W MARS	Mini-net	Montague Public Libraries, Carnegie Public Library
C/W MARS	Mini-net	Monterey Library
C/W MARS	Full	Mount Wachusett Community College
C/W MARS	Mini-net	New Marlborough Town Library
C/W MARS	Mini-net	New Salem Public Library
C/W MARS	Full	North Adams Public Library
C/W MARS	Full	Northbridge, Whitinsville Social Library
C/W MARS	Mini-net	North Brookfield, Haston Free Public Library
C/W MARS	Full	Northampton, Forbes Library
C/W MARS	Full	Northampton, Lilly Library
C/W MARS	Full	Northborough Free Library
C/W MARS	Mini-net	Northfield, Dickinson Memorial Library
C/W MARS	Mini-net	Orange, Wheeler Memorial Library
C/W MARS	Full	Oxford Free Public Library
C/W MARS	Full	Palmer Public Library
C/W MARS	OLA	Pathfinder Regional Vocational Technical High School, Palmer
C/W MARS	OLA	Paxton, Richards Memorial Library
C/W MARS	Full	Pepperell, Lawrence Library
C/W MARS	Mini-net	Petersham Memorial Library
C/W MARS	Full	Pittsfield, Berkshire Athenaeum
C/W MARS	Mini-net	Princeton Public Library
C/W MARS	Full	Quinsigamond Community College

Network	Түре	MEMBER NAME
C/W MARS	Mini-net	Richmond Free Public Library
C/W MARS	OLA	Rutland Free Public Library
C/W MARS	Mini-net	Sheffield, Bushnell-Sage Library
C/W MARS	Mini-net	Shelburne Free Public Library
C/W MARS	Mini-net	Shirley, Hazen Memorial Library
C/W MARS	Full	Shrewsbury Free Public Library
C/W MARS	Mini-net	Shutesbury, M.N. Spear Memorial Library
C/W MARS	Full	South Hadley Public Library
C/W MARS	Mini-net	Southampton, Edwards Public Library
C/W MARS	Mini-net	Southborough Public Library
C/W MARS	Full	Southbridge, Jacob Edwards Library
C/W MARS	OLA	Southwick Public Library
C/W MARS	Full	Spencer, Richard Sugden Public Library
C/W MARS	Full	Springfield City Library
CAMMARC	F11	Springfield Technical Community College
C/W MARS	Full	Library
C/W MARS	Full	State Library of Massachusetts Library
C/W MARS	Mini-net	Sterling, Conant Public Library
C/W MARS	Mini-net	Stockbridge Library Association
C/W MARS	Mini-net	Sturbridge, Joshua Hyde Public Library
C/W MARS	Mini-net	Sunderland Public Library
C/W MARS	Mini-net	Sutton Free Public Library
C/W MARS	OLA	Templeton, Boynton Public Library
C/W MARS	Mini-net	Townsend Public Library
C/W MARS	Mini-net	Upton Town Library
C/W MARS	Full	Uxbridge Free Public Library
C/W MARS	OLA	Wales Public Library
C/W MARS	Mini-net	Ware, Young Men's Library Association
C/W MARS	OLA	Warren Public Library
C/W MARS	OLA	Warwick Free Public Library
C/W MARS	Full	Webster, Chester C. Corbin Public Library
C/W MARS	OLA	Wendell Free Library
C/W MARS	OLA	West Boylston, Beaman Memorial Public
C/W MARS	Mini-net	West Brookfield, Merriam-Gilbert Public
C/W MARS	Full	West Springfield Public Library
C/W MARS	Mini-net	West Stockbridge Public Library
C/W MARS	OLA	West Warren Library Association
C/W MARS	Full	Westborough Public Library
C/W MARS	Full	Westfield Athenaeum

NETWORK	Түре	MEMBER NAME
C/W MARS	Mini-net	Westhampton Public Library
C/W MARS	Mini-net	Westminster, Forbush Memorial Library
C/W MARS	Full	Wilbraham Public Library
C/W MARS	Mini-net	Williamsburg, Meekins Library
C/W MARS	Mini-net	Williamstown, David & Joyce Milne Public
C/W MARS	Mini-net	Winchendon, Beals Memorial Library
C/W MARS	Full	Worcester Public Library
CAPE]	LIBRARIES A	AUTOMATED MATERIALS SHARING
CLAMS	Full	Falmouth, Woods Hole Public Library
CLAMS	Full	Barnstable, Hyannis Public Library Association
CLAMS	Full	Barnstable, Sturgis Library
CLAMS	Full	Barnstable, Cotuit Library
CLAMS	Full	Barnstable, Marstons Mills Public Library
CLAMS	Full	Cape Cod Community College, Wilkens Library
CLAMS	Full	Barnstable, Centerville Public Library
CLAMS	Full	Barnstable, Whelden Memorial Library
CLAMS	Full	Barnstable, Osterville Free Library
CLAMS	Full	Bourne, Jonathan Bourne Public Library
CLAMS	Full	Brewster Ladies Library
CLAMS	Full	Chatham, Eldredge Public Library
CLAMS	Full	Dennis, West Dennis Free Public Library
CLAMS	Full	Dennis, South Dennis Public Library
CLAMS	Full	Dennis, Dennis Public Library
CLAMS	Full	Dennis, Jacob Sears Memorial Library
CLAMS	Full	Dennis, Dennis Memorial Library
CLAWIS	Tull	Association
CLAMS	Full	Eastham Public Library
CLAMS	Full	Edgartown Free Public Library
CLAMS	Full	Falmouth Public Library
CLAMS	Full	Falmouth, West Falmouth Library, Inc.
CLAMS	Full	Harwich, Brooks Free Library
CLAMS	Full	Mashpee Public Library
CLAMS	Full	Nantucket Atheneum
CLAMS	Full	Oak Bluffs Public Library
CLAMS	Full	Orleans, Snow Library
CLAMS	Full	Provincetown Public Library
CLAMS	Full	Tisbury, Vineyard Haven Public Library

Network	Түре	MEMBER NAME	
CLAMS	Full	Truro Public Library	
CLAMS	Full	Wellfleet Public Library	
CLAMS	Full	West Tisbury Free Public Library	
CLAMS	Full	Yarmouth Port Library	
CLAMS	Full	Yarmouth Town Libraries	
	FENW	AY LIBRARIES ONLINE	
FLO	Full	Massachusetts College of Pharmacy and	
FLO	Full	Health Sciences, Sheppard Library	
FLO	Full	Wentworth Institute of Technology, Alumni	
FLO	Full	Library	
FLO	Full	Massachusetts College of Art, Morton R.	
TLO	1 un	Godine Library	
FLO	Full	Museum of Fine Arts, William Morris Hunt	
TLO	Tun	Memorial Library	
FLO	Full	New England Conservatory of Music,	
		Harriet M. Spaulding Library	
FLO	Full	Emerson College	
FLO	Full	Wheelock College	
FLO	Full	Emmanuel College, Cardinal Cushing	
		Library	
FLO	Full	Lesley University, Ludcke Library	
FLO	OLA	School of the Museum of Fine Arts, W. Van	
TEO	OLA	Alan Clark, Jr. Library	
		OSTON LIBRARY NETWORK	
MBLN	Full	Boston Public Library	
MBLN	Full	State Transportation Library	
MBLN	Full	Chelsea Public Library	
MBLN	Full	Malden Public Library	
	MINUTEMAN LIBRARY NETWORK		
MLN	Full	Acton Memorial Library	
MLN	Full	Arlington, Robbins Library	
MLN	Full	Ashland Public Library	
MLN	Full	Bedford Free Public Library	
MLN	Full	Belmont Public Library	
MLN	Full	Brookline Public Library	
MLN	Full	Cambridge Public Library	
MLN	Full	Concord Free Public Library	
MLN	Full	Dean College, E. Ross Anderson Library	
MLN	Full	Dedham Public Library	

NETWORK	Түре	MEMBER NAME
MLN	Full	Dover Town Library
MLN	Full	Framingham Public Library
MINI	E11	Framingham State University, Henry
MLN	Full	Whittemore Library
MLN	Full	Franklin Public Library
MLN	Full	Holliston Public Library
MLN	Full	Lasell College, Brennan Library
MLN	Full	Lexington, Cary Memorial Library
MLN	Full	Lincoln Public Library
MIN	E11	Massachusetts Bay Community College,
MLN	Full	Perkins Library
MLN	Full	Maynard Public Library
MLN	Full	Medfield Memorial Library
MLN	Full	Medway Public Library System
MLN	Full	Millis Public Library
MLN	Full	Mt. Ida College
MLN	Branch	Natick, Bacon Free Library
MLN	Full	Natick, Morse Institute Library
MLN	Full	Needham Free Public Library
MLN	Full	Newbury College
MLN	Full	Newton Free Library
MLN	Full	Norwood, Morrill Memorial Library
MLN	Full	Regis College
MLN	Full	Somerville Public Library
MLN	Full	Stow, Randall Library
MLN	Full	Sudbury, Goodnow Public Library
MLN	Full	Waltham Public Library
MLN	Full	Watertown Free Public Library
MLN	Full	Wayland Free Public Library
MLN	Full	Wellesley Free Library
MLN	Full	Weston Public Library
MLN	Full	Westwood Public Library
MLN	Full	Winchester Public Library
MLN	Full	Woburn Public Library
Mi	ERRIMACK V	ALLEY LIBRARY CONSORTIUM
MVLC	Full	Amesbury Public Library
MVLC	Full	Andover, Memorial Hall Library
MVLC	Full	Billerica Public Library
MVLC	Full	Boxford Town Library

Network	Түре	MEMBER NAME
MVLC	Full	Burlington Public Library
MVLC	Full	Carlisle, Gleason Public Library
MVLC	Full	Chelmsford Public Library
MVLC	Full	Dracut, Moses Greeley Parker Memorial
MIVLC		Library
MVLC	Full	Dunstable Free Public Library
MVLC	Full	Essex, T.O.H.P. Burnham Free Library
MVLC	Full	Georgetown, Peabody Library
MVLC	Full	Groveland, Langley Adams Library
MVLC	Full	Hamilton-Wenham Public Library
MVLC	Full	Haverhill Public Library
MVLC	Full	Ipswich Public Library
MVLC	Full	Lawrence Public Library
MVLC	Full	Littleton, Reuben Hoar Library
MVLC	Full	Lowell, Samuel S. Pollard Memorial Library
MVLC	Full	Manchester-by-the-Sea Public Library
MVLC	Full	Merrimac Public Library
MVLC	Full	Methuen, Nevins Memorial Library
MVLC	Full	Middleton, Flint Public Library
MVLC	Full	Newbury Town Library
MVLC	Full	Newburyport Public Library
MVLC	Full	North Andover, Stevens Memorial Library
MVLC	Full	North Reading, Flint Memorial Library
MVLC	Full	Rockport Public Library
MVLC	Full	Rowley Public Library
MVLC	Full	Salisbury Public Library
MVLC	Full	Tewksbury Public Library
MVLC	Full	Topsfield Town Library
MVLC	Full	Tyngsborough Public Library
MVLC	Full	West Newbury, G. A. R. Memorial Library
MVLC	Full	Westford, J. V. Fletcher Library
MVLC	Full	Wilmington Memorial Library
I	NORTH OF B	OSTON LIBRARY EXCHANGE
NOBLE	Full	Beverly Public Library
NOBLE	Full	Bunker Hill Community College
NOBLE	Full	Danvers, Peabody Institute Library
NOBLE	Full	Endicott College, Diane M. Halle Library
NOBLE	Full	Everett, Parlin Memorial Library
NOBLE	Full	Gloucester Lyceum & Sawyer Free Library

NETWORK	Түре	MEMBER NAME
NOBLE	Full	Gordon College, Jenks Library
NOBLE	Full	Lynn Public Library
NOBLE	Full	Lynnfield Public Library
NOBLE	Full	Marblehead, Abbot Public Library
NODI E	Associate	Massachusetts Board of Library
NOBLE	Associate	Commissioners
NOBLE	Full	Melrose Public Library
NOBLE	Full	Merrimack College, McQuade Library
NOBLE	Full	Middlesex Community College
NOBLE		Montserrat College of Art, Paul M. Scott
NOBLE	Associate	Library
NOBLE	Full	North Shore Community College
		Northern Essex Community College,
NOBLE	Full	Bentley Library
NOBLE	Full	Peabody, Peabody Institute Library
NOBLE	Full	Phillips Academy, Oliver Wendell Holmes
	Tuli	Library
NOBLE	Full	Reading Public Library
NOBLE	Full	Revere Public Library
NOBLE	Full	Salem Public Library
NOBLE	Full	Salem State University
NOBLE	Full	Saugus Public Library
NOBLE	Full	Stoneham Public Library
NOBLE	Full	Stoneham Public Library
NOBLE	Full	Swampscott Public Library
NOBLE	Full	Wakefield, Lucius Beebe Memorial Library
NOBLE	Full	Winthrop Public Library
	OLD COL	LONY LIBRARY NETWORK
OCLN	Full	Abington Public Library
OCLN	Full	Avon Public Library
OCLN	Full	Braintree, Thayer Public Library
OCLN	Full	Brockton Public Library System
OCLN	Full	Canton Public Library
OCLN	Full	Cohasset, Paul Pratt Memorial Library
OCLN	Full	Duxbury Free Library
OCLN	Full	Eastern Nazarene College, Nease Library
OCLN	Full	Hanover, John Curtis Free Library
OCLN	Full	Hingham Public Library
OCLN	Full	Holbrook Public Library

NETWORK	Түре	MEMBER NAME	
OCLN	Full	Hull Public Library	
OCLN	Full	Kingston Public Library	
OCLN	Full	Marshfield, Ventress Memorial Library	
OCLN	Full	Massasoit Community College	
OCLN	Full	Milton Public Library	
OCLN	Full	Norwell Public Library	
OCLN	Full	Plymouth Public Library	
OCLN	Full	Quincy, Thomas Crane Public Library	
OCLN	Full	Randolph, Turner Free Library	
OCLN	Full	Rockland Memorial Library	
OCLN	Full	Sandwich Free Public Library	
OCLN	Full	Scituate Town Library	
OCLN	Full	Sharon Public Library	
OCLN	Full	Stoughton Public Library	
OCLN	Full	Walpole Public Library	
OCLN	Full	Weymouth Public Libraries	
OCLN	Full	Whitman Public Library	
	SAILS, INC.		
SAILS	Full	Acushnet, Russell Memorial Library	
SAILS	Full	Anna Ware Jackson Library Media Center	
SAILS	Full	Attleboro High School	
SAILS	Full	Attleboro Public Library	
SAILS	Full	B.M.C. Durfee High School, Ambrose Keeley Library	
SAILS	Full	Beatrice H. Wood Elementary School Library, Plainville	
SAILS	Full	Berkley Public Library	
SAILS	Full	Bridgewater Public Library	
SAILS	Full	Bristol Community College	
SAILS	Full	Carver Public Library	
SAILS	Full	Dartmouth Public Libraries	
SAILS	Full	Delaney Elementary School	
SAILS	Full	Dighton Public Library	
SAILS	Full	Dr. Kevin M. Hurley Middle School Library	
SAILS	Full	East Bridgewater Central School	
SAILS	Full	East Bridgewater High School, Library	
SAILS	Full	East Bridgewater Public Library	
SAILS	Full	Easton, Ames Free Library of Easton, Inc.	
SAILS	Full	Fairhaven, Millicent Library	

NETWORK	ТүрЕ	MEMBER NAME
SAILS	Full	Fall River Public Library
SAILS	Full	Foxborough High School
SAILS	Full	Foxborough, Boyden Library
SAILS	Full	Freeman-Centennial Elementary School
SAILS	Full	Freetown, James White Memorial Library
SAILS	Full	George R. Martin Elementary School
SAILS	Full	Gordon Mitchell Middle School, East
		Bridgewater
SAILS	Full	H. Olive Day Elementary School
SAILS	Full	Halifax, Holmes Public Library
SAILS	Full	Hanson Public Library
SAILS	Full	John J. Ahern Middle School, Foxborough
SAILS	Full	Keith Middle School
SAILS	Full	Lakeville Free Public Library
SAILS	Full	Mansfield Public Library
SAILS	Full	Marion, Elizabeth Taber Library
SAILS	Full	Massachusetts Maritime Academy, Library
SAILS	Full	Mattapoisett Free Public Library
SAILS	Full	Middleborough Public Library
SAILS	Full	Mildred H. Aitken Elementary School
SAILS	Full	New Bedford Free Public Library
SAILS	Full	New Bedford High School
SAILS	Full	Norfolk Public Library
SAILS	Full	Normandin Middle School, New Bedford
SAILS	Full	North Attleborough, Richards Memorial Lib
SAILS	Full	Norton Public Library
SAILS	Full	Pembroke Public Library
SAILS	Full	Plainville Public Library
SAILS	Full	Plympton Public Library
SAILS	Full	Raynham Public Library
SAILS	Full	Rehoboth, Blanding Free Public Library
SAILS	Full	Rochester, Joseph H. Plumb Memorial Lib
SAILS	Full	Roderick Elementary School, Raymond Lib
SAILS	Full	Roosevelt Middle School, New Bedford
SAILS	Full	Seekonk High School
SAILS	Full	Seekonk Public Library
SAILS	Full	Somerset Public Library
SAILS	Full	Southeastern Regional Vocational-Technical School, Easton

Network	Түре	MEMBER NAME
SAILS	Full	Swansea Free Public Library
SAILS	Full	Taunton Public Library
SAILS	Full	Wareham Free Library
SAILS	Full	West Bridgewater Public Library
SAILS	Full	Westport Free Public Library
SAILS	Full	Wrentham, Fiske Public Library