

# 2017 Annual Report



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PHOTOS: Courtesy of Libraries across the Commonwealth









# **EY2017**

### **Commissioners**

		APPOINTED
MARY ANN CLUGGISH	Chair	2011
N. JANEEN RESNICK	Vice Chair	2012
ROLAND OCHSENBEIN	Secretary	2014
GREGORY SHESKO		2009
CAROL CARO		2008
GEORGE COMEAU		2013
MARY KRONHOLM		2011
FRANCIS R. MURPHY		2007
ALICE WELCH		2010

#### **Reappointments:**

Mary Kronholm of Blandford and N. Janeen Resnick of South Hadley were both reappointed to five-year terms by Governor Charlie Baker.

### **Changes at the MBLC**

After a thirty year library career, MBLC Director Dianne Carty retired from the MBLC in May. She had served as Director since 2014 and previously worked as Head of State Aid at the MBLC, and in public, academic and special libraries.

Dianne's work has strengthened the MBLC and positioned the agency to excel in the challenging landscape of library services in the twenty-first century." said MBLC Chair Mary Ann Cluggish. "I know I speak for the entire Board when I say how much we value her leadership and commitment and how much we will miss her friendship.



Dianne Carty, Retired MBLC Director



James Lonergan MBLC Director



Ruth Urell Head of Library Advisory and Development

In June, the Board and staff welcomed Ms. Carty's replacement, James Lonergan. Mr. Lonergan comes to the MBLC from the New Jersey State Library where he served as Deputy State Librarian. Prior to this position, he worked at the Institute of Museum and Library Services (IMLS) in Washington, D.C., as a Senior Program Officer, and at the MBLC as the Agency's State Aid Specialist.

It is with great pleasure that we welcome James to the MBLC," said Mary Ann Cluggish, MBLC Chair.

"His depth of knowledge and understanding of how libraries work combined with his national perspective on library issues and trends will benefit libraries and patrons across the state.

In addition to welcoming a new director, the agency also hired Ruth Urell to the role of Head of Library Advisory and Development. Ms. Urell will be working with library trustees and friends and will assist in administering Library Services Technology Act (LSTA) grants and programs. Most recently, she served as director of the Reading Public Library for eleven years.

## **MBLC Begins Strategic Planning Process**

During FY2017,
the MBLC undertook
a strategic planning
process to outline the
future of the agency and
the direction of libraries
in Massachusetts.

#### Fundamental to the process are the following:

Strengthen: how the MBLC can best support and strengthen Massachusetts' statewide system of libraries and library resources

Engage: how the MBLC can engage and support all library constituencies (librarians, library staff, Trustees, Friends, and patrons)

Maximize Funding and Resources: how to maximize the positive impact of public and private funding and other resources available to libraries

**Increase Awareness**: how the MBLC can increase public awareness of the full range of resources available to communities through their libraries

**innovate**: how to develop programs and partnerships that will most effectively position libraries as an essential twenty-first Century information resource to communities throughout the Commonwealth

The MBLC worked with independent consultant Alan Brickman of Brickman Nonprofit Solutions to facilitate a participatory and data-driven process to create a strategic plan. In November 2016, Mr. Brickman held interviews with stakeholders from Automated Library Networks, the Massachusetts Library System, Boston Public Library, Perkins Talking Book Library, and the Massachusetts Center for the Book.

Extensive outreach, interviews, review and data gathering continued through January 2017. A full-day retreat of a diverse group of partners and stakeholders to review the data, deliberate, and resolve selected core issues regarding MBLC's future took place on January 25, 2017. The final draft of the strategic plan was presented to Commissioners at the June, 2017 Board Meeting.

### The CEC is No Longer in BETA



The Commonwealth eBook Collection (CEC) dropped its beta status after the Massachusetts Board of Library Commissioners voted unanimously for the CEC to go live.

The CEC started as a pilot project with fifty libraries in October 2014 and has grown to include more than 500 libraries throughout Massachusetts. The collection contains over 100,000 eBooks available to participating libraries and nearly 70,000 available to all Massachusetts residents through the BiblioBoard library. Since October 2014, there has been a 761% increase in circulation.

The CEC gives libraries the ability to share eBooks in the same way they do with print materials. Prior its creation, vendor restrictions meant that patrons could only borrow eBooks found in their libraries and local consortia, and library eBook products were cumbersome for patrons. Since the start of the program, major publishers have begun selling to libraries with the understanding that their content will be available statewide, and eBooks have been made available with more reasonable terms. The CEC is also unique in that includes not only public libraries, but also school and academic.





The CEC is made possible through the Massachusetts Library System in partnership with the Massachusetts Board of Library Commissioners and local participating libraries. The project is funded in part by the federal Institute of Museum and Library Services.

### **MBLC Awarded Prestigious NEH Preservation Grant**

The MBLC was the recipient of a two-year \$196,000 grant from the National Endowment for the Humanities (NEH) to initiate a statewide project that will bring local first responders together with members of the cultural heritage community in an effort to protect humanities collections and municipal records following a disaster. The grant and project are led by MBLC Preservation Specialist Gregor Trinkaus-Randall.



Gregor Trinkaus-Randall MBLC Preservation Specialist

The project, *Finding Common Ground: Collaborative Training for the Cultural Heritage and Emergency Response Communities*, will build on the quarter century of the MBLC's statewide preservation activities and the work of its partners—the statewide cultural heritage emergency network, COSTEP MA, the Massachusetts Archives, the New England Museum Association, the Massachusetts Cultural Council, and the Massachusetts Department of Fire Services—to ensure that the cultural heritage community is included in a municipality's Comprehensive Emergency Management Plan (CEMP) and that emergency responders play a formal role in the protection of local humanities collections.

A series of five workshops, jointly taught by preservation specialists and firefighting professionals will address preservation, risk assessment, disaster planning, disaster recovery, and salvage of cultural heritage materials from both perspectives. The workshop series will culminate in a live burn and salvage exercise at two Department of Fire Services' facilities, allowing both sectors to experience firsthand the challenges of fighting a fire and recovering collection materials damaged by both fire and water.

The project has national implications. Once the in-person training is complete and the curriculum evaluated and refined, it will be turned into a free online course that can be adapted by other states and territories.



#### **About the NEH**

Created in 1965 as an independent federal agency, the National Endowment for the Humanities supports research and learning in history, literature, philosophy, and other areas of the humanities by funding selected, peer-reviewed proposals from around the nation. Additional information about the National Endowment for the Humanities and its grant programs is available at www.neh.gov.

### **Massachusetts Libraries Collect Pajamas for Children in Need**



Bruins forward P.J. Axelsson and his wife, Siw, started the Boston Bruins PJ drive during the 2007-2008 hockey season as a way to give back to their community. The couple collected 1,600 pairs of pajamas for Cradles to Crayons which connects with social service agencies around the eastern part of the state to identify specific children in need.

Since then, the drive has expanded with the help of the MBLC and libraries across the Commonwealth that collect new pajamas for children from February 1 to March 15. To honor the tenth anniversary of the Boston Bruins PJ Drive, the lofty goal of collecting 10,000 pajamas for children in need was set. This goal was surpassed, and a total of 12,150 PJs and \$5,304 were collected, a new record for the drive. In total, 117 libraries participated. Libraries from around the state used the Massachusetts Library System's delivery service, typically used to send books and other library materials, to send their PJs to the regional sorting centers which increased libraries' ability to participate in the drive.

2017 marked the first year that the PJ Drive went statewide with the inclusion of DCF Kids as a beneficiary of the collected pajamas. With the participation of the DCF Kids Fund, the drive will positively impact every community in Massachusetts.



Every year libraries in Western Massachusetts ask us if donated PJs will be going back to their community," *said MBLC Director Dianne Carty*. "This is the first time we are able to give a resounding 'Yes' as an answer, and we are thrilled to work with the DCF Kids Fund to make this happen.

First Lady of the Commonwealth Lauren Baker works with DCF Kids and helped to kick off this year's drive at the Boston Public Library with a story time featuring Bruins mascot Blades. She was joined at the event by Department of Children and Families (DCF) Commissioner Linda Spears, MBLC Director Dianne Carty, and Cradles to Crayons founder and CEO Lynn Margherio.

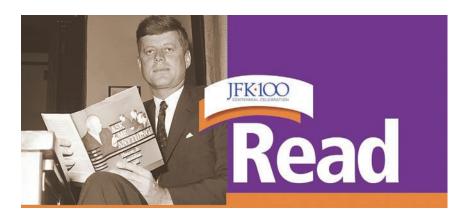
### **Summer Reading Fun Across the Commonwealth**



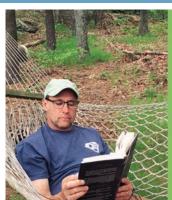
More than 462,000 children, teens, and adults attended 18,145 events in the 6-8 week span of summer in 293 libraries across the Commonwealth.

Massachusetts continued its partnership with the Collaborative Summer Library Program (CSLP), a national grassroots consortium of states working together to provide summer reading programming materials. The CSLP theme for summer 2017 was "Build a Better World".

The MBLC also forged a partnership with the John F. Kennedy Presidential Library and Museum to help them mark the **JFK 100 Centennial Celebration**. Posters featuring President Kennedy reading, First Lady Jaqueline Kennedy reading to a young Caroline Kennedy, a reading list of President Kennedy's favorite books as a child and books included in a Peace Corps book locker, and a series of ten bookmarks with some of President Kennedy's most inspirational quotes were all provided to libraries free of charge to be shared with patrons. A page was created for the MBLC's public portal providing access to great online resources from the JFK Library.







WCVB Reporter Ted Reinstein has his four, do you?

#WhatsYourFour?



2017 marked the second year of MBLC's "What's Your Four" social media campaign. Based on a 2004 study that shows regardless of ethnicity, socioeconomic level or previous achievement, children who read four or more books over the summer fare better on reading-comprehension tests in the fall than their peers who read one or no books over the summer, the MBLC asks Massachusetts residents to choose four books and share them on social media to encourage others to read. Celebrities who were involved include WCVB and Chronicle reporter Ted Reinstein, First Lady of the Commonwealth Lauren Baker, US Congressman Seth Moulton, and US Congressman Jim McGovern.



### **Summer Reading Fun Across the Commonwealth**





The MBLC continued its longstanding partnership with the Boston Bruins, and kicked off Summer Reading with Bruins prospective players at the Needham Public Library. The players took part in a variety of activities with the children while promoting summer reading. In addition to the kick off, Bruins mascot Blades made visits in Acushnet, Belchertown, Blackstone, Brockton, Longmeadow, Marlborough, North Adams, North Andover, Norwood, and Worcester to encourage reading throughout the summer.

Children and teens in the summer reading program won special Bruins prizes, including autographed gear, and at game experiences. Libraries across the state participate in the statewide summer program at no cost. MLS provides membership to the CSLP for the libraries and provides program essentials, including a manual, posters, bookmarks, and reading logs. The MBLC provides funding to support ReadsinMA.org, the online summer reading component. Funding from the Boston Bruins also supports the program.

Librarians from across the state submitted names for the random prize drawing. In all, twenty-seven children and teens from the following libraries received prizes:

#### **Grand Prize** Winners

#### **Zamboni Game Experience**

South Hadley Public Library

#### **High-Five Game Experience**

Sharon Public Library

#### **Bench Assistant** Game Experience

Topsfield Town Library

#### **Team-Signed Bruins Jersey Winners**

Boston Public Library Mattapan Branch

Brockton Public Library

Milton Public Library

East Longmeadow Public Library

Needham Public Library

Rowley Public Library

Hazen Memorial Library, Shirley

Somerset Public Library

West Tisbury Public Library

Wilbraham Public Library



#### **Brad Marchand-Signed Bruins Puck Winners**

Monson Free Library Mansfield Public Library

Dighton Public Library Otis Library & Museum

Whitinsville Social Library

Milton Public Library

Jacob Edwards Library,

Southbridge

**Duxbury Free Library** 

Rochester Public Library

Conant Public Library,

Sterling

Weston Public Library

Sawyer Free Library,

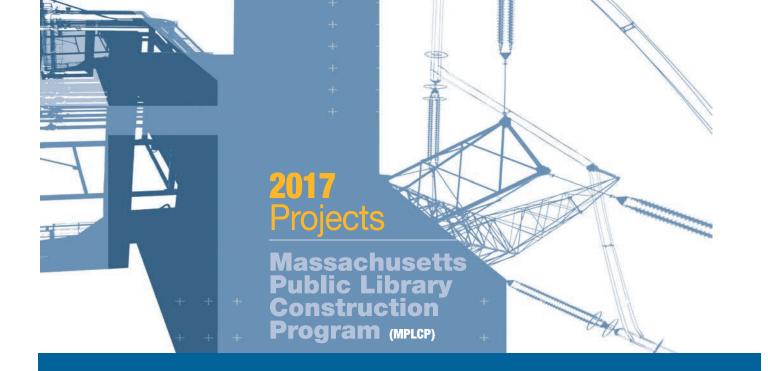
Gloucester

Springfield Public Library, East Forest Park Branch

Westhampton Public Library

Lucius Beebe Library,

Wakefield



MPLCP ensures that tomorrow's libraries meet the technological, educational and social needs of all residents in buildings that are environmentally friendly and energy efficient. Funding to support the MPLCP was once more reauthorized by Governor Deval Patrick and the Legislature in the capital bond bill signed August 5, 2014.

The bond bill authorized \$151,200,000 for the MPLCP.

#### **Openings**

#### **Shrewsbury**



**Date:** September 21, 2016 **MBLC Grant:** \$7,959,989

**LEED:** Built to meet LEED standards **Architect:** Lamoureux Pagano Associates

The new addition adds on to the historic 1903 building which was also fully renovated. New computers, a new community meeting space, group meeting rooms, and a courtyard off of the children's room were all added to meet the growing demand for library services.

#### Reading



**Date:** October 2, 2016 **MBLC Grant:** \$5,105,114

**LEED:** Built to meet LEED standards

**Architect:** CBT Architects

The project renovated the historic Highland School, home to the library since 1984. It added 7,000 square feet in a new addition featuring a community meeting space, group meeting rooms, a teen space, computers, and a large children's space on the second floor. It also includes a larger meeting room with its own entrance that allows it to be available for use after hours.



#### **Eastham**

**Date:** February 4, 2017 **MBLC Grant:** \$4,331,923

**LEED:** Built to meet LEED standards

Architect: Oudens Ello

The new building includes large windows to allow natural light and stunning views of the pond that sits adjacent to the library. New children's and teen's spaces are located on the lower level, with a door leading to a small outdoor programming space behind the library. The upper level is arranged around a central garden, and features a multipurpose community room, reading alcoves, a fireplace, and the adult stacks.



#### Groundbreakings

#### Sherborn



**Date:** January 28, 2017 **MBLC Grant:** \$3,633,603

**LEED:** Built to meet LEED standards **Architect:** Beacon Architectural Associates

The library renovation and expansion will include many features of a 21st century library including a dedicated space for teens and a public conference room. The current three level building, built in 1970, will be brought up to code and will be fully accessible to handicapped persons. The proposed project will also add 9,007 square feet in a two-level addition that will include an auditorium to seat 150 and a new children's room, a feature lacking in the current library.

#### Webster



**Date:** April 4, 2017 **MBLC Grant:** \$5,366,489

**LEED:** Built to meet LEED standards

Architect: Oudens Ello

The new 23,000 square foot space will replace the 7,000 square foot building built in 1920. It will have many new features not available in the old space, including extensive space for technology and mixed media, a local history room to allow research and to preserve town artifacts, an expanded children's area with a section for young adults, a community room on the first floor for large gatherings and small study spaces on the second floor.

#### Woburn



**Date:** May 25, 2017 **MBLC Grant:** \$9,906,275

**LEED:** Built to meet LEED standards

**Architect:** CBT Architects

The original library was designed by noted 19th century architect H.H. Richardson and is a National Historic Landmark as well as a revered part of local history that is featured on the city's seal. The new library will feature a large multipurpose meeting room, quiet study and collaborative spaces, a spacious children's room, a dynamic teen room, and updated structures and systems. The result nearly doubles the facility's size and creates an energy efficient building.



#### **Stoughton**

**Date:** June 23, 2017 **MBLC Grant:** \$6,702,689

**LEED:** Built to meet LEED standards **Architect:** Finegold Alexander

The project will renovate the existing 1969 building and construct an addition that will help the library meet the needs of residents. The new library will feature a children's room and adjacent craft/story room that will be used primarily for children's programming. The new young adult room will provide space for young adults' information needs as well as their need to socialize. The Information Technology Center is designed as a centralized space for public computers, printers and other IT equipment. In addition, the new library will be fully accessible to all, meeting Americans with Disabilities Act mandates.

#### **FY2017 LSTA Grants**

MBLC awarded \$310,149 in twenty-nine grants to public and academic libraries throughout the Commonwealth under the Federal Library Services and Technology Act (LSTA).

The MBLC uses the federal LSTA funding it receives from the Institute of Museum and Library Services to provide direct grants for libraries to offer services and meet the unique needs of their communities.

Shrewsbury Public Library used an **Innovative Program** grant to launch the Good Day Memory café to serve the growing population of people with Alzheimer's disease and dementia, as well as their care partners. The library hosted bimonthly meetings to offer socialization opportunities that enhance health and well-being for both the person with Alzheimer's and their care partners. Library resources were expanded to meet the needs of this population and are used as part of the café meetings.

The Weymouth Public Library, Hingham Public Library, and Scituate Public Library teamed up with the Massachusetts Bay Transit Authority (MBTA) to offer the "All Aboard, Greenbush!: One Train, One Book" initiative. The program connected the riders of the Greenbush Commuter Line to their local libraries and to their fellow passengers by engaging them in a Greenbush-wide reading of *The Race Underground: Boston, New York, and the Incredible Rivalry That Built America's First Subway* by Doug Most. The program also introduces commuter rail riders to the extensive digital and print resources and services available in their local communities.

Several libraries used **Mind in the Making** grants to develop innovative programming and spaces that encourage invention and tinkering, where children ages 0-6 can explore simple concepts in tactile, real ways. This kind of space fuels a child's natural curiosity and teaches valuable lessons by helping them develop fine motor skills, problem solving abilities, and peer relationships. Activities also include family programs on the Brain Building in Progress website and creativity kits that can be borrowed by parents and caregivers, or used in local preschools.





Municipality	Institution	Program Name	Amount Awarded
Amherst	Jones Library	Mind in the Making	\$10,000
Andover	Memorial Hall Library	Preservation Assessment	\$4,200
Barnstable	Cotuit Library	Innovative - Computer Coding Camp (CS3)	\$7,956
Barnstable	Marstons Mills Public Library	Customer Experience	\$10,000
Barre	Woods Memorial Library	Mind in the Making	\$10,000
Bellingham	Bellingham Public Library	Mind in the Making	\$10,000
Boston	Boston Public Library	Innovative - Engineering is Everywhere	\$7,500
Chelsea	Chelsea Public Library	Citizenship Corners and Expanded English Language Services	\$15,000

Municipality	Institution	Program Name	
Cohasset	Paul Pratt Memorial Library	Serving People with Disabilities	\$9,889
Concord	Concord Free Public Library	Mind in the Making	\$7,500
Framingham	Framingham State Library, Henry Whittemore Library	Jobs/Career Information at Your Library	\$6,288
Framingham	Framingham Public Library	Network Connections & Servers	\$7,500
Maynard	Maynard Public Library	Financial Literacy for All Ages	\$6,300
Melrose	Melrose Public Library	Science is Everywhere	\$7,500
Montague	Montague Public Libraries	Science is Everywhere	\$7,500
Needham	Needham Free Public Library	Science is Everywhere	\$7,500

Municipality	Institution	Program Name	Amount Awarded
North Andover	Merrimack College, McQuade Library	Innovative - STEMsmart Teachers \$7,86	
Northborough	Northborough Public Library	Mind in the Making	\$10,000
Oak Bluffs	Oak Bluffs Public Library	Serving People with Disabilities	\$15,000
Quincy	Thomas Crane Public Library	Preservation Assessment	\$4,200
Quincy	Thomas Crane Public Library	Citizenship Corners and Expanded English Language Services \$15,00	
Shrewsbury	Shrewsbury Public Library	Innovative - Good Day Memory Café \$10,000	
Somerset	Somerset Public Library	Mind in the Making	\$10,000
Somerville	Somerville Public Library	Customer Experience	\$9,109
South Hadley	South Hadley Public Library	Serving Tweens and Teens	\$15,000

Municipality	Institution	Program Name	Amount Awarded	
Stoneham	Stoneham Public Library	Framework for Health Literacy	\$7,500	
Sunderland	Sunderland Public Library	Customer Experience	\$8,876	
Swampscott	Swampscott Public Library	Mind in the Making	\$7,500	
Tisbury	Vineyard Haven Public Library	Mind in the Making	\$10,000	
Tyngsborough	Tyngsborough Public Library	Preservation Assessment	ent <b>\$4,200</b>	
West Tisbury	West Tisbury Public Library	Framework for Health Literacy	\$7,500	
Westwood	Westwood Public Library	Reader's Advisory	\$7,500	
Weymouth	Weymouth Public Libraries	Innovative - All Aboard, Greenbush!: One Train, One Book	\$21,375	
Worcester	Worcester Public Library	Preservation Assessment	\$4,200	

# **State Aid to Public Libraries**

#### **Fiscal Year 2017 Statistical Summary**

Number of public libraries in Massachusetts:	370
Number of municipalities with public library service:	350
Number of municipalities without public library service (New Ashford):	1
Number of Massachusetts municipalities:	351

#### **Certification to Receive FY2017 State Aid to Public Libraries**

Number of municipalities that filed FY2017 State Aid to Public Libraries applications:	344
Number of municipalities denied MAR waiver and certification to receive FY2017 State Aid to Public Libraries:	0
Number of municipalities that were ineligible or did not apply for FY2017 State Aid to Public Libraries:	7
Number of municipalities that received FY2017 State Aid to Public Libraries:	344

#### FY2017 Waivers of the Municipal Appropriation Requirement (MAR)

Number of municipalities that applied for a waiver of the FY2017 MAR:	35
Number of municipalities that withdrew waiver applications in FY2017:	0
Number of municipalities denied a waiver of the FY2017 MAR:	0
Number of municipalities granted a waiver on appeal of the denial:	0
Total number of municipalities that received a waiver of the FY2017 MAR:	35
Number of those municipalities that received a waiver with reservation of the FY2017 MAR (budgets reduced 5% more than average of other municipal departments; Adams, Wilbraham):	2

#### **FY2017 Financial Activity**

FY2017 State Aid to Public Libraries legislative appropriation:	\$9,000,000.00
Disbursed Library Incentive Grant (LIG):	\$4,411,960.17
Disbursed Municipal Equalization Grant (MEG):	\$3,258,974.83
Disbursed Nonresident Circulation Offset (NRC):	\$1,329,065.00
TOTAL disbursed State Aid to Public Libraries:	\$9,000,000.00

### **FY2017 Changes to State Aid**

At its May Board Meeting, the Massachusetts Board of Library Commissioners unanimously approved changes to the State Aid to Public Libraries Program. The program, which is voluntary, annually certifies public libraries who meet State Aid requirements. Certified libraries receive state funding that supports the local library, and certification in the program guarantees residents access to library materials from across the state.

#### Information about the changes is below:

Requirement	Current Policy	New Policy	How it benefits the library and residents	When it goes into effect
Minimum Standards of Hours of Service for Public Libraries	Compliance period is from Labor Day to Memorial Day.	Compliance period is defined as thirty-eight consecutive weeks; the thirty-eight weeks may span two fiscal years if compliance includes summer months.	It gives libraries the option to expand hours in the summer and reduce hours in the winter. This is particularly beneficial to small libraries and libraries in tourist areas that are busier during certain times of the year.	Goes into effect in FY2018 to be reported in the FY2019 State Aid Application and Financial Report.
Minimum Materials Expenditure Standard Calculation	"Library materials" is defined as the cost of books, serials, audio materials, electronic, and other non-print materials that circulate to library patrons or are used by library patrons with in the library. Included are online costs, (including money paid to networks for electronic content), and museum passes. Supplies used to prepare library materials for circulation are not included (e.g., bar codes, book pockets, etc.) and the monetary value of donated books may not be included.	The new policy adds the following: Up to ten percent of the materials expenditure requirement may be used to purchase hardware for direct patron use. This includes but is not limited to hard drives, laptops, peripherals (mouse, keyboard, etc.), adaptive technology, and scanners.	Many libraries purchase digital resources for their patrons, but do not have adequate in-library technology for patrons to access these resources. This change helps libraries update their technology.	Goes into effect in FY2018 to be reported in the FY2019 State Aid Application and Financial Report.

#### **Other Changes**

Change	Why	When it goes into effect
Municipal Revolving Funds will no longer count towards the Municipal Appropriation Requirement (MAR).	Municial Revolving Funds are an estimation of funds which for many	To be reported in the FY2019 Financial Report and State Aid application.
For towns that currently receive a Municipal Revolving Fund, the TAMI will be adjusted and the MAR will be recalculated.	libraries do not materialize in the actual amount and artificially inflate the MAR.	The MBLC will recalculate the MAR for affected libraries in January/February 2018.
It is expected that libraries which currently receive Municipal Revolving Funds will continue to receive them from the municipality.		

The changes were recommended to the MBLC by the State Aid Review Committee which began a periodic review of the program in 2015. Regulatory changes were approved and the appropriate updates were made to the Hours Open and Materials Expenditure Requirements in 605 CMR 4.00.

A separate State Aid Task force reviewed the Municipal Appropriation Requirement (MAR) policy and the MAR Waiver process. The library community had an opportunity to weigh in on the Task Force recommendations after ARIS Workshops and during State Aid Information Sessions in June, and through a statewide survey.

	FY2017 Budget	
7000-9101	Board of Library Commissioners	\$1,077,431
7000-9401	State Aid to Regional Public Libraries	\$9,883,431
7000-9402	Talking Book Library (Worcester)	\$441,715
7000-9406	Talking Book & Machine Lending (Perkins)	\$2,487,893
7000-9501	State Aid to Public Libraries	\$9,000,000
7000-9506	Library Technology & Resource Sharing	\$2,076,564
7000-9508	Center for the Book	\$200,000
Total		\$25,167,085
Other Funds - Library Services and Technology Act Funding (Federal)		\$3,378,145
Other Funds - Construction		\$12,434,978.30

### Agency Staff

#### **Administrative Unit**

**Dianne Carty** 

Director until May 2017

James Lonergan

Director start June 2017

Celeste Bruno

Communications Director

Matthew Perry

Outreach Coordinator

Rachel Masse

Assistant to the Director

#### **Operations and Budget**

**Tracey Dimant** 

Head of Operations and Budget

Terry D'Angelo

Business Office Administrative Assistant

Susan Gibson

Accountant V

Mary Ellen Osbourne

Contracts Specialist

**Sharon Zitser** 

Business Unit

#### Data, Technology, Construction and State Aid Unit

Mary Rose Quinn

Head of State Programs, Government Liaison

Liz Babbitt

State Aid Specialist

Ann Downey

EDP Systems Analyst

Paul Kissman

Library Information Systems Specialist

Callan Bittrich

Web Coordinator

**Uechi Ng** 

State Aid

Administrative Assistant

Lauren Stara

Library Building Consultant

**Rosemary Waltos** 

Library Building Consultant

Library Advisory and Development

**Ruth Urell** 

Head of Library Advisory and Development

**Amy Clayton** 

Administrative Coordinator

Shelley Quezada

Consultant to the Underserved

**Gregor Trinkaus-Randall** 

Preservation Specialist

Vacant

Library Advisory Specialist

Lyndsay Forbes

Project Manager and Grants Specialist

#### **Massachusetts Board of Library Commissioners**

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mass.gov/mblc (agency site)

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