Commonwealth of Massachusetts
Board of Library Commissioners

648 Beacon Street ● Boston, Massachusetts 02215
617 267-9400 ● 800 952-7403 (in-state only) ● FAX 617 421-9833

MASSACHUSETTS LIBRARY DATA

Automated Resource Sharing Networks Report
FY2004 (July 1, 2003 - June 30, 2004)

Massachusetts Board of Library Commissioners
Automated Resource Sharing Networks

Public Library Participation by Municipality in Automated Resource Sharing Networks

- C/WMARS
- CLAMS
- FLO
- MBLN
- MLN
- MVLC
- NOBLE
- OCLN
- SAILS
- no network membership
- no library

OLA On-line affiliate
DU   Dial-up member
I   Internet access only
MN   Mini-net member
F   Full member

status as of June 30, 2004
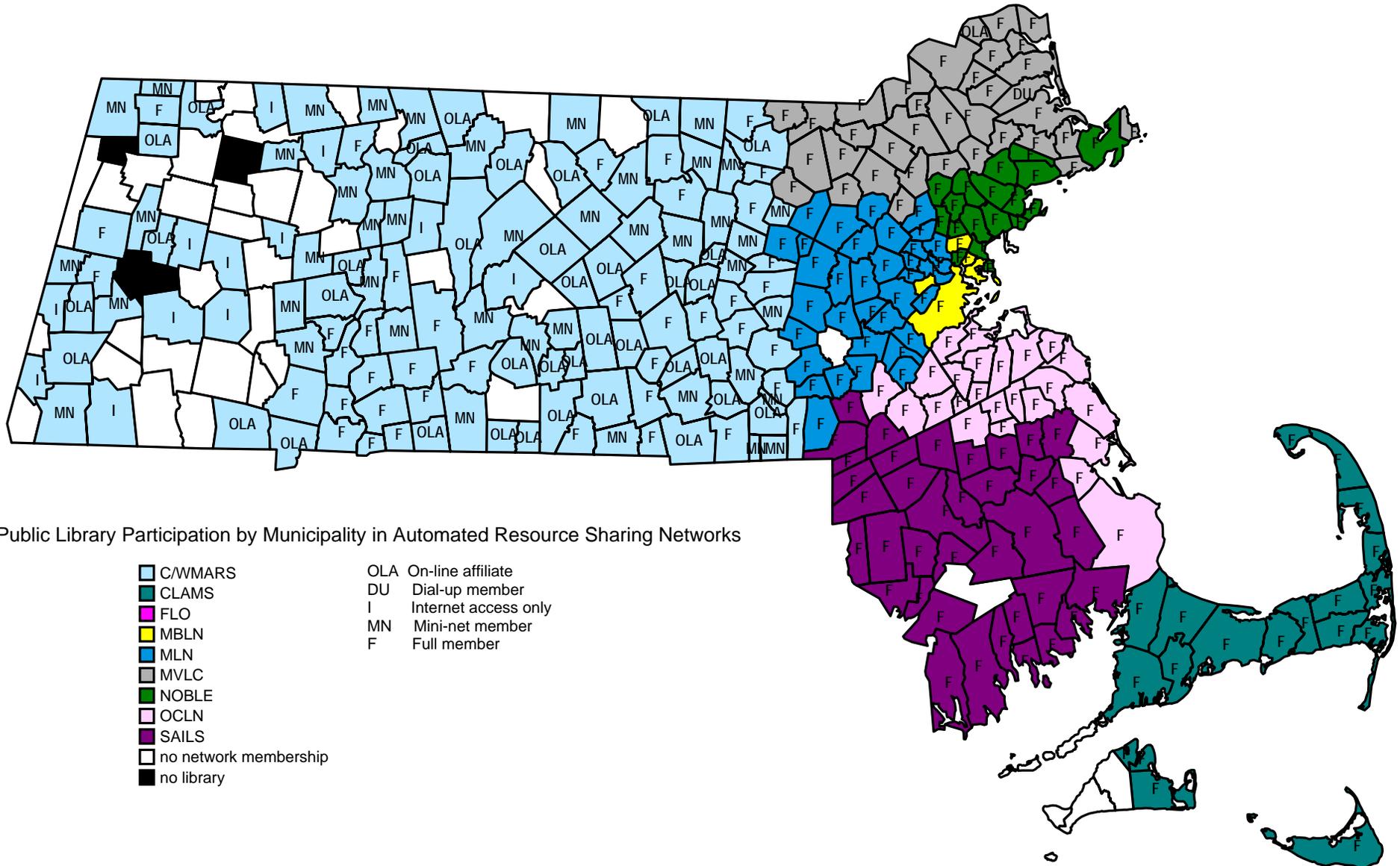
Introduction

The ***Automated Resource Sharing Networks Report, FY2004*** displays data submitted by nine automated resource sharing networks serving libraries in Massachusetts.

With this report we present data about the automated resource sharing networks in one consistent format. Please note that some of the data reflects activity during fiscal year 2004 (July 1, 2003—June 30, 2004) while other data is reported as a snapshot as of June 30, 2004. Snapshot data may well have changed by the time you read this report.

Going forward we will assess the usefulness of the data presented here and consider adding or deleting data elements based on feedback from the networks, the Board, and the library community.

We welcome your comments.

Dianne Carty, Head, State Aid & Data Coordination
Ann Downey, Systems Analyst
Paul Kissman, Library Information Systems Specialist
Uechi Ng, Administrative Assistant

Robert C. Maier, Director
Massachusetts Board of Library Commissioners
648 Beacon Street Boston, MA   02215
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Automated Resource Sharing Networks Report
FY2004 (July 1, 2003 - June 30, 2004)

Table of Contents

Network Address List

Cape Libraries Automated Materials Sharing, Inc.
Monica Grace, Executive Director
270 Communication Way
Unit 4E/4F
Hyannis, MA 02601
President: Ann-Louise Harries
Vendor Info: Innovative Interfaces, Millennium 2002-3

Central/Western MA Automated Resource Sharing, Inc
Joan Kuklinski, Executive Director
1 Sunset Ln.
Paxton, MA 01612
President: Allen Morrill
Vendor Info: Innovative Interfaces, Millennium 2002, Phase 3

Fenway Libraries Online
Jamie Ingram, Administrator
WIT Library
550 Huntington Ave.
Boston, MA 02115
President: Mary Ann Tricarico
Vendor Info: Endeavor, Voyager 2001.1.1

Merrimack Valley Library Consortium, Inc.
Larry Rungren, Executive Director
123 Tewksbury Street
Andover, MA 01810
President: Jackie FInocchio
Vendor Info: DYNIX, HORIZON 7.0.3

Metro Boston Library Network
Michael Colford, Acting Administrator
Boston Public Library
PO Box 286
Boston, MA 02116
President:
Vendor Info: DYNIX, HORIZON 7.3.1A

Minuteman Library Network
Susan McAlister, Executive Director
10 Strathmore Road
Natick, MA 01760-2419
President: Tom Jewell Director
Vendor Info: Innovative Interfaces, Millennium 2002 Phase 3

North of Boston Library Exchange
Ron Gagnon, Executive Director
26 Cherry Hill Dr.
Danvers, MA 01923
President: Mary Rose Quinn
Vendor Info: Innovative Interfaces, Millennium 2002 Phase 3

Old Colony Library Network
David Slater, Executive Director
220 Forbes Road
Braintree, MA 20184
President: Ann McLaughlin
Vendor Info: SIRSI, UNICORN 2003.0.11

SAILS
Debby Conrad, Executive Director
574 West Grove St. #4
Middleborough, MA 02346
President: Robin Glasser
Vendor Info: SIRSI, UNICORN 2003.0.11

Network	Members/Sites					Full Members	Mininets	OLA	Dial-up	SLIN Internet Only
	Public	Schools	Academic	Special	Total					
C/W MARS	126	2	10	4	142	54	45	43	35	11
	145	2	10	4	161					
CLAMS	25	0	1	0	26	26	0	0	1	0
	34	0	1	0	35					
FLO	0	0	8	1	9	9	0	0	0	0
	0	0	11	2	13					
MBLN	3	2	0	1	6	6	0	0	0	0
	29	28	0	1	58					
MLN	35	0	6	0	41	41	0	0	0	0
	62	0	7	0	69					
MVLC	35	0	0	0	35	33	0	1	1	0
	41	0	0	0	41					
NOBLE	17	1	9	1	28	27	0	1	0	0
	23	1	12	1	37					
OCLN	25	0	2	0	27	27	0	0	0	0
	35	0	3	0	38					
SAILS	38	9	2	1	50	50	0	0	0	0
	50	19	3	1	73					
Totals:	304	14	38	8	364	273	45	45	37	11
	419	50	47	9	525					

Total Operating Income for FY2004

02/08/05

Network	Member Fees		MBLC Funds			Other Sources	Tot Op Income
	Basic Fees	Elective Svcs.	Telecomm.	Net Resource Sh.	Small Libs/Nets		
C/W MARS	1,979,846	63,253	61,883	24,309	110,886	78,565	2,318,742
CLAMS	624,699	6,300	8,628	11,251	0	7,393	658,271
FLO	349,735	433,340	1,402	10,731	0	0	795,258
MBLN	354,820	0	13,138	21,246	0	0	377,384
MLN	1,433,061	0	30,774	21,792	0	13,729	1,499,356
MVLC	985,293	0	16,693	15,783	12,500	2,250	1,032,519
NOBLE	1,085,365	82,932	21,755	15,235	0	0	1,205,287
OCLN	711,926	0	16,641	15,765	0	39,706	784,038
SAILS	753,579	40,462	21,029	13,888	0	32,013	860,871
Totals:	8,278,324	626,287	191,943	150,000	123,386	173,656	9,531,726

Erate Income for FY2004

02/08/05

Network	Erate Received	Erate %
C/W MARS	284,852	49 %
CLAMS	0	47 %
FLO	0	0 %
MBLN	766,061	88 %
MLN	164,282	43 %
MVLC	67,547	42 %
NOBLE	39,605	52 %
OCLN	66,339	43 %
SAILS	86,130	44 %
Total:	1,474,816	

Total Operating Expenditures for FY2004

02/08/05

Network	Staff	Admin.Support	Telecomm.	ILS H/S Maint.	Tel. H/S Maint.	Database Lic.	Biblio.Svcs.	Other Operating	Total Operating
C/W MARS	962,853	149,551	569,614	278,554	110,000	56,000	158,222	15,184	2,322,978
CLAMS	389,444	78,001	107,196	49,760	27,758	8,445	42,229	3,978	706,811
FLO	239,182	34,308	10,393	33,929	8,025	441,390	10,682	16,964	794,873
MBLN	72,358	643	782,812	117,561	352,956	0	20,300	7,255	1,353,885
MLN	828,857	133,514	320,283	48,533	61,088	50,300	119,611	42,896	1,605,082
MVLC	468,704	116,926	171,296	105,148	56,000	31,700	56,000	7,331	1,025,605
NOBLE	443,677	146,611	135,535	170,122	58,288	185,362	52,764	50,531	1,134,610
OCLN	313,662	97,230	172,442	60,145	46,958	0	48,929	5,566	744,932
SAILS	421,580	100,142	229,601	100,519	25,008	49,000	65,805	0	991,655
Totals:	4,140,317	856,926	2,499,172	964,271	746,081	822,197	574,542	149,705	10,680,431

Network	Dial Access Libs	Small Libs in Netwk	Internet Only Libs	Central Site Internet	Remote-to-host	Total Telecomm. Expenditures
C/W MARS	22,354	0	10,158	16,200	520,902	569,614
CLAMS	0	0	0	14,748	92,448	107,196
FLO	0	0	0	10,393	0	10,393
MBLN	0	0	0	247,195	535,617	782,812
MLN	0	0	0	52,992	267,291	320,283
MVLC	300	0	0	21,457	149,539	171,296
NOBLE	0	0	0	27,255	108,280	135,535
OCLN	0	0	0	15,351	157,091	172,442
SAILS	0	0	0	22,214	207,387	229,601
Totals:	22,654	0	10,158	427,805	2,038,555	2,499,172

Network	Capital Expenditures
C/W MARS	235,829
CLAMS	3,035
FLO	55,780
MBLN	0
MLN	0
MVLC	0
NOBLE	16,220
OCLN	33,469
SAILS	23,762

Total:	368,095

Resource Sharing Information as of June 30, 2004

| Network | Bibliographic Database | | Electronically Facilitated ILL's | | |
	Number of Titles	Number of Items	Network Transfers	From Virtual Catalog	Point-to-Point
C/W MARS	1,601,235	8,415,861	573,221	3,414	0
CLAMS	450,798	1,368,878	296,256	16	5,888
FLO	850,429	959,449	3,847	0	0
MBLN	2,002,929	4,703,540	29,528	1,219	0
MLN	1,208,664	6,237,804	1,037,304	6,855	4,006
MVLC	747,657	2,988,054	452,155	0	5,426
NOBLE	1,048,500	3,277,700	229,335	4,417	4,402
OCLN	762,494	2,811,777	440,531	3,406	687
SAILS	919,659	3,278,496	547,577	3,190	1,439
Totals:	9,592,365	34,041,559	3,609,754	22,517	21,848

NETWORK Facilities for 2004

02/08/05

Network	Training Lab	# Stations in Lab	Meeting Room?	# Seats in Mtg.Room
C/W MARS	Y	8	Y	16
CLAMS	Y	11	Y	30
FLO	N	0	N	0
MBLN	Y	17	Y	250
MLN	Y	12	Y	70
MVLC	Y	8	Y	50
NOBLE	Y	12	Y	80
OCLN	Y	3	Y	20
SAILS	Y	6	Y	100

Network	Number of Staff	Staff hours worked per week by all staff	FTE (35 hrs/wk)
C/W MARS	19	642.00	18.3
CLAMS	7	280.00	8.0
FLO	4	140.00	4.0
MBLN	0	66.00	1.9
MLN	15	508.50	14.5
MVLC	8	282.50	8.1
NOBLE	12	390.00	11.1
OCLN	7	219.50	6.3
SAILS	7	245.00	7.0

Totals:	79	2,773.50	79.2

Member Services Provided as of June 30, 2004

Number of Participating Libraries (#)

Network	Wireless Acc Support Lib PC's #	Wireless Acc Support Patron PC's #	I&R Databases #	Digital Archiving Services #	Lib Home Page Hosting #	Centralized PC Mgmt. #	On-site PC Support #
C/W MARS	Y 1	Y 5	Y 26	N 0	N 0	Y 18	Y 141
CLAMS	N 0	N 0	N 0	N 0	N 0	N 0	N 0
FLO	N 0	N 0	N 0	N 0	N 0	N 0	N 0
MBLN	N 0	N 0	Y 0	N 0	N 0	N 0	N 0
MLN	Y 0	Y 1	Y 41	N 0	N 0	N 0	Y 0
MVLC	N 0	N 0	Y 19	Y 1	Y 24	N 0	Y 29
NOBLE	Y 1	Y 3	N 0	Y 14	Y 19	N 0	Y 15
OCLN	N 0	N 0	N 0	N 0	N 0	N 0	N 0
SAILS	Y 1	Y 1	Y 2	Y 5	Y 30	Y 36	Y 36
Total Number of Libraries Participating:	3	10	88	20	73	54	221

Member Services Provided as of June 30, 2004

02/08/05

Network	Part of Membership	Database Licenses For Subgrps or Individuals	# of Databases	# Remote Acc.Databases	Continuing Education # Sessions	# Attendees	OPAC to ebooks	Links From: OPAC to Online Journals	Online to OPAC
C/W MARS	Y	N	3	3	105	799	Y	N	Y
CLAMS	Y	N	1	1	53	356	Y	N	N
FLO	Y	Y	111	111	0	0	Y	Y	Y
MBLN	Y	Y	4	4	29	340	Y	Y	N
MLN	Y	Y	4	4	19	289	Y	Y	Y
MVLC	Y	N	5	5	47	155	Y	N	N
NOBLE	Y	Y	18	18	54	566	Y	Y	Y
OCLN	N	N	0	0	0	0	N	N	N
SAILS	Y	N	2	1	14	101	N	N	N

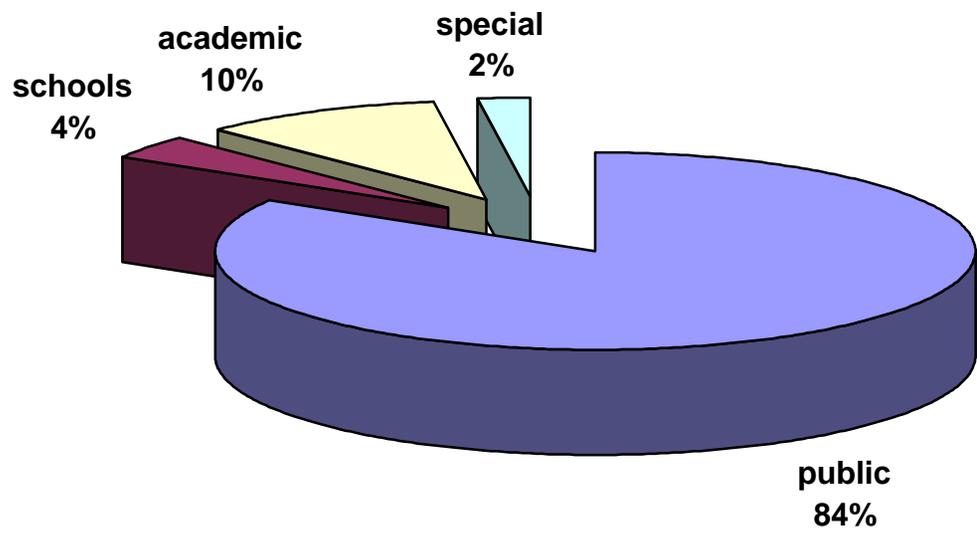| Totals:			148	147	321	2,606			

Member Services Provided as of June 30, 2004

Network	Time & Print Management	Authentication	Cataloging	Customized Reports
C/W MARS	Y	Y	Y	Y
CLAMS	N	N	Y	Y
FLO	N	N	N	Y
MBLN	Y	Y	Y	Y
MLN	Y	Y	Y	Y
MVLC	N	N	Y	Y
NOBLE	N	N	Y	Y
OCLN	N	Y	Y	Y
SAILS	N	N	Y	Y

Appendix A-1
Network Membership by Type
as of June 30, 2004

schools
4%

academic
10%

special
2%

public
84%

Appendix A-2
FY2004 Network Operating Income by Source

mblc resource sharing
2%

mblc small libs/nets
1%

other
2%

mblc telecomm
2%

member elective svcs
fees
7%

basic member fees
86%
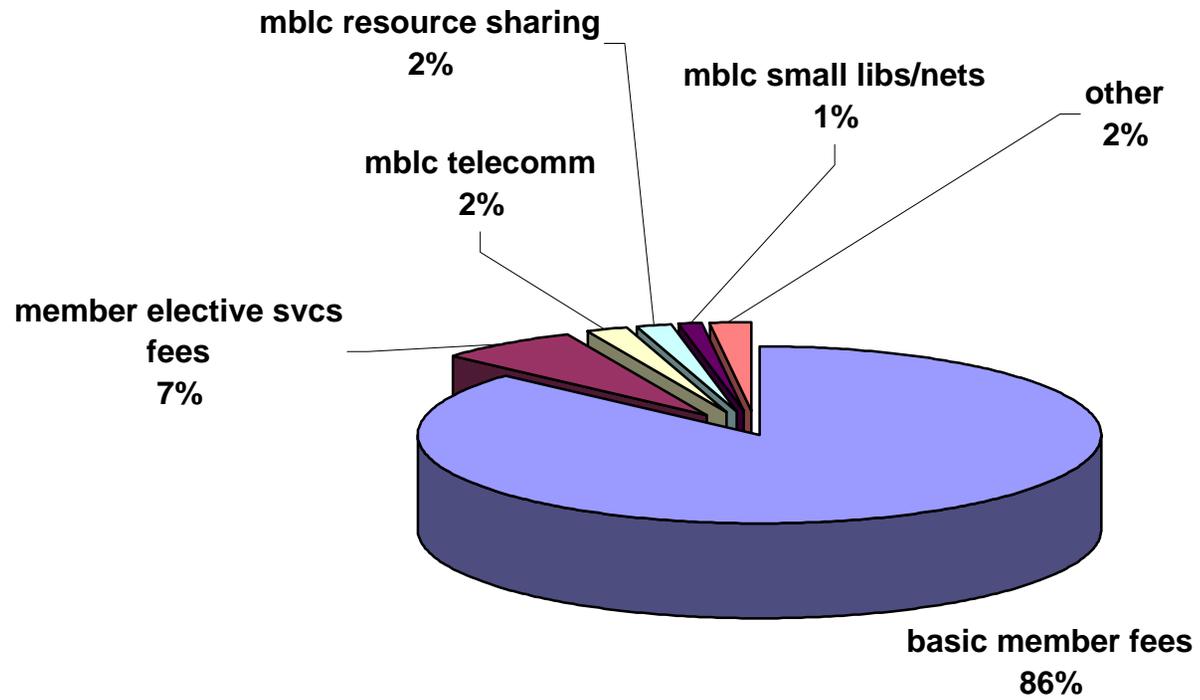
Appendix A-3
FY2004 Network Operating Expenditures by Type
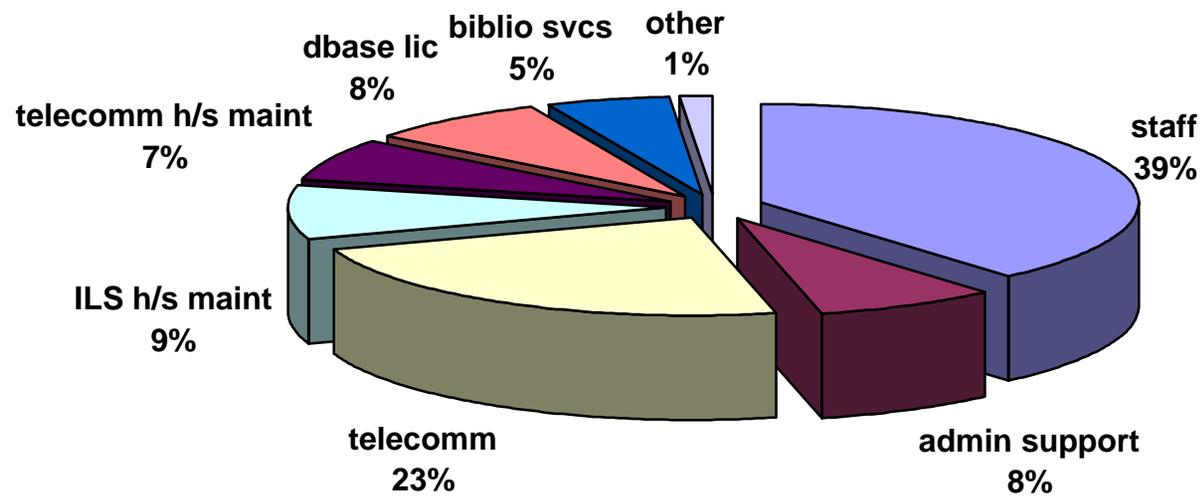
Appendix A-4
Staffing–FY2003 and FY2004

Network	Number of Staff (head count)		Staff hours worked per week by all staff		FTE (35 hrs/week)	
	FY2003	FY2004	FY2003	FY2004	FY2003	FY2004
C/W MARS	21	19	674.50	642.00	19.3	18.3
CLAMS	7	7	280.00	280.00	8.0	8.0
FLO	4	4	140.00	140.00	4.0	4.0
MBLN	2	n/a	70.00	66.00	2.0	1.8
MLN	15	15	530.50	508.50	15.2	14.5
MVLC	8	8	282.50	282.50	8.1	8.0
NOBLE	13	12	336.62	390.00	9.6	11.1
OCLN	7	7	217.50	219.50	6.2	6.2
SAILS	7	7	245.00	245.00	7.0	7.0
Totals:	84	79	2,776.62	2,773.50	79.3	79.2

Appendix A-5
Capital Expenditures–FY2003 and FY2004

Network	Capital Expenditures	
	FY2003	FY2004
C/W MARS	122,986	235,829
CLAMS	140,112	3,035
FLO	256,848	55,780
MBLN	0	0
MLN	766,989	0
MVLC	0	0
NOBLE	1,540	16,220
OCLN	5,522	33,469
SAILS	8,816	23,762
Totals:	1,302,813	368,095

Appendix B--Definitions for Data
in the Networks Statistics Report, FY2004

Column Heading	Definition
Members	Total number of network members.
Sites	Number of discrete physical buildings served by the network. Includes branch libraries, multiple campuses, and bookmobiles.
Public	One of the 370 Massachusetts public libraries.
Schools	Public or private K-12 school libraries or school library media centers.
Academic	Public or private colleges and universities, technical schools, and medical or law schools.
Special	Library in a business firm (law, sci-tech, consulting group, etc.), professional association, government agency, museum or other organized group; includes profit, not-for-profit, and non-profits.
Full Members	Full participant in the network according to existing rules and procedures of the network.
Mininets	In the C/W MARS network only, a public library serving a population under 10,000 or a school or academic library with a student FTE of under 1,000 that receives basic network services at a discounted cost with limited participation in network decision-making.
OLA	A library with a dedicated online connection to the network central site, that offers Internet access to the public and enters current acquisitions into the network database, but which does not circulate on the network and does not have its own vote.
Dial-up	A library with direct dial-up access to the network, but without a dedicated telecommuncations link to the network. May or may not add holdings to the network database. Pays small annual assessment to obtain minimal participation in network. Includes 'MLIN 1' libraries that have not become Internet Only libraries.
SLIN/Internet Only	A library that obtains a full-time on-line connection to the Internet only through a network.
Member Fees Basic Fees	Fees paid by all members to belong to a network and for services common to all.
Member Fees Elective Svcs. (Fees)	Fees paid by members over and above basic membership fees to cover services only individual libraries choose to receive, such as databases or PC support.
MBLC Funds Telecomm.	State funds provided by the MBLC to offset for telecommunications costs.

Column Heading	Definition
MBLC Funds Net Resource Sh.	State funds provided by the MBLC to offset network resource sharing costs.
MBLC Funds Small Libs/Nets	State (or Federal) funds provided by the MBLC to offset the cost of network membership for certain public libraries serving populations of under 10,000.
Other Sources	Any additional sources of income including, but not limited to non-MBLC grants, endowments, gifts, investments, etc.
Tot Op Income	Sum of the network's operating revenues from all its sources.
Erate Received	Actual dollar figure of Erate discounts received during the fiscal year. This figure might not correspond to the total funding commitments that will have been awarded by the Schools and Libraries Division of the USAC for the corresponding program year.
Erate %	The average discount for telecommunications services for member libraries. Includes only libraries for whom discounts are received. The central site is not included in the calculation, unless the central site is located in a member library. The most recent telecommunications funding commitment is used.
Expenditures Staff	Includes salaries and wages before deductions, and benefits for all employees including social security, retirement, medical insurance, life insurance, unemployment insurance and compensation, guaranteed disability income protection, workmen's compensation, tuition, and housing benefits.
Expenditures Admin.Support	Rent and phone, etc.
Expenditures Telecomm.	Amount expended for each of the following telecommunications service types: Dial access, Small Libraries in Networks, Internet Only, Internet Access for central site, Remote-to-Host.
Expenditures ILS H/S Maint	Integrated Library Systems hardware/software maintenance The cost of ongoing annual maintenance contracts for system server(s) (e.g., database, applications, mail, opac) and integrated library system vendor support contracts). Does not include original purchase/lease price.
Expenditures Tel. H/S Maint	Telecommunications hardware/software maintenance Includes the cost of maintenance contracts (e.g., routers, switches, DSU's, network monitoring services) but not the original purchase/lease price.
Expenditures Database Lic.	Money paid to vendors for purchase/lease/access for online database licenses for members. Syndetics, OPAC content enhancement services.
Expenditures Biblio.Svcs.	Annual fees paid to NELINET/OCLC, authority work.

Column Heading	Definition
Expenditures Total Operating	Sum of the operating expenditures from the network's budget for personnel, telecommunications, maintenance, licensing, annual fees and other operating expenditures.
Network Telecommunication Expenditures	The total reported on the 'Telecommunications Report' for each of the telecommunications service types: Dial access, Small Libraries in Networks, Internet Only, Remote-to-Host, Internet Access for the central site.
Capital expenditures	Funds used for acquisition of or addition to fixed assets such as building sites, new buildings, additions, new equipment, initial book stock, furnishings for new or expanded buildings, and new vehicles. Exclude replacement or repair of existing furnishings, equipment, regular purchase of library materials, and investments for capital appreciation.
Bibliographic Database Titles	Individual bibliographic records in the network's database regardless of the format of the item. Excludes authority control records and community I&R records.
Bibliographic Database Items	The number of item or holdings records, regardless of format. Records that reflect periodical holdings are included
Electronically Facilitated ILL's Network Transfers	Loan of materials on request between member libraries in a single network. Includes materials loaned to dial access or online affiliate libraries if the request is made through a hold, E-mail, or equivalent method on the network's system., as well as material loaned by member libraries of the network to libraries in other Massachusetts networks if the request is made through a hold, E-mail or equivalent method on the network's system. Transfers within a municipal public library system (i.e., from branch to branch, branch to main or main to branch) are not included.
Electronically Facilitated ILL's From Virtual Catalog	Loan of materials on request from the MLIN virtual catalog.
Electronically Facilitated ILL's Point-to-Point	Loan of materials on request with the transaction taking place directly between the borrowing and lending libraries with no intermediary and not facilitated by the virtual catalog.
Training Lab (Y/N)	A facility outfitted with computer workstations that access the network system and the Interent and are used to train network member library staff.
# Stations in Lab	The number of computer workstations in the lab.
Meeting Room (Y/N)	A general purpose meeting room.
# Seats in Mtg. Room	Number of persons the meeting room can accommodate.
Number of Staff	Number of paid staff in all positions (headcount).
Staff hours worked per week by all staff	Total number of hours worked in a typical week by all paid staff.
FTE (35 hrs/wk)	Full-Time equivalency This is computed by totaling the hours worked in a typical week by all paid staff and dividing by 35.

Column Heading	Definition
Wireless Acc Support Lib PC's	Indicates whether the network supported wireless access in member libraries for PC's provided by the library.
Wireless Acc Support Patron's PC's	Indicates whether the network supported wireless access in member libraries for PC's provided by library patrons.
I&R Databases	Indicates whether the network hosted a community information and referral database for its members.
Digital Archiving Services	Indicates whether the network provided and supported a software application dedicated to digital materials, (image collections, audio files, binary files) such as SIRSI Hyperion or dynix "Digital Library."
Lib Home Page Hosting	Indicates whether the network provided hosted web sites for member libraries. Does not include templatized pages with information on each library (such as hours, phone number). Includes home pages the network allowed the library to maintain content and/or customize the information on a regular basis.
Centralized PC Mgmt.	Indicates whether the network used systems management server software or similar applications to monitor or inventory connected workstations in member libraries and/or distribute new versions of client software applications to member libraries.
On-site PC support	Indicates whether the network sent out staff or contractual personnel to support connected PC's in member libraries.
On-site Advising/Consulting	Indicates whether the network sent out staff or contractual personnel to provide advisory or consulting services in the member library.
Database Licenses Part of membership (Y/N)	Indicates whether the network licensed databases as part of the basic membership fee.
Database Licenses For subgroups or individuals (Y/N)	Indicates whether the network licensed some databases only for groups of members or individual libraries for an added fee.
Database Licenses # of Databases	The number of databases licensed with in-library access.
Database Licenses # Remote Acc.Databases	The number of databases licensed with remote access.
Continuing Education	Regular (year-round) workshop opportunities the network provided for its members. This may include workshops on ILS applications for staff, OPAC searching, searching databases provided by the network, homepage creation, etc.) Does not include one-time training for new system software upgrades or training in preparation for migration to a new ILS.
Continuing Education # Sessions	Number of sessions held.

Column Heading	Definition
Continuing Education # Attendees	Number of people attending the continuing education sessions.
Links from: OPAC to ebooks	Indicates whether the network OPAC had ebook MARC records loaded in its OPAC with hyperlinks to the specific eBook (e.g., via MARC 856 field).
Links from: OPAC to Online Journals	Links from OPAC to online journals and databases with fulltext Indicates whether the network had links from serials OPAC records to online periodical content such as Infotrac.
Links from: Online databases to OPAC	Links from online journals and databases with fulltext to OPAC Indicates whether the network had links from online periodical content in separately subscribed online journals or fulltext database to its OPAC.
Time & Print Management (Y/N)	Indicates whether the network provides time or print management for member libraries.
Authentication (Y/N)	Indicates whether the network provides authentication for member libraries.
Cataloging (Y/N)	Indicates whether the network provides cataloging for member libraries.
Customized Reports (Y/N)	Indicates whether the network provides customized reports for member libraries.

Network	Member Name	Type		Network	Member Name	Type
C/WMARS	Adams Free Library	On-line aff		C/WMARS	Blackstone Public Library	Mini-net
C/WMARS	Agawam Public Library	Full		C/WMARS	Bolton Public Library	Mini-net
C/WMARS	Aldenville Library	Full		C/WMARS	Boylston Public Library	On-line aff
C/WMARS	American International College,Shea Memorial Library	Full		C/WMARS	Boynton Public Library, Templeton	On-line aff
C/WMARS	Anna Maria College, Mondor-Eagen Library	Full		C/WMARS	Brightwood Library, Springfield	Full
C/WMARS	Ashby Free Public Library	On-line aff		C/WMARS	Brookfield Public Library	On-line aff
C/WMARS	Athol Public Library	On-line aff		C/WMARS	Buckland Public Library	Mini-net
C/WMARS	Auburn Public Library	Full		C/WMARS	Bushnell-Sage Memorial Library, Sheffield	Mini-net
C/WMARS	Ayer Public Library	Full		C/WMARS	Central Massachusetts Regional Library System	Full
C/WMARS	Bancroft Memorial Library, Hopedale	Mini-net		C/WMARS	Charlton Public Library	On-line aff
C/WMARS	Beals Memorial Library , Winchendon	Mini-net		C/WMARS	Chester C. Corbin Public Library, Webster	Full
C/WMARS	Beaman Memorial Public Library, West Boylston	On-line aff		C/WMARS	Chicopee Falls Library, Chicopee	Full
C/WMARS	Becket Athenaeum	Internet		C/WMARS	Chicopee Public Library	Full
C/WMARS	Bellingham Public Library	Full		C/WMARS	Clapp Memorial Library, Belchertown	Full
C/WMARS	Berkshire Athenaeum, Pittsfield	Full		C/WMARS	Clarksburg Town Library	Mini-net
C/WMARS	Berkshire Community College, Jonathan Edwards Library	Full		C/WMARS	Conant Public Library, Sterling	Mini-net
C/WMARS	Berlin Public Library	Mini-net		C/WMARS	Cooley Dickinson Hospital, Richard H. Dolloff Medical L	On-line aff
C/WMARS	Bigelow Free Public Library, Clinton	On-line aff		C/WMARS	Cushman Library, Bernardston	Mini-net

Network	Member Name	Type
C/WMARS	Dalton Free Public Library	Mini-net
C/WMARS	David and Joyce Milne Public Library, Williamstown	Mini-net
C/WMARS	Dickinson Memorial Library, Northfield	Mini-net
C/WMARS	East Brookfield Public Library	On-line aff
C/WMARS	East Forest Park Library, Springfield	Full
C/WMARS	East Longmeadow Public Library	Full
C/WMARS	East Springfield Library, Springfield	Full
C/WMARS	Edwards Public Library, Southampton	Mini-net
C/WMARS	Egremont Free Library	Internet
C/WMARS	Elms College, Alumnae Library	Full
C/WMARS	Emily Williston Mem. Library and Museum , Easthampton	Full
C/WMARS	Erving Public Library	On-line aff
C/WMARS	Fairview Library, Chicopee	Full
C/WMARS	Fitchburg Public Library	Full
C/WMARS	Florida Free Library	On-line aff
C/WMARS	Fobes Memorial Library, Oakham	On-line aff
C/WMARS	Forbes Library, Northampton	Full

Network	Member Name	Type
C/WMARS	Forbush Memorial Library, Westminster	Mini-net
C/WMARS	Forest Park Library, Springfield	Full
C/WMARS	Frances Perkins Library, Worcester	Full
C/WMARS	Frederick Sargeant Huntington Library, Worthington	Internet
C/WMARS	Frontier Regional School	Mini-net
C/WMARS	Gale Free Library, Holden	Full
C/WMARS	Gilbertville Public Library, Hardwick	Internet
C/WMARS	Goodwin Memorial Library Hadley	Mini-net
C/WMARS	Goshen Free Public Library	Internet
C/WMARS	Grafton Public Library	On-line aff
C/WMARS	Granby Free Public Library	Mini-net
C/WMARS	Granville Public Library	On-line aff
C/WMARS	Graves Memorial Library, Sunderland	Mini-net
C/WMARS	Great Brook Valley Library, Worcester	Full
C/WMARS	Greenfield Community College Library/Learning Res Ctr.	Full
C/WMARS	Greenfield Mason Library	Full
C/WMARS	Griswold Memorial Library, Colrain	Mini-net

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
C/WMARS	Groton Public Library	On-line aff		C/WMARS	Jacob Edwards Library, Southbridge	Full
C/WMARS	Hamilton Memorial Library, Chester	Internet		C/WMARS	Jones Library Inc, Amherst	Full
C/WMARS	Hampden Free Public Library	On-line aff		C/WMARS	Joshua Hyde Public Library, Sturbridge	On-line aff
C/WMARS	Harvard Public Library	Full		C/WMARS	Lawrence Library, Pepperell	Full
C/WMARS	Haston Free Public Library, North Brookfield	Mini-net		C/WMARS	Lee Library Association	Mini-net
C/WMARS	Hatfield Public Library	On-line aff		C/WMARS	Leicester Public Library	On-line aff
C/WMARS	Haydenville Library, Williamsburg	Mini-net		C/WMARS	Lenox Library Association	Full
C/WMARS	Hazen Memorial Library, Shirley	Mini-net		C/WMARS	Leominster Public Library	Full
				C/WMARS	Leverett Library	Mini-net
C/WMARS	Heath Free Public Library	Internet		C/WMARS	Levi Heywood Memorial Library, Gardner	Full
C/WMARS	Hinsdale Public Library	On-line aff		C/WMARS	Liberty Library, Springfield	Full
C/WMARS	Holland Public Library	On-line aff		C/WMARS	M.N. Spear Memorial Library, Shutesbury	Internet
C/WMARS	Holyoke Community College Library/Donahue Building	Full		C/WMARS	Marlborough Public Library	Full
C/WMARS	Holyoke Public Library	Full		C/WMARS	Mason Library, Great Barrington	On-line aff
C/WMARS	Hopkinton Public Library	Full		C/WMARS	Mason Square Library, Springfield	Full
C/WMARS	Hubbard Memorial Library, Ludlow	Full		C/WMARS	Massachusetts College of Liberal Arts, Eugene L. Freel	Full
C/WMARS	Hubbardston Public Library	Mini-net				
C/WMARS	Hudson Public Library	Full		C/WMARS	Meekins Public Library, Williamsburg	Mini-net
C/WMARS	Indian Orchard Library, Springfield	Full		C/WMARS	Merriam-Gilbert Public Library, West Brookfield	Mini-net

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
C/WMARS	Milford Town Library	Full		C/WMARS	Pearle L. Crawford Memorial Library , Dudley	Mini-net
C/WMARS	Millbury Public Library	On-line aff		C/WMARS	Peru Library	Internet
C/WMARS	Millers Falls Library, Montague	Mini-net		C/WMARS	Petersham Memorial Library	Mini-net
C/WMARS	Millville Free Public Library	Mini-net		C/WMARS	Pine Point Library, Springfield	Full
C/WMARS	Monson Free Library and Reading Room Associat	Mini-net		C/WMARS	Princeton Public Library	Mini-net
C/WMARS	Montague Center Library, Montague	Mini-net		C/WMARS	Quinsigamond Community College	Full
C/WMARS	Montague Public Libraries	Mini-net		C/WMARS	Richard Salter Storrs Library Longmeadow	Full
C/WMARS	Mount Wachusett Community College Library	Full		C/WMARS	Richard Sugden Public Library, Spencer	On-line aff
C/WMARS	Munson Branch Library, Amherst	Full		C/WMARS	Richards Memorial Library, Paxton	On-line aff
C/WMARS	New Marlborough Town LIbrary	Internet		C/WMARS	Richmond Free Public Library	Mini-net
C/WMARS	New Salem Public Library	On-line aff		C/WMARS	Ritter Memorial Library, Lunenburg	Mini-net
C/WMARS	North Adams Public Library	Full		C/WMARS	Rutland Free Public Library	On-line aff
C/WMARS	North Amherst Library, Amherst	Full		C/WMARS	Sargent Memorial Library, Boxborough	Mini-net
C/WMARS	North Hadley Library	Mini-net		C/WMARS	Shelburne Arms Library	Internet
C/WMARS	Northborough Free Library	Full		C/WMARS	Shelburne Free Public Library	Mini-net
C/WMARS	Oxford Free Public Library	Full		C/WMARS	Shrewsbury Public Library	Full
C/WMARS	Palmer Public Library	Full		C/WMARS	Simon Fairfield Public Library, Douglas	On-line aff
C/WMARS	Pathfinder Regional Vocational Technical High School	On-line aff				

Network	Member Name	Type		Network	Member Name	Type
C/WMARS	Sixteen Acres Library, Springfield	Full		C/WMARS	West Springfield Public Library	Full
C/WMARS	South Hadley Public Library	Full		C/WMARS	West Stockbridge Library	Internet
C/WMARS	Southborough Library	Mini-net		C/WMARS	Westborough Public Library	Full
C/WMARS	Southwick Public Library	On-line aff		C/WMARS	Western Massachusetts Regional Library System	Full
C/WMARS	Springfield Library	Full		C/WMARS	Westfield Athenaeum	Full
C/WMARS	Springfield Technical Community College Library	Full		C/WMARS	Westhampton Memorial Library	Mini-net
C/WMARS	State Library of Massachusetts	Full		C/WMARS	Wheeler Memorial Library, Orange	Mini-net
C/WMARS	Stockbridge Library Association	On-line aff		C/WMARS	Whitinsville Social Library, Northbridge	On-line aff
C/WMARS	Sutton Free Public Library	Mini-net		C/WMARS	Wilbraham Public Library	Full
C/WMARS	Taft Public Library, Mendon	On-line aff		C/WMARS	Woods Memorial Library, Barre	On-line aff
C/WMARS	Thayer Memorial Library, Lancaster	Mini-net		C/WMARS	Worcester Public Library	Full
C/WMARS	Tilton Library, Deerfield	On-line aff		C/WMARS	Young Men's Library Association, Ware	Mini-net
C/WMARS	Townsend Public Library	Mini-net		CLAMS	Brewster Ladies' Library Association	Full
C/WMARS	Upton Town Library	Mini-net		CLAMS	Brooks Free Library, Harwich	Full
C/WMARS	Uxbridge Free Public Library	Full		CLAMS	Cape Cod Community College, Wilkens Library	Full
C/WMARS	Wales Public Library	Online Aff		CLAMS	Centerville Public Library, Barnstable	Full
C/WMARS	Warren Public Library	On-line aff		CLAMS	Cotuit Library, Barnstable	Full
C/WMARS	Warwick Free Public Library	On-line aff				
C/WMARS	Wendell Free Library	On-line aff				

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
CLAMS	Dennis Public Library	Full		CLAMS	Vineyard Haven Public Library, Tisbury	Full
CLAMS	Eastham Public Library	Full		CLAMS	Wellfleet Public Library	Full
CLAMS	Edgartown Free Public Library	Full		CLAMS	Whelden Memorial Library, Barnstable	Full
CLAMS	Eldredge Public Library, Chatham	Full		CLAMS	Yarmouth Town Libraries	Full
CLAMS	Falmouth Public Library	Full		FLO	Emerson College Library	Full
CLAMS	Harwich Port Library Association	Dial-up		FLO	Emmanuel College, Cardinal Cushing Library	Full
CLAMS	Hyannis Public Library Association, Barnstable	Full		FLO	Lesley University, Ludcke Library	Full
CLAMS	Jonathan Bourne Public Library, Bourne	Full		FLO	Massachusetts College of Art, Morton R. Godine Library	Full
CLAMS	Marstons Mills Public Library, Barnstable	Full		FLO	Massachusetts College of Pharmacy and Health Sciences	Full
CLAMS	Mashpee Public Library	Full		FLO	Museum of Fine Arts, William Morris Hunt Memorial Lib.	Full
CLAMS	Nantucket Atheneum	Full				
CLAMS	Oak Bluffs Public Library	Full		FLO	New England Conservatory of Music, H. Spaulding Library	Full
CLAMS	Osterville Free Library, Barnstable	Full				
CLAMS	Provincetown Public Library	Full		FLO	Wentworth Institute of Technology, Alumni Library	Full
CLAMS	Sandwich Free Public Library	Full		FLO	Wheelock College Library	Full
CLAMS	Snow Library, Orleans	Full		MBLN	Boston Public Library	Full
CLAMS	Sturgis Library, Barnstable	Full		MBLN	Boston Public Schools	Full
CLAMS	Truro Public Library	Full		MBLN	Chelsea Public Library	Full
				MBLN	Malden Public Library	Full

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
MBLN	Newman School Library	Full		MLN	Massachusetts Bay Community College, Perkins Library	Full
MBLN	State Transportation Library	Full		MLN	Maynard Public Library	Full
MLN	Acton Memorial Library	Full		MLN	Medfield Memorial Library	Full
MLN	Ashland Public Library	Full		MLN	Medford Public Library	Full
MLN	Bedford Free Public Library	Full		MLN	Medway Public Library System	Full
MLN	Belmont Public Library	Full		MLN	Millis Public Library	Full
MLN	Brookline Public Library	Full		MLN	Morrill Memorial Library, Norwood	Full
MLN	Cambridge Public Library	Full		MLN	Morse Institute Library, Natick	Full
MLN	Cary Memorial Library, Lexington	Full		MLN	Mt. Ida College Libraries	Full
MLN	Concord Free Public Library	Full		MLN	Needham Free Public Library	Full
MLN	Dean College, E. Ross Anderson Library	Full		MLN	Newbury College Library	Full
MLN	Dedham Public Library	Full		MLN	Newton Free Library	Full
MLN	Dover Town Library	Full		MLN	Randall Library, Stow	Full
MLN	Framingham Public Library	Full		MLN	Robbins Library, Arlington	Full
MLN	Framingham State College, Henry Whittmore Library	Full		MLN	Somerville Public Library	Full
MLN	Franklin Public Library	Full		MLN	Waltham Public Library	Full
MLN	Goodnow Public Library, Sudbury	Full		MLN	Watertown Free Public Library	Full
MLN	Holliston Public Library	Full		MLN	Wayland Free Public Library	Full
MLN	Lasell College, Brennan Library	Full		MLN	Wellesley Free Library	Full
MLN	Lincoln Public Library	Full				

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
MLN	Weston Public Library	Full		MVLC	Lawrence Public Library	Full
MLN	Westwood Public Library	Full		MVLC	Manchester-By-The-Sea Public Library	Full
MLN	Winchester Public Library	Full		MVLC	Memorial Hall Library, Andover	Full
MLN	Woburn Public Library	Full				
MVLC	Amesbury Public Library	Full		MVLC	Moses Greeley Parker Memorial Library, Dracut	Full
MVLC	Billerica Public Library	Full		MVLC	Nevins Memorial Library, Methuen	Full
MVLC	Boxford Town Library	Full				
MVLC	Burlington Public Library	Full		MVLC	Newbury Town Library	Full
MVLC	Chelmsford Public Library	Full		MVLC	Newburyport Public Library	Full
MVLC	Dunstable Free Public Library	Full		MVLC	Peabody Library, Georgetown	Full
MVLC	Flint Memorial Library, North Reading	Full		MVLC	Reuben Hoar Library, Littleton	Full
MVLC	Flint Public Library, Middleton	Full		MVLC	Rockport Public Library	Full
MVLC	G. A. R. Memorial Library, West Newbury	Full		MVLC	Rowley Free Public Library	Dial-Up
				MVLC	Salisbury Public Library	Full
MVLC	Gleason Public Library, Carlisle	Full		MVLC	Samuel S. Pollard Memorial Library, Lowell	Full
MVLC	Hamilton-Wenham Public Library	Full		MVLC	Stevens Memorial Library, North Andover	Full
MVLC	Haverhill Public Library	Full		MVLC	T.O.H.P. Burnham Free Library, Essex	Full
MVLC	Ipswich Public Library	Full				
MVLC	J. V. Fletcher Library, Westford	Full		MVLC	Tewksbury Public Library	Full
				MVLC	Thomas Hoyt Memorial Library, Merrimac	On-line aff
MVLC	Langley Adams Library, Groveland	Full		MVLC	Topsfield Town Library	Full

List of Network Members as of June 30, 2004

Network	Member Name	Type
MVLC	Tyngsborough Public Library	Full
MVLC	Wilmington Memorial Library	Full
NOBLE	Abbot Public Library, Marblehead	Full
NOBLE	Beverly Public Library	Full
NOBLE	Bunker Hill Community College Library	Full
NOBLE	Endicott College, Dianne M. Halle Library	Full
NOBLE	Gloucester Lyceum & Sawyer Free Library	Full
NOBLE	Gordon College, Jenks Learning Resource Center	Full
NOBLE	Lucius Beebe Memorial Library, Wakefield	Full
NOBLE	Lynn Public Library	Full
NOBLE	Lynnfield Public Library	Full
NOBLE	Massachusetts Board of Library Commissioners	OLA
NOBLE	Melrose Public Library	Full
NOBLE	Merrimack College, McQuade Library	Full
NOBLE	Middlesex Community College Library	Full
NOBLE	Montserrat College of Art, Paul M. Scott Library	Full

Network	Member Name	Type
NOBLE	North Shore Community College Learning Resource Ctr.	Full
NOBLE	Northern Essex Community College, Bentley Library	Full
NOBLE	Parlin Memorial Library, Everett	Full
NOBLE	Peabody Institute Library	Full
NOBLE	Peabody Institute Library, Danvers	Full
NOBLE	Phillips Academy, Olver Wendell Holmes Library	Full
NOBLE	Reading Public Library	Full
NOBLE	Revere Public Library	Full
NOBLE	Salem Public Library	Full
NOBLE	Salem State College Library	Full
NOBLE	Saugus Public Library	Full
NOBLE	Stoneham Public Library	Full
NOBLE	Swampscott Public Library	Full
NOBLE	Winthrop Public Library	Full
OCLN	Abington Public Library	Full
OCLN	Avon Public Library	Full
OCLN	Brockton Public Library System	Full
OCLN	Canton Public Library	Full
OCLN	Duxbury Free Library	Full

List of Network Members as of June 30, 2004

Network	Member Name	Type		Network	Member Name	Type
OCLN	Eastern Nazarene College, Nease Library	Full		OCLN	Ventress Memorial Library, Marshfield	Full
OCLN	Hingham Public Library	Full		OCLN	Walpole Public Library	Full
OCLN	Holbrook Public Library	Full		OCLN	Whitman Public Library	Full
OCLN	Hull Public Library	Full		SAILS	Ames Free Library of Easton, Inc., Easton	Full
OCLN	John Curtis Free Library, Hanover	Full		SAILS	Attleboro High School	Full
OCLN	Kingston Public Library	Full		SAILS	Attleboro Public Library	Full
OCLN	Massasoit Community College Library	Full		SAILS	Berkley Public Library	Full
OCLN	Milton Public Library	Full		SAILS	Blanding Free Public Library, Rehoboth	Full
OCLN	Norwell Public Library	Full		SAILS	Boyden Library, Foxborough	Full
OCLN	Paul Pratt Memorial Library, Cohasset	Full		SAILS	Bridgewater Public Library	Full
OCLN	Plymouth Public Library	Full		SAILS	Bristol Community College Learning Resources Center	Full
OCLN	Rockland Memorial Library	Full		SAILS	Carver Public Library	Full
OCLN	Scituate Town Library	Full		SAILS	Dartmouth Public Libraries	Full
OCLN	Sharon Public Library	Full		SAILS	Dighton Public Library	Full
OCLN	Stoughton Public Library	Full		SAILS	East Bridgewater Public Library	Full
OCLN	Thayer Public Library, Braintree	Full		SAILS	Elizabeth Taber Memorial Library, Marion	Full
OCLN	Thomas Crane Public Library, Quincy	Full		SAILS	Fall River Public Library	Full
OCLN	Tufts Library, Weymouth	Full		SAILS	Fall River School Department	Full
OCLN	Turner Free Library, Randolph	Full				

List of Network Members as of June 30, 2004

Network	Member Name	Type
SAILS	Fiske Public Library, Wrentham	Full
SAILS	Foxborough School Department	Full
SAILS	Hanson Public Library	Full
SAILS	Holmes Public Library, Halifax	Full
SAILS	Joseph H. Plumb Memorial Library, Rochester	Full
SAILS	Lakeville Free Public Library	Full
SAILS	Mansfield Public Library	Full
SAILS	Massachusetts Maritime Academy, Hurley Library	Full
SAILS	Mattapoisett Public Library	Full
SAILS	Middleborough Public Library	Full
SAILS	Millicent Library, Fairhaven	Full
SAILS	New Bedford Free Public Library	Full
SAILS	New Bedford School Department	Full
SAILS	Norfolk Public Library	Full
SAILS	Norton Public Library	Full
SAILS	Pembroke Public Library	Full
SAILS	Plainville Public Library	Full
SAILS	Plympton Public Library	Full
SAILS	Raynham Public Library	Full

Network	Member Name	Type
SAILS	Richards Memorial Library, North Attleborough	Full
SAILS	Russell Memorial Library, Acushnet	Full
SAILS	Seekonk Public Library	Full
SAILS	Seekonk School Department	Full
SAILS	Somerset Public Library	Full
SAILS	Southeastern Massachusetts Library System	Full
SAILS	Swansea Free Public Library	Full
SAILS	Taunton High School	Full
SAILS	Taunton Public Library	Full
SAILS	Wareham Free Library	Full
SAILS	West Bridgewater Public Library	Full
SAILS	Westport Free Public Library	Full
SAILS	Wrentham Public Schools	Full

Massachusetts Public Library Data Reports:

Children's Services, xxxx Data (available in February)
   Selected statistics related to children's services including staffing, programming, holdings and circulation.
Circulation and Holdings Report, FYxxxx (available in January)
   Various public library circulation and holdings raw data. Also includes circulation per FTE, per hour open and per capita and holdings per capita data.
Education & Staffing Report, 7-1-xxxx (available in January)
   Public library staffing levels and distribution of the staff's highest educational level. Staffing level data includes: total full-time equivalencies (FTE), number full time and part time, and FTE for MLS, librarian, children's librarian and non-custodian positions as well as total hours open per non-custodian FTE. Director's education level and length of work week are displayed.
Electronic Services, FYxxxx Data (available in May)
   Selected statistics related to electronic services including: web page hits, uses of electronic resources, electronic subscriptions and materials in electronic format.
Featured Reports, FYxxxx Data (available in the spring)
   Reports on changing topics present public library data not displayed in other reports.
Financial Statistics Report, FYxxxx Data (available in February)
   Raw and per capita figures for each reporting public library's (including branches) total municipal appropriation, operating income, and salary, materials, other and total operating expenditures. Also included are percent of total operating expenditures spent for salaries, materials and other expenditures.
The FYxxxx Municipal Pie...What's Your Share? (available in March)
   Relates the amount expended from the general fund by each city and town on public library service, to the amount expended to operate the entire municipality.
Public Library Outlets, FYxxxx Data (available in May)
   Selected statistics relating to public library outlets including: staffing, holdings and circulation.
Rankings Report, xxxx Data (available in March)
   Each municipality's rank within its population group and within the entire state based on its library's <u>per capita values</u> for certain income and expenditure data. For services, the indicators are: FTE per 10,000 population, MLS FTE per 10,000, hours open per week, direct and total circulation per capita and holdings per capita.
Salaries Report, 7-1-xxxx (available in January)
   Hourly minimum and maximum salaries for up to 17 public library position classifications from Library Director to Custodian. Annual salary for the Library Director is also displayed.
Services Report, FYxxxx (available in January)
   Services data includes number of terminals with Internet, average weekly visits, reference questions and hours open. Counts are provided for weekend days open, branches, adult and children's programs and attendance. Average hours open on weekends is also shown.
Summary Tables and Graphs, xxxx Data (available in March)
   Statewide, population group and regional totals of various incomes, expenditures, holdings, circulation, services and staffing data. Subject index provided.

Massachusetts Academic Library Data, Fall xxxx, Selected Statistics (available in the spring)

Massachusetts Automated Resource Sharing Networks Report, FYxxxx (available in the fall)

Massachusetts School Library Media Center Report, Fall xxxx (available in May)

Massachusetts Special Library Statistics Report, FYxxxx Data (available in November)

The reports are available in PDF format and the related spreadsheet and database files are available for downloading from the Board's web site (http://mblc.state.ma.us/advisory/statistics/index.php)